

**Off-Site Mammography Services
VA Eastern Colorado Healthcare Systems (ECHCS)
Quality Assurance Surveillance Plan**

For

Off-Site Mammography Services in Denver, Colorado Springs & Pueblo, Colorado

Task	ID	Indicator	Standard	Acceptable Quality Level	Method of Surveillance
Clinical Information Return	1	All mammography exams are dictated and signed	All reports must be dictated, verified and delivered to Denver VAMC within 24 hours of dictation.	90%	Periodic Inspection (auditing)
	2	Results provided to patient	All patients will be provided a copy of their results in lay terms.	100%	Periodic Inspection (auditing)
Quality Care	3	Provider Credentialing	Accredited by ACR, fellowship trained in Women's Imaging	100%	Verified, documentation kept on file at VA Imaging Service
	4	Technologist Credentialing	Current ARRT card, registered in Mammography	100%	Verified, documentation kept on file at VA Imaging Service
	5	Facility Accreditation	Facility must pass yearly FDA inspection and ACR accreditation every 3 years.	100%	Copies of certificates and inspection results from FDA/ACR will be provided to Denver VAMC within 14 days of receiving them
Patient Safety	6	Patient Safety incidents must be reported to the Denver VAMC	All incidents documented and reported to Imaging Service within 7 days	100%	Periodic Inspection (auditing)