



Certified Dealer Network

Installation Certification Program

Needs

Accuracy, consistency, reliability at all installations

No matter which channel our products take to get to our customers, we make sure they get installed correctly and live up to expectations.

We do this through our Installation Certification Program, which sets performance standards for all our installers.

We see to it that our installers are certified because we realize that the accuracy, consistency, and reliability of furniture installations are only as good as the people who complete them. Our Installation Certification Program is also a means for ensuring consistent, high-quality practices and procedures among all certified dealers.

Installation Certification is a requirement

Installation Certification is a requirement that Herman Miller dealers must meet to be members of the Herman Miller Certified Dealer Network.

The first step of the Installation Certification process begins with the Herman Miller dealer, who determines what it must do to meet Installation Certification requirements. The dealer must also create a documented system for assessing and training all its installers.

Next, each individual installer must complete the required series of training programs or demonstrate a thorough knowledge of installation practices to be recognized as a Herman Miller Certified Installer.

An annual re-evaluation of the dealership and its individual installers ensures that all certified dealers continue to provide the highest quality installation services.

Ask to see their credentials

Individuals who have completed the required installation training are recognized as qualified Herman Miller Certified Installers and carry validation of their certification. All subcontracted installers who perform work for our certified dealers are subject to the same rating system and performance expectations.

For more information

Herman Miller's Certified Dealer Network members work together—contributing knowledge, creativity, and design experience—to make places for our customers to achieve and sustain their business goals. Please visit our website at www.hmcn.com.

Creativity. Experience. Solutions.

Herman Miller's Certified Dealer Network.