



UNITED STATES  
DEPARTMENT OF VETERANS AFFAIRS

# **Transformation Twenty-One Total Technology Next Generation (T4NG)**

## **Industry Day**

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# Administrative Remarks

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- Questions shall be submitted via email to [T4NextGeneration.TAC@va.gov](mailto:T4NextGeneration.TAC@va.gov) by COB October 10, 2014.
  - Please reference “Industry Day Questions” in the subject line.
  - Answers to Industry Day Questions will be posted to FBO prior to solicitation release.
- All information provided is related to the anticipated strategy and is subject to change.
- Information concerning this Industry Day, such as Briefings, Q&A, Company Attendee List, etc. will be posted online at the following website under VA118-14-I-0558.
  - <https://www.fbo.gov/>
- Please put your phone on “mute”. Please do not put your phone on hold.



# Ground Rules

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- Information provided within the Performance Work Statement (PWS) takes precedence to slides.
- Slides use “excerpts” from the PWS, Sections H, L and M of the solicitation but not the entire ‘text’. Refer to the PWS and/or the solicitation for complete requirements.
- The Government is only accepting written questions. Answers to Industry Day questions will be posted to FBO.
- One-on-One sessions have been scheduled to take your acquisition strategy feedback confidentially and answer questions; however, redacted versions of the questions and answers discussed in the One-on-One sessions may also be provided via FBO prior to solicitation release.



# Industry Day Agenda

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- T4NG Overview
- T4NG PWS Overview
- T4NG Contract Requirements
- T4NG Task Order Requirements
- Organizational Conflict of Interest
- Proposed Acquisition Strategy
- T4NG On-Ramp Opportunity
- T4NG Off-Ramp Clause
- Proposed Acquisition Timeline
- Frequently Asked Questions
- Closing Remarks



# T4 NG Overview

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- Contractor-provided solutions in support of information technology (IT), health IT, and telecommunications, to include services and incidental hardware/software, for customer requirements that vary across the entire spectrum of existing and future technical environments
- Program ceiling \$22.319B
- Multi Agency (MAC) Indefinite Delivery/Indefinite Quantity (IDIQ) Multiple Award Task Order (MATO) contract base ordering period of five years with one five-year option period
- Individual Task Orders shall be issued on a best value, performance-based Time-and-Materials (T&M), Cost Reimbursement (CR), and/or Firm-Fixed-Price (FFP) basis .



# T4NG Overview

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- Follow-on to highly successful T4
- Best of breed contractors uniquely qualified to meet the Veteran's needs
- Supports Program Management Accountability System (PMAS)
- Continued success in exceeding VA goals for awards to Service-Disabled Veteran Owned Small Businesses (SDVOSB) and Veteran Owned Small Businesses (VOSB) and meeting aggressive small business goals for Women Owned Small Businesses, Hub-Zone small businesses and small business subcontracting



# T4NG Performance Work Statement Overview

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- The T4NG contract PWS has been structured to reflect the breadth and depth of IT services, with emphasis placed on healthcare and benefits systems, spanning the life cycle of a system or project
- The T4NG contract PWS provides general requirements and functional areas for IT services - specific technologies or services will be defined in individual task orders



# T4NG Performance Work Statement Overview

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- Functional Areas include:
  - Program Management support
  - Systems/Software Engineering
  - Software Technology Demonstration and Transition
  - Test and Evaluation
  - Independent Verification and Validation
  - Enterprise Network
  - Enterprise Management Framework
  - Operation and Maintenance
  - Cyber Security
  - Training
  - IT Facilities





# T4NG Performance Work Statement Overview

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- Task Orders may reflect a specific area of the PWS or cover multiple functional areas as functional areas are not mutually exclusive
- The PWS is broken into different sections:
  - Applicable Documents are listed within PWS Paragraph 2.0 (Specific task orders may impose additional applicable documents). Non-public documents will be made available through a Bidders Library at time of solicitation release.
  - Functional Areas of PWS paragraph 4.0 define the services that a Contractor team will need to perform
  - General, Technical and Contractual requirements are defined in the remainder of the document



# T4NG Performance Work Statement Overview

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- Areas of note for VA specific tasks:
  - Contractor shall support VA efforts IAW the PMAS
  - Contractor shall utilize ProPath
  - Contractor shall support the VA enterprise management framework through compliance with OI&T Technical Reference Model (One-VA TRM) and consider the OneVA Enterprise Technology Strategic Plan



# T4NG Performance Work Statement Overview

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## ➤ Functional Areas

- **4.1 Program Management (PM), Strategy, Enterprise Architecture and Planning Support:** This functional area is to provide Program and Project Management, monitoring and analysis, strategy, enterprise architecture and planning support. These services may be at the enterprise or on an individual project level.
- **4.2 Systems /Software Engineering:** This functional area is to provide systems/software engineering support for any or all phases of a system/software lifecycle and can cover the entire range of VA systems to include healthcare information processing, benefits information processing, decision support systems etc.
- **4.3 Software Technology Demonstration and Transition:** This functional area is to test and evaluate advanced technologies.
- **4.4 Test and Evaluation:** This functional area is to provide support in all phases of the testing life cycle.
- **4.5 IV&V:** This functional area is to review, evaluate and verify the procedures used to develop and test third party systems/software.
- **4.6 Enterprise Network:** This functional area is to provide comprehensive life cycle systems/network administration for VA enterprise systems worldwide.



# T4NG Performance Work Statement Overview

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- **Functional Areas (cont.)**
  - **4.7 Enterprise Management Framework:** This functional area is to support the execution of the enterprise management framework.
  - **4.8 Operations and Maintenance:** This functional area is to operate, repair and maintain systems, applications, and IT environments in support of applications and/or system components for production environments.
  - **4.9 Cyber Security:** This functional area is to define and deliver strategic, operational and process aspects of cyber security and to ensure that adequate LAN/Internet, data, information and system security are in accordance with organizational standard operating procedures, conditions, laws and regulations.
  - **4.10 Training:** This functional area is to identify training requirements and to obtain, develop or conduct training programs throughout the life cycle of a system, application or product.
  - **4.11 IT Facilities:** This functional area is to provide a total IT solution to the customer. Requirement does not include performing significant facility or building construction/modification.



# T4NG Contract Requirements

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- Reporting Requirements
  - Contractor's Progress, Status and Management Report
  - Contract Performance Report
  - Status of Government Furnished Equipment Report
  - Personnel Contractor Manpower Report
  - Small Business Participation Report



# T4NG Contract Requirements

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- Program Meetings and Reviews
  - Project Office Initial Program Reviews
  - Post Award Conferences
  - Quarterly Program Reviews
  - Quarterly Collective Prime Program Reviews



# T4NG Task Order Requirements

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- Yes/No Bids within two working days
- Submission of Task Execution Plan within seven working days, unless otherwise specified in the RTEP
- Proposal Submissions include: Summary, Technical Approach, and Pricing
- Proposal Submission may vary dependent upon Task Order Type
  - Firm Fixed Price, T&M, or Cost Reimbursement
- No Past Performance Volume required



# Evaluation Approach

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- The Government reserves the right to make up to twenty (20) awards. Four (4) awards will be reserved for SDVOSB concerns and four (4) awards will be reserved for VOSB concerns. Four (4) awards will also be reserved for Women Owned Small Business concerns and/or HUBZone Small Business concerns. NOTE: a SDVOSB qualifies as a VOSB.
- Award will be made on a best value basis
- Evaluation Factors will include: Technical, Past Performance, Veterans Involvement, *Veterans Employment*, Small Business Participation Commitment, and Price
- Aggressive Small Business Participation goals
  - Proposed goals will be made part of the contract





# Evaluation Approach

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- The Technical Factor will include two sub-factors
  - Sample Tasks (3)
  - Management
  
- Veteran's Employment Factor: The proposal will be evaluated to determine the extent to which Veterans are employed by the Prime Offeror. Definitions of a "Veteran" and "employee" are as follows: A Veteran is defined as an honorably discharged member of active military duty, reserve or National Guard. An employee is defined as any individual on the payroll of an employer who is an employee for purposes of the employer's withholding of Social Security taxes.



# Basis for Award

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- Any awards to be made will be based on the best overall (i.e., best value) proposals that are determined to be the most beneficial to the Government, with appropriate consideration given to the six evaluation factors: Technical, Past Performance, Veterans Involvement, Veterans Employment, Small Business Participation Commitment (SBPC), and Price.
- The Technical factor is significantly more important than the Past Performance factor, which is slightly more important than the Veterans Involvement factor, which is slightly more important than the Veterans Employment factor which is slightly more important than the SBPC factor, which is slightly more important than the Price factor. All non-price factors when combined are significantly more important than the Price factor. To receive consideration for award, a rating of no less than “Acceptable” must be achieved for the Technical factor, all Technical sub-factors, and the SBPC factor.



# Basis for Award

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- Four step source selection process:
  - Step One
    - The Government will select eight (8) Offerors from the proposals included within the competitive range without regard to the socioeconomic size of the Offeror.
  - Step Two
    - If four SDVOSB Offerors and four VOSB and/or SDVOSBs Offerors are not selected for award in Step One, the Government will award contracts to the eligible SDVOSB and/or VOSB Offerors remaining in the competitive range for a total (combined awards from Steps One and Two) of four SDVOSB contracts and an additional four contracts total (combined awards from Steps One and Two) to VOSB and/or SDVOSBs. To be considered for award as a SDVOSB/VOSB, the Offeror must be registered and verified in the Vendor Information Pages (VIP) database (<http://www.VetBiz.gov>) at time of proposal submission and at time of award.



# Basis for Award

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## ➤ Step Three

- If four (4) WOSB and/or HUBZone Offerors are not selected for award in Steps One and Two, the Government will award contracts to the eligible WOSB and/or HUBZone Offerors remaining in the competitive range for a total (combined awards from Steps One, Two and Three) of four (4) WOSB/HUBZone contracts. To be considered for award as a HUBZone, the concern shall be certified by SBA in the SBA Dynamic Small Business Search (DSBS) and shall be registered in the System for Award Management (SAM) at time of proposal submission and at time of award. To be considered for award as a WOSB, the concern shall be registered in the SAM and submit documents verifying its certification as a WOSB, at time of proposal submission and at time of award, in accordance with 13 CFR 127.300.

## ➤ Step Four

- If after Steps One, Two and Three, the Government has awarded less than 20 contracts, the Government reserves the right to make award(s) to the Offeror(s) remaining in the competitive range without regard to the size of the Offeror or not to make any further awards.



# T4NG On-Ramp Opportunity

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The Government may utilize an On-Ramp to add service-disabled Veteran-owned small business (SDVOSB), Veteran-owned small business (VOSB), women-owned small business (WOSB) and/or HUBZone Prime Contractors under any circumstances, including in the event an Off-Ramp is exercised. The Government can exercise this right at its sole discretion. The Government may On-Ramp Contractors by any means necessary, including but not limited to, revisiting the original pool of T4NG Offerors deemed in the competitive range, and/or issuing a follow-on T4NG solicitation for evaluation. Any contract awarded via an On-Ramp process will share in, and in no way increase, the ceiling established for the T4NG program. Likewise, contracts awarded hereunder shall include the same terms and conditions of this Contract and shall not exceed the remaining period of performance.



# T4NG Off-Ramp

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The Government, in its sole discretion, may exercise the Off-Ramp if any of the following events occur: a T4NG SDVOSB or VOSB contract holder that was not awarded in Step One and no longer qualifies as a SDVOSB or VOSB because it is acquired by a non-SDVOSB or non-VOSB concern; a WOSB or HUBZone T4NG contract holder that was not awarded in Step One and no longer qualifies as a WOSB or HUBZone because it is acquired by a non-WOSB or non-HUBZone; or a SDVOSB, VOSB, WOSB or HUBZone that was not awarded a contract in Step One and cannot re-certify as a small business at the end of the fifth year in accordance with 13 CFR 121.404(g)(3). If the Government elects to exercise the Off-Ramp, the Contractor will be removed from the contract and thus will not be eligible to propose on any T4NG task order competitions.



# Organizational Conflict of Interest

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- FAR 2.101, an organizational conflict of interest means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the Government, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- FAR 9.507-1 and VAAR 809.507-1 (a) place restraints upon a contractor's eligibility for future contracts.
- Solicitation Section H-4, Organizational Conflict Of Interest



# Draft Acquisition Schedule

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- RFP Release – On or about November 2014
- Proposals Due – On or about December 2014
- Initial Evaluation Concluded - On or about August 2015
- Final Evaluation and Discussions Concluded/Contract Award – On or about December 2015
- Current T4 Period of Performance expires June 30, 2016





# Frequently Asked Questions

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➤ **Will the Government consider awards by functional area?**

A. It is not anticipated that the awards will be made by functional area.

➤ **How will Government deal with OCI issues?**

A. The Government recognizes that there is a potential for organizational conflict of interest (OCI). OCI matters are fact specific, as such OCI concerns will be handled on a case by case basis at the task order level IAW Subpart 9.5 of the FAR. It is the Contractor's business decision to bid on a particular task order.

➤ **Why does the Performance Work Statement lack specific details regarding the task areas?**

A. The PWS serves as an overarching description of the functional areas comprising the T4NG effort. Requirements will be specified in greater detail at the task order level.

➤ **Can an Offeror submit a proposal as a prime as well as be a team member for another prime Offeror?**

A. Yes.

➤ **Where is Health IT?**

A. Health IT has been incorporated into the relevant functional areas of the PWS.

➤ **Will the applicable documents be made available to bidders?**

A. Yes a bidder's library will be made available at the time of solicitation release.

➤ **What are the OCONUS locations?**

A. VA has facilities worldwide which may require any of the functional areas identified in the PWS. Bidders may provide OCONUS labor rates that differ from CONUS rates.



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# **CLOSING REMARKS**