

Date	Email Requests (Include Requests received after 4:30p from previous date)	MVI Remedy Tickets	VLER Requests	Phone Requests	Total Requests Received	Urgent Request Resolutions Pending 48 hours	Data Entered By	Notes
9/3/2013	34	0	0	0	34	0	User Name X	
9/4/2013	52	0	0	0	52	0	User Name X	
9/5/2013	50	0	0	0	50	0	User Name X	
9/6/2013	28	0	0	0	28	0	User Name X	
9/9/2013	50	0	0	0	50	0	User Name X	
9/10/2013	51	0	0	0	51	0	User Name X	
9/11/2013		0	0	0	0	0	User Name X	
9/12/2013	33	0	0	0	33	0	User Name X	
9/13/2013	22	0	0	0	22	0	User Name X	
9/16/2013	40	0	0	0	40	0	User Name X	
9/17/2013	52	0	0	0	52	0	User Name X	
9/18/2013	30	1	0	0	31	0	User Name X	
9/19/2013	45	0	0	1	46	0	User Name X	
9/20/2013	78	0	0	0	78	0	User Name X	
9/23/2013	71	0	0	0	71	0	User Name X	
9/24/2013	77	1	0	0	78	0	User Name X	
9/25/2013					0	0	User Name X	
9/26/2013	43	0	0	0	43	0	User Name X	
9/27/2013	49	0	0	0	49	0	User Name X	
9/30/2013								
<b>TOTALS:</b>	<b>805</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>808</b>	<b>0</b>		

Sept 2013