

Questions from bidders:

- Can the results of the cultural survey be made available to bidders? No, we'd prefer not to. But, the results indicate an ongoing perception of safety and psychological safety concerns.
- Can the bidder propose a pre-visit to the hospital as an important step to ensure the training meets the specific needs of the client? No any additional questions about the statement of work or solicitation can be directed through me.
- How many classes for the Healthcare Managers, Physicians, and Staff are going to be led on-site by the vendor? (Is the Schedule of Deliverables table for training materials or training conducted on-site?) Our thought is that the vendor would lead the "Introductory training for leadership" (to about 40) and the "Train the Trainer" training for 20. Those twenty would then go out and provide the follow up training for everyone else.
- If classes are going to be conducted on-site for Healthcare Managers, Physicians and Staff, how many participants per class? Leadership training would be for about 40 people. Twenty staff will receive the train the trainer and those twenty would provide the training for the remainder of staff on a schedule that would be determined in house.
- Are the classes expected to be available in a web-based distance learning format? Depends on vendor options.
- There is a requirement to make training material available online. Yes Will the government accept computer based training as part of our solution? Possibly
- Are Healthcare Managers (110) and Physicians (202) considered the recipients of the "initial training to introduce the safety culture program to leadership and key personnel" [Requirement b., page 4]? If not, how many trainees are anticipated for the initial training? Not necessarily. (about 40)
- SOW 2e says the Train The Trainer course will be applied to 20 individuals, yet the CLIN 4 says the quantity of the Train The Trainer training is "5." Can you please clarify this? It's 20.
- Do the (past performance) review questions from the previous customers have to ask the exact wording you have specified in 3.b.2.b? No
- You ask for 5 similar implementations – when asking for reviews are you asking for 5 reviews from the 5 implementations or will a lesser number of reviews suffice? 3-5 similar implementations is fine.