

## Questions – Answers

**Subject:** Solicitation, VA118A-14-R-0171 – PBX Maintenance for AITC and South Park

- Since Myers Power is no longer supplying rectifier parts, will the VA consider purchasing a new rectifier to replace the rectifiers currently on site?
  - o If not, is the VA okay with replacing defective rectifier modules with used modules if they can be purchased?

This is an all-inclusive repair and maintenance contract. The vendor may use refurbish parts, since this will not be a cost to the VA

- The battery plant is 5 years old. Is the VA planning on replacing those batteries due to their age?

The VA is not planning to replace the batteries at this time. They were at full efficiency at the last maintenance check.

- Is phone or remote support considered compliant in the response times outlined in the solicitation?

No, the phone and remote support does not calculate in the response time.

- Are cable issues outside of the MDF the responsibility of the VA or the vendor? This would include IDF closets.

All cables outside the MDF are the responsibility of the VA. This includes IDF's, unless it is in conjunction with a MAC order.

- The contractor is responsible for providing a list of recommended spare parts (5.2.4.5). It states the contractor will supply those parts. Does this mean the VA will roll the cost of these parts into this contract or will the VA purchase them separately?

This is up to the contractor how they handle the spare parts. This is an all- inclusive repair and maintenance contract.

I showed the venders the spare parts I had on hand for the expediency of repair. If the vendor were to use one of these parts, they would have to replace it.