

Past Performance Questionnaire

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INFORMATION REQUEST: PAST PERFORMANCE

This office is currently in the process of awarding a competitive service contract. Past Performance information will be used in the Evaluation of Offers.

PAST PERFORMANCE QUESTIONNAIRE

Offeror's Name:

Request for Quote: **Lithotripsy Services**

Name of Person Completing the Evaluation:

E-mail:

Title:

Company/Organization:

Please rate the offeror in each of the following areas. Note: There is room for comments if you think it would be helpful in our evaluation.

Not Applicable: N/A

1: Performance clearly *below* the contract performance standard or requirement

2: Performance *occasionally does not meet minimum* contract performance standard or requirement

3: Performance *that meets the minimum* contract performance standard or requirement

4: Performance that meets *and occasionally exceeds the* contract performance standard or requirement

5: Performance that *almost always exceeds* the contract performance standard or requirement

1. Overall quality/satisfaction	N/A	<input type="checkbox"/>	1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
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Would you choose to work with this offeror again?

2. Delivery performance	N/A	<input type="checkbox"/>	1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
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Was the Offeror responsive to scheduling/rescheduling requests? Were you satisfied with the equipment used by the Contractor?

3. Satisfaction with the quality of service delivered	N/A	<input type="checkbox"/>	1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
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Were you satisfied with the Contractor's customer service?

4. Have you terminated this contractor for default within the past 3 years, or are there any pending termination actions? Yes No If Yes, please explain.

Please attach any past performance reports or material you deem to be appropriate for a full understanding of the Offeror's past performance.