



## Certified Dealer Network

# AIM: Asset and Inventory Management Services

### Solutions

### AIM: reliable logistics and asset management

You have a significant investment in your assets and inventory, so when your product is stored, it needs protection and management. That's exactly what Herman Miller's Certified Dealer Network provides. We can help you with receiving and inspection services—and all your storage needs.

#### Logistical expertise

We forecast incoming shipments and receive your product into the warehouse, verifying that it matches the bill of lading, manufacturer's packing list, and purchase order. We carefully inspect all shipments for completeness, visible and concealed damage, and conformance to specifications. And if there's a problem, we file freight claims and notify the project manager of any defects, shortages, or nonconformance.

With Herman Miller's Certified Dealer Network, you're assured of warehouse facilities specifically designed to accommodate your assets and inventory. We provide short-term product storage for pending installation and long-term storage of excess inventory. Products are protected from dirt, dust, and damage in a climate-controlled environment.

#### Asset management

Using our proprietary Asset and Inventory Management (AIM) software to manage your assets, our professional team applies our expertise to track them so you'll always know what you have and where it's located.

We help you better utilize your assets and avoid costs by:

- Simplifying the tracking process
- Reusing your company's existing assets
- Analyzing assets to eliminate obsolete inventory and reduce storage costs
- Managing the asset levels to address churn, so reconfigurations can be executed more efficiently
- Reducing cycle time from order to delivery and facilitating complete, on-time, and error-free installation

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**For more information**

Herman Miller's Certified Dealer Network members work together—contributing knowledge, creativity, and design experience—to make places for our customers to achieve and sustain their business goals. Please visit our website at [www.hmcn.com](http://www.hmcn.com).

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**Creativity. Experience. Solutions.**

Herman Miller's Certified Dealer Network.