

**PBX System Inventory and Mandatory Certifications - AITC, NSD and
South Park Locations, Austin, TX
Attachment B
June 2014**

Description	Existing Software Release	Serial ID	Software Upgrades Covered Under Software Assurance?
NEC SV8500	S6	NS01006z27ncs10807	Yes
Lorain Candeo Rectifier SP 48300 w/dc-dc converter	N/A		N/A
I-ACD (200 AGENT) [DISS-ADCP]	S6 R05.04	N6226K3XD14TA5C4VN4J	Yes
CallCenterWorX Enterprise	1.0-138	N/A	
Global Navigator (Server)	8.1	ee fd32c630052938	Yes
Global Navigator (Client)	8.1		Yes
InfoCast	1.02.1		Yes
Virtual Wallboard (Client)	1.20.10		Yes
ContactWorx Email Queuing/includes IceWarp	2.2.1		Yes
MA-4000 Administration System	11.6.3	LM226C54D286A2102A2A03D86B5CzS	Yes
MTS Call Accounting Software (installed on MA4000)	9.8.4	LM226C54D286A2102A2A03D86B5CzS	Yes
Kentrox T-Serv Standalone CSUs	N/A		N/A
AVST Voice-Mail System #1 60 Ports	8.5 SU3	1169603206051	Yes, Call Xpress
Forum Conference Bridge Confer III w/Authorization Codes (2 units)		11555/11556	N/A
Bogen Multicom 2000 Paging System, HTA250-A			N/A
SV8500 Software Licensing - Upgrade Performed 9-7-12*	Quantity		

SV8500 85-109 S6 Main System	1		
Generic Software License	1		
CCIS/FCCS Network Option	1		
IP Encryption Option	1		
200 ACD Agents Option	1		
GNAV Client Licenses	20		
IP Endpoint Licenses	25		
Softphone License	25		
Standard SIP License	25		
P2P CCIS License	48		
384 Port Capacity Option	13		
MA4000/Expense Manager Licensing	New Qty		
MA4000 Traffic Manager	1		
Cable Management	1		
UCE Enterprise Platform	1		
Expense Management - Enterprise	1		
MA4000/SV85 License Extensions	3000		
MA4000/SV85 License Extensions	3001		
UCE Version 2011 R2 License	1		
Work Order	1		
Billing Entity/Devices	2000		

MA4000 Clipboard Option	1		
Administrator Licenses	5		
MA4000 Authorization Code Manager	1		

***Key Code information will be available to awardee.**

Mandatory Certifications: Univerge SV8500, MA4000, AVST Call Express, NEC Call CenterWorx, Global Navigator, Expense Management

HISTORICAL DATA (for informational purposes only)

NOTE: The information that follows is for planning purposes only and is not a contract limitation.

Technicians currently performing maintenance for Austin Information Technology Center (AITC), National Service Desk (NSD) and Southpark

1 Primary

1 Secondary or Back-Up

1 Access to Remote Engineering Support (supports both locations)

Current Contractor Personnel Certifications:

Technician: 1

Certifications: NEC 2400IPX, Univerge SV8500, Global Navigator, UCB-Q-Master, CallCenterWorX, OpenWorX, QueWorX, MA4000, AVST.

Technician: 2

Certifications: NEC 2400IPX, Univerge SV8500, Global Navigator, UCB-Q-Master, CallCenterWorX, OpenWorX, QueWorX, AVST.

Technician: 3

Certifications: NEC 2400IPX, Univerge SV8500, Global Navigator, UCB-Q-Master, CallCenterWorX, OpenWorX, QueWorX, MA4000.

Technician: 4

Certifications: Univerge SV8500, Univerge UM8500, NEC 2400IPX, NEAX 2400 CCIS, Call Center WorX, QueWorX, AVST Master Technician,

Technician: 5

Certifications: NEC 2400IPX, Univerge SV8500, UCB-Q-Master, CallCenterWorX, OpenWorX, QueWorX, MA4000.

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