

1. The government may be able to achieve price advantages when devices are purchased with data plans. Please confirm that all new devices purchased under this contract will also require a data plan and/or voice plan. If not, will the government add additional CLINs for devices without data plans attached to them?

Answer: Devices may or may not be purchased with voice/data plans. There are already separate line items for devices, data plans and voice plans in Section B.4 "Price Schedule".

2. Please provide the length of data and voice plan services required for devices supplied under this contract.

Answer: The "Description" column in Section B.4 "Price Schedule" within the CLIN/SLIN provides the period of performance for data and voice plan services.

3. It is our understanding that the Government is evaluating the price using 1,000 data plans and 1,000 voice plans per year. The quantity of evaluated plans falls significantly short of the maximum 100,000 plans estimated to be required during contract execution.

- (a) Please clarify if a ceiling price will be set for CLINs 0005, 0005AA, 0006, 0008, 1005, 1005AA, 1005AB, 1006, 1008, 1008AA, 2005, 2005AA, 2005AB, 2006, 2008, 2008AA.

Answer: The Government reserves the right to purchase in quantities up to the maximums identified in the applicable line items for medical mobile devices, data plans and voice plans. The not-to-exceed value identified in line item 0006 will be used for evaluation purposes.

- (b) Please clarify if a ceiling price will be set for the contract.

Answer: No overall ceiling price will be established.

- (c) If either of these ceilings will be set, please explain how that ceiling(s) will be determined.

Answer: No overall ceiling price will be established.

- (d) Similarly, it is clear how the evaluation of the devices purchases will occur. Please explain whether and how that ceiling(s) will be determined for the device purchase CLINs?

Answer: The Government reserves the right to purchase in quantities up to the maximums identified in the applicable line items for medical mobile devices, data plans and voice plans. The not-to-exceed value identified in line item 0006 will be used for evaluation purposes.

4. Based on the requirements identified in PWS Section 5.3.5.2 Titled, "Tier III App Troubleshooting and Maintenance Support" and the response received in Q&A #2, it is our understanding the contractor should provide support to manage and troubleshoot only the production APPs deployed in the VA Mobile App catalog as well as identify improvement opportunities on how to use the MDM and MAE solution more effectively. It DOES NOT relate to any form of APP development testing support or any support related to MDM/MAE itself. Is this correct?

Answer: Testing support is required as it relates to the support required in PWS paragraph 5.3.5.

5. PWS 5.3.5.1 states "If required, complete the software Assessment and Authorization process documented Attachment 2 Assessment and Authorization Process after completing a bug fix, app enhancement or app feature extension." Please provide the referenced Attachment 2.

Answer: Attachment 2 was posted to FBO in the original posting on 7/16.

6. For estimation purposes:

- a. How many mobile application enhancements, or feature extensions does VHA anticipate per quarter?

Answer: The Government cannot provide an accurate estimation of this information. This work will be performed on a T&M basis.

- b. How many defects per month are anticipated for VHA developed apps? How many critical defects per month?

Answer: The Government cannot provide an accurate estimation of this information. This work will be performed on a T&M basis.

- c. How many defects per month are anticipated for OI&T apps? How many critical defects per month?

Answer: The Government cannot provide an accurate estimation of this information. This work will be performed on a T&M basis.

7. Will GFE laptops be made available for use by MSSD and provisioning staff?

Answer: No, GFE laptops will not be made available.

8. Please confirm that all mobile devices (tablets and smartphones) are to be handled as GFE assets.

Answer: In accordance with PWS paragraph 6.6 (Government Furnished Property), "Medical mobile devices acquired in the course of performance of this contract shall be repaired as GFP and shall be transferred to the Government at the end of the contract as GFP."

9. Once deployed, are the mobile devices to be managed within the Government inventory management system? What responsibility will the contractor have at the local site / VAMC if any?

Answer: The Contractor shall manage its own inventory system in accordance with PWS paragraph 5.2.1. The Contractor will not be responsible for inventorying devices at a local site or VAMC.

10. Please clarify the deliverables required in support of PWS 5.3.5

Answer: PWS Section 5.3.5, and its subparagraphs, clearly identifies deliverables required in support of the work to be performed.

11. We would like to request an additional two week extension.

Answer: Due to time constraints, no further extension will be granted.