

**SECTION 27 15 00**  
**COMMUNICATIONS HORIZONTAL CABLING****PART 1 - GENERAL****1.1 DESCRIPTION**

- A. This Section specifies the furnishing, installing, certification, testing, and guaranty of a complete and operating Voice and Digital Cable Distribution System (here-in-after referred to as "*the System*"), and associated equipment and hardware to be installed in the VA Medical Center here-in-after referred to as "*the Facility*". The System shall include, but not be limited to: equipment cabinets, interface enclosures, and relay racks; necessary combiners, traps, and filters; and necessary passive devices such as: splitters, couplers, cable "patch", "punch down", and cross-connector blocks or devices, voice and data distribution sub-systems, and associated hardware. The System shall additionally include, but not be limited to: telecommunication closets (TC); telecommunications outlets (TCO); copper, distribution cables, connectors, "patch" cables, and/or "break out" devices.
- B. The System shall be delivered free of engineering, manufacturing, installation, and functional defects. It shall be designed, engineered and installed for ease of operation, maintenance, and testing.
- C. The term "provide", as used herein, shall be defined as: designed, engineered, furnished, installed, certified, and tested, by the Contractor.
- D. The Voice and Digital Telecommunication Distribution Cable Equipment and System provides the media which voice and data information travels over and connects to the Telephone System which is defined as an Emergency Critical Care Communication System by the National Fire Protection Association (NFPA). Therefore, since the System connects to or extends the telephone system, the System's installation and operation shall adhere to all appropriate National, Government, and/or Local Life Safety and/or Support Codes, which ever are the more stringent for this Facility. At a minimum , the System shall be installed according to NFPA, Section 70, National Electrical Code (NEC), Article 517 and Chapter 7; NFPA, Section 99, Health Care Facilities, Chapter 3-4; NFPA, Section 101, Life Safety Code, Chapters 7, 12, and/or 13; Joint Commission on Accreditation of Health Care Organization (JCAHCO), Manual for Health Care Facilities, all necessary

Life Safety and/or Support guidelines; this specification; and the original equipment manufacturer's (OEM) suggested installation design, recommendations, and instructions. The OEM and Contractor shall ensure that all management, sales, engineering, and installation personnel have read and understand the requirements of this specification before the System is designed, engineered, delivered, and provided.

- E. The VA Project Manager (PM) and/or if delegated, Resident Engineer (RE) are the approving authorities for all contractual and mechanical changes to the System. The Contractor is cautioned to obtain in writing, all approvals for system changes relating to the published contract specifications and drawings, from the PM and/or the RE before proceeding with the change.

F. System Performance:

1. At a minimum the System shall support the following operating parameters:

a. Telecommunications Outlet (TCO):

1) Voice:

- a) Isolation (outlet-outlet): 24 dB.
- b) Impedance: 600 Ohms, balanced (BAL).
- c) Signal Level: 0 deciBel per mili-Volt (dBmV)  $\pm$  0.1 dBmV.
- d) System speed: 100 mBps, minimum.
- e) System data error: 10 to the -6 Bps, minimum.

2) Data:

- a) Isolation (outlet-outlet): 24 dB.
- b) Impedance: 600 Ohms, BAL.
- c) Signal Level: 0 dBmV  $\pm$  0.1 dBmV.
- d) System speed: 120 mBps, minimum.
- e) System data error: 10 to the -8 Bps, minimum.

**1.2 RELATED WORK**

- A. Specification Section 01 33 23, SHOP DRAWINGS, PRODUCT DATA, AND SAMPLES.
- B. Specification Section 27 05 11, REQUIREMENTS FOR COMMUNICATIONS INSTALLATIONS.
- C. Specification Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS.
- D. Specification Section 26 27 26, WIRING DEVICES.

E. Specification Section 27 05 26, GROUNDING AND BONDING FOR COMMUNICATIONS SYSTEMS.

### 1.3 APPLICABLE PUBLICATIONS

A. The publications listed below form a part of this specification to the extent referenced. The publications are referenced in text by basic designation only. Except for a specific date given the issue in effect (including amendments, addenda, revisions, supplements, and errata) on the date the system's submittal is technically approved by VA, shall be enforced.

B. National Fire Protection Association (NFPA):

70	NATIONAL ELECTRICAL CODE (NEC)
75	Protection of Electronic Computer/Data Processing Equipment
77	Recommended Practice on Static Electricity
	Standard for Health Care Facilities
101	Life Safety Code
1221	Emergency Services Communication Systems

C. Underwriters Laboratories, Inc. (UL):

65	Wired Cabinets
96	Lightning Protection Components
96A	INSTALLATION REQUIREMENTS FOR LIGHTNING PROTECTION SYSTEMS
467	Grounding and Bonding Equipment
497/497A/497B	PROTECTORS FOR PAIRED CONDUCTORS/ COMMUNICATIONS CIRCUITS/DATA COMMUNICATIONS AND FIRE ALARM CIRCUITS
884	Underfloor Raceways and Fittings

D. ANSI/EIA/TIA Publications:

568B	Commercial Building Telecommunications Wiring Standard
569B	Commercial Building Standard for Telecommunications Pathways and Spaces
606A	ADMINISTRATION STANDARD FOR THE TELECOMMUNICATIONS INFRASTRUCTURE OF COMMERCIAL BUILDINGS
607A	Grounding and Bonding Requirements for

	Telecommunications in Commercial Buildings
758	Grounding and Bonding Requirements for Telecommunications in Commercial Buildings

- E. Lucent Technologies: Document 900-200-318 "Outside Plant Engineering Handbook".
- F. International Telecommunication Union - Telecommunication Standardization Sector (ITU-T).
- G. Federal Information Processing Standards (FIPS) Publications.
- H. Federal Communications Commission (FCC) Publications: Standards for telephone equipment and systems.
- I. United States Air Force: Technical Order 33K-1-100 Test Measurement and Diagnostic Equipment (TMDE) Interval Reference Guide.
- J. Joint Commission on Accreditation of Health Care Organization (JCAHO): Comprehensive Accreditation Manual for Hospitals.
- K. National and/or Government Life Safety Code(s): The more stringent of each listed code.

#### **1.4 QUALITY ASSURANCE**

- A. The authorized representative of the OEM, shall be responsible for the design, satisfactory total operation of the System, and its certification.
- B. The OEM shall meet the minimum requirements identified in Paragraph 2.1.A. Additionally, the Contractor shall have had experience with three or more installations of systems of comparable size and complexity with regards to coordinating, engineering, testing, certifying, supervising, training, and documentation. Identification of these installations shall be provided as a part of the submittal as identified in Paragraph 1.5.
- C. The System Contractor shall submit certified documentation that they have been an authorized distributor and service organization for the OEM for a minimum of three (3) years. The System Contractor shall be authorized by the OEM to certify and warranty the installed equipment. In addition, the OEM and System Contractor shall accept complete responsibility for the design, installation, certification, operation, and physical support for the System. This documentation, along with the System Contractor and OEM certification must be provided in writing as part of the Contractor's Technical Submittal.

- D. All equipment, cabling, terminating hardware, TCOs, and patch cords shall be sourced from the certifying OEM or at the OEM's direction, and support the System design, the OEM's quality control and validity of the OEM's warranty.
- E. The Contractor's Telecommunications Technicians assigned to the System shall be fully trained, qualified, and certified by the OEM on the engineering, installation, and testing of the System. The Contractor shall provide formal written evidence of current OEM certification(s) for the installer(s) as a part of the submittal or to the RE before being allowed to commence work on the System.

#### 1.5 SUBMITTALS

- A. Provide submittals in accordance with Specification Section 01 33 23, SHOP DRAWINGS, PRODUCT DATA, AND SAMPLES. The RE shall retain one copy for review and approval.
  - 1. If the submittal is approved the RE shall retain one copy for Official Records and return three (3) copies to the Contractor.
  - 2. If the submittal is disapproved, three (3) copies will be returned to the Contractor with a written explanation attached that indicates the areas the submittal deviated from the System specifications. The RE shall retain one copy for Official Records.
- B. Environmental Requirements: Technical submittals shall confirm the environmental specifications for physical TC areas occupied by the System. These environmental specifications shall identify the requirements for initial and expanded system configurations for:
  - 1. Power requirements: The Contractor shall provide the specific voltage, amperage, phases, and quantities of circuits required.
  - 2. Conduit size requirement (between main TC, computer, and console rooms).
  - 3. Main backbone, trunk line, riser, and horizontal cable pathways, cable duct, and conduit requirements between each MTC, TC, and TCO.
- C. Documents: The submittal shall be separated into sections for each subsystem and shall contain the following:
  - 1. Title page to include:
    - a. VA Medical Center.
    - b. Contractor's name, address, and telephone (including FAX) numbers.
    - c. Date of Submittal.

- d. VA Project No.
2. List containing a minimum of three locations of installations of similar size and complexity as identified herein. These locations shall contain the following:
- Installation Location and Name.
  - Owner's or User's name, address, and telephone (including FAX) numbers.
  - Date of Project Start and Date of Final Acceptance by Owner.
  - System Project Number.
  - Brief (three paragraphs minimum) description of each system's function, operation, and installation.
3. Narrative Description of the system.
4. A List of the equipment to be furnished. The quantity, make, and model number of each item is required. The following is the minimum equipment required by the system:

QUANTITY	UNIT
//As required//	Cross Connection (CCS) Systems
//As required//	Wire Management System/Equipment
//As required//	Telecommunications Outlets (TCO)
//As Required//	Distribution Cables
//As required//	TCO Connection Cables
//As required//	System Connectors
//As required//	Terminators
1 ea.	Installation Kit
//As-required//	Separate List Containing Each Equipment Spare(s)

5. Equipment technical literature detailing the electrical and technical characteristics of each item of equipment to be furnished.
6. List of test equipment as per paragraph 1.5.D. below.
7. Letter certifying that the Contractor understands the requirements of the SAMPLES Paragraph 1.5.E.
8. Letter certifying that the Contractor understands the requirements of Section 3.2 concerning acceptance tests.
- D. Test Equipment List:

1. The Contractor is responsible for furnishing all test equipment required to test the system in accordance with the parameters specified. Unless otherwise stated, the test equipment shall not be considered part of the system. The Contractor shall furnish test equipment of accuracy better than the parameters to be tested.
  2. The test equipment furnished by the Contractor shall have a calibration tag of an acceptable calibration service dated not more than 12 months prior to the test. As part of the submittal, a test equipment list shall be furnished that includes the make and model number of the following type of equipment as a minimum:
    - a. Spectrum Analyzer.
    - b. Signal Level Meter.
    - c. Volt-Ohm Meter.
    - d. Time Domain Reflectometer (TDR) with strip chart recorder (Data and Optical Measuring).
    - e. Bit Error Test Set (BERT).
    - f. Camera with a minimum of 60 pictures to that will develop immediately to include appropriate test equipment adapters. A video camera in VHS format is an acceptable alternate.
- E. Samples: A sample of each of the following items shall be furnished to the RE for approval prior to installation.
1. TCO Wall Outlet Box 4" x 4"x 2.5" with:
    - a. One each telephone (or voice) rj45 jack installed.
    - b. Two each multi pin data rj45 jacks installed.
    - c. Cover Plate installed.
  2. Data CCS patch panel, punch block or connection device with RJ45 connectors installed.
  3. Telephone CCS system with IDC and/or RJ45 connectors and cable terminal equipment installed.
  4. 610 mm (2 ft.) section of each copper cable to be used with cable sweep tags as specified in paragraph 2.4.H and connectors installed.
- F. Certifications:
1. Submit written certification from the OEM indicating that the proposed supervisor of the installation and the proposed provider of the contract maintenance are authorized representatives of the OEM. Include the individual's exact name and address and OEM credentials in the certification.

2. Submit written certification from the OEM that the wiring and connection diagrams meet National and/or Government Life Safety Guidelines, NFPA, NEC, UL, this specification, and JCAHCO requirements and instructions, requirements, recommendations, and guidance set forth by the OEM for the proper performance of the System as described herein. The VA will not approve any submittal without this certification.
  3. Preacceptance Certification: This certification shall be made in accordance with the test procedure outlined in paragraph 3.2.B.
- G. Equipment Manuals: Fifteen (15) working days prior to the scheduled acceptance test, the Contractor shall deliver four complete sets of commercial operation and maintenance manuals for each item of equipment furnished as part of the System to the RE. The manuals shall detail the theory of operation and shall include narrative descriptions, pictorial illustrations, block and schematic diagrams, and parts list.
- H. Record Wiring Diagrams:
1. Fifteen (15) working days prior to the acceptance test, the Contractor shall deliver four complete sets of the Record Wiring Diagrams of the System to the RE. The diagrams shall show all inputs and outputs of electronic and passive equipment correctly identified according to the markers installed on the interconnecting cables, Equipment and room/area locations.
  2. The Record Wiring Diagrams shall be in hard copy and two compact disk (CD) copies properly formatted to match the Facility's current operating version of Computer Aided Drafting (AutoCAD) system. The RE shall verify and inform the Contractor of the version of AutoCAD being used by the Facility.

## **PART 2 - PRODUCTS**

### **2.1 EQUIPMENT AND MATERIALS**

- A. System Requirements:
1. Cable Systems - Twisted Pair
    - a. General:
      - 1) The Contractor shall be responsible for providing additions to the existing system conforming to current and accepted telephone and digital, industrial/commercial cable distribution standards. The distribution cable installation



shall be fully coordinated with the Facility, the PM, the RE and the Contractor prior to the start of installation.

- 2) The Contractor is responsible for complete knowledge of the space and cable pathways (i.e. equipment rooms, TCs, conduits, wireways, etc.) of the Facility. The Contractor shall at a minimum design and install the System using the Pathway Design Handbook H-088C3, TIA/EIA Telecommunications Building Wiring Standards, and Facility Chief of Information Resource Management's (IRM) instructions, as approved in writing by the PM and/or RE.
- 3) The System cables shall be fully protected by cable duct, trays, wireways, conduit (rigid, thin wall, or flex). It is the responsibility of the Contractor to confirm all contract drawings and the Facility's physical layout to determine the necessary cable protective devices to be provided.
- 4) Cable provided in the system (i.e. backbone, inside plant, and station cabling) shall conform to accepted industry and OEM standards with regards to size, color code, and insulation. The pair twists of any pair shall not be exactly the same as any other pair within any unit or sub-unit of cables that are bundled in twenty-five (25) pairs or less. The absence of specifications regarding details shall imply that best general industry practices shall prevail and that first quality material and workmanship shall be provided. Certification Standards, (i.e., EIA, CCITT, FIPPS, and NFPA) shall prevail.
- 5) Some areas of this Facility may be considered "plenum". All wire and cable used in support of the installation in those areas (if any) shall be in compliance with national and local codes pertaining to plenum environments. It is the responsibility of the Contractor to review the VA's cable and wire requirements with the RE and the IRM prior to installation to confirm the type of environment present at each location.
- 6) The Contractor shall provide inside plant cables that furnishes the number of cable pairs required in accordance with the System requirements described herein. The Contractor

- shall fully coordinate and obtain approval of the design with the OEM, RE and the IRM prior to installation.
- 7) All metallic cable sheaths, etc. shall be grounded by the Contractor (i.e.: risers, underground, station wiring, etc.) as described herein.
  - 8) If temporary cable and wire pairs are used, they shall be installed so as to not present a pedestrian safety hazard and the Contractor shall be responsible for all work associated with the temporary installation and for their removal when no longer necessary. Temporary cable installations are not required to meet Industry Standards; but, must be reviewed and approved by the RE and the IRM prior to installation.
  - 9) Conductors shall be cabled to provide protection against induction in voice and data circuits. Crosstalk attenuation within the System shall be in excess of -80 dB throughout the frequency ranges specified.
  - 10) The System's cables shall be labeled on each end and been fully tested and certified in writing by the Contractor to the RE before proof of performance testing can be conducted. The as-installed drawings shall identify each cable as labeled, used cable, and bad cable pairs. Minimum test requirements are for impedance compliance, inductance, capacitance, signal level compliance, opens, shorts, cross talk, noise, and distortion, and split pairs on all cables in the frequency ranges specified. The tests required for data cable must be made to guarantee the operation of this cable at not less than 10 mega (m) Hertz (Hz) full bandwidth, fully channel loaded and a Bit Error Rate of a minimum of  $10^{-6}$  at the maximum rate of speed. All cable installation and test records shall be made available at acceptance testing by the RE or Contractor and thereafter maintained in the Facility's Telephone Switch Room. All changes (used pair, failed pair, etc.) shall be posted in these records as the change occurs.
  - 11) The Contractor shall provide proper test equipment to guarantee that cable pairs meet each OEM's standard transmission requirements, and guarantee the cable will carry

data transmissions at the required speeds, frequencies, and fully loaded bandwidth.

b. Horizontal and Station Cable:

- 1) A Four (4) UTP 24 AWG station wiring cable shall be installed from the top TCO jack to the TC and shall be of a type designed to support Category 6 communications (250 mega-Hertz [mHz] or above). At the jack location, terminate all four pair on the RJ-45/11 jack. At the signal closet, all four pair shall be terminated on the modular punch down blocks dedicated to telephone applications.
- 2) A Four (4) UTP 24 AWG (in thermoplastic jacket unless otherwise specified by RE) station wiring cable shall be installed from each of the two (2) bottom TCO RJ-45 jacks (shall conform to EIA/TIA 568 Standard "T568A" and NFPA) to the TC and shall be of a type designed to support Category 6 communications (250 mHz or above).

c. Telecommunication Outlets (TCO), Jacks: All TCO's shall have a minimum of three (3) RJ-45 type jacks. The top jack shall be an eight pin RJ-45/11 compatible jack, labeled, and designated for telephone applications only. The bottom two jacks shall be eight pin RJ-45 type unkeyed (sometimes called center keyed) jacks, labeled, and designated for data.

d. Patient Bedside Prefabricated Units (PBPUs): Where PBPUs exist in the Facility, the Contractor shall identify the single gang "box" location on the PBPUs designated for installation of the telephone jack. This location shall here-in-after be identified as the PBTCO. The Contractor shall be responsible for obtaining written approval and specific instructions from the PBPUs OEM regarding the necessary disassembly and reassembly of each PBPUs to the extent necessary to pull wire from above the ceiling junction box to the PBPUs box reserved for the PBTCO. A Contractor provided stainless steel cover plate approved for use by the PBPUs OEM and Facility IRM Chief shall finish out the jack installation. Under no circumstances shall the Contractor proceed with the PBPUs installations without the written approval of the PBPUs OEM and the specific instructions regarding the attachment to or modifying of the PBPUs. The RE shall be available to assist the

Contractor in obtaining these approvals and instructions in a timely manner as related to the project's time constraints. It is the responsibility of the Contractor to maintain the UL integrity of each PBPU. If the Contractor violates that integrity, it shall be the responsibility of the Contractor to obtain on site UL re-certification of the violated PBPU at the direction of the RE and at the Contractor's expense.

B. General:

1. All equipment to be supplied under this specification shall be new and the current model of a standard product of an OEM or record. An OEM of record shall be defined as a company whose main occupation is the manufacture for sale of the items of equipment supplied and which:
  - a. Maintains a stock of replacement parts for the item submitted.
  - b. Maintains engineering drawings, specifications, and operating manuals for the items submitted.
  - c. Has published and distributed descriptive literature and equipment specifications on the items of equipment submitted at least 30 days prior to the Invitation for Bid.
2. Specifications of equipment as set forth in this document are minimum requirements, unless otherwise stated, and shall not be construed as limiting the overall quality, quantity, or performance characteristics of items furnished in the System. When the Contractor furnishes an item of equipment for which there is a specification contained herein, the item of equipment shall meet or exceed the specification for that item of equipment.
3. The Contractor shall provide written verification, in writing to the RE at time of installation, that the type of wire/cable being provided is recommended and approved by the OEM. The Contractor is responsible for providing the proper size and type of cable duct and/or conduit and wiring even though the actual installation may be by another subcontractor.
4. The Telephone Contractor is responsible for providing interfacing cable connections for the telephone system with the System.
5. The telephone equipment shall be the interface points for connection of the interface cabling from the telephone switch via the system telephone interface unit.

6. Active electronic component equipment shall consist of solid state components, be rated for continuous duty service, comply with the requirements of FCC standards for telephone equipment, systems, and service.
7. All passive distribution equipment shall meet or exceed -80 dB radiation shielding specifications.
8. All interconnecting twisted pair, cables shall be terminated on equipment terminal boards, punch blocks, breakout boxes, splice blocks, and unused equipment ports/taps shall be terminated according to the OEM's instructions for telephone cable systems without adapters. The Contractor shall not leave unused or spare twisted pair wire, cable unterminated, unconnected, loose or unsecured.
9. Color code all distribution wiring to conform to the Telephone Industry standard, EIA/TIA, and this document, which ever is the more stringent. At a minimum, all equipment, cable duct and/or conduit, enclosures, wiring, terminals, and cables shall be clearly and permanently labeled according to and using the provided record drawings, to facilitate installation and maintenance.
10. Plug-in connectors shall be provided to connect all equipment. Crimp type connectors installed with a ratchet type installation tool are and acceptable alternate as long as the cable dress, pairs, shielding, grounding, and connections and labeling are provided the same as the barrier terminal strip connectors. Tape of any type, wire nuts, or solder type connections are unacceptable and will not be approved.
11. All equipment faceplates utilized in the System shall be stainless steel, anodized aluminum, or UL approved cycolac plastic for the areas where provided.

## **2.2 DISTRIBUTION EQUIPMENT AND SYSTEMS**

### **A. Telecommunication Outlet (TCO):**

1. The TCO shall consist of one telephone multipin jack and two data multipin jacks mounted in a steel outlet box. A separate 100mm (4in.) x 100mm (4in.) x 63mm (2.5in.) steel outlet box with a labeled stainless steel faceplate will be used. A second 100mm (4in.) x 100mm (4in.) x 63mm (2.5in.) steel outlet box with a labeled faceplate shall be provided as required adjacent to the

first box to ensure system connections and expandability requirements are met.

2. All telephone multipin connections shall be RJ-45/11 compatible female types. All data multipin connections shall be RJ-45 female types.
  3. The TCO shall be fed from the appropriate CCS located in the respective RTC in a manner to provide a uniform and balanced distribution system.
  4. Interface of the data multipin jacks to appropriate patch panels (or approved "punch down" blocks) in the associated RTC, is the responsibility of the Contractor. The Contractor shall not extend data cables from the RTCs to data terminal equipment or install data terminal equipment.
  5. The wall outlet shall be provided with a stainless steel or approve alternate cover plate to fit the telephone multipin jack, data multi-pin jacks and the outlet box provided (100mm (4in.) x 100mm (4in.) for single and 100mm (4in.) x 200mm (8in.) for dual outlet box applications).
- B. Distribution Cables: Each cable shall meet or exceed the following specifications for the specific type of cable. Each cable reel shall be sweep tested and certified by the OEM by tags affixed to each reel. The Contractor shall turn over all sweep tags to the RE or PM. Additionally, the Contractor shall provide a 610 mm (2 ft.) sample of each provided cable, to the RE and receive approval before installation. Cables installed in any outside location (i.e. above ground, under ground in conduit, ducts, pathways, etc.) shall be filled with a waterproofing compound between outside jacket (not immediately touching any provided armor) and inter conductors to seal punctures in the jacket and protect the conductors from moisture.
1. Telephone:
    - a. The System cable shall be provided by the Contractor to meet the minimum system requirements of Category Six service. The cable shall interconnect each part of the system. The cable shall be completely survivable in areas where it is installed.

## b. Technical Characteristics:

Length	As required, in 1K (3,000 ft.) reels minimum
Cable	Voice grade category six
Connectors	As required by system design
Size	22 AWG, minimum, Outside 24 AWG, minimum, Inside
Color coding	Required, telephone industry standard
Bend radius	10X the cable outside diameter
Impedance	120 Ohms $\pm$ 15%, BAL
Shield coverage	As required by OEM specification
Attenuation	
Frequency in mHz	dB per 305 M (1,000ft.), maximum
0.7	5.2
1.0	6.5
4.0	14.0
8.0	19.0
16.0	26.0
20.0	29.0
25.0	33.0
31.0	36.0
62.0	52.0
100.0	68.0

## 2. Data Multi-Conductor:

- a. The cable shall be multi-conductor, shielded or unshielded cable with stranded conductors. The cable shall be able to handle the power and voltage used over the distance required. It shall meet Category Six service at a minimum.

## b. Technical Characteristics:

Wire size	22 AWG, minimum
Working shield	350 V
Bend radius	10X the cable outside diameter
Impedance	100 Ohms $\pm$ 15%, BAL

Bandwidth	100 mHz, minimum
DC RESISTANCE	10.0 Ohms/100M, maximum
Shield coverage	
Overall Outside (if OEM specified)	100%
Individual Pairs (if OEM specified)	100%
Attenuation	
Frequency in mHz	dB per 305 M (1,000ft.), maximum
0.7	5.2
1.0	6.5
4.0	14.0
8.0	19.0
16.0	26.0
20.0	29.0
25.0	33.0
31.0	36.0
62.0	52.0
100.0	68.0

## C. Outlet Connection Cables:

## 1. Telephone:

- a. The Contractor shall provide a connection cable for each TCO telephone jack in the System with 10% spares. The telephone connection cable shall connect the telephone instrument to the TCO telephone jack. The Contractor shall not provide telephone instrument(s) or equipment.

## b. Technical Characteristics:

Length	1.8M (6ft.), minimum
Cable	Voice Grade
Connector	RJ-11/45 compatible male on each end
Size	24 AWG, minimum
Color coding	Required, telephone industry standard



## 2. Data:

- a. The Contractor shall provide a connection cable for each TCO data jack in the system with 10% spares. The data connection cable shall connect a data instrument to the TCO data jack. The Contractor shall not provide data terminal(s)/equipment.
- b. Technical Characteristics:

Length	1.8M (6 ft.), minimum
Cable	Data grade Category Six
Connector	RJ-45 male on each end
Color coding	Required, data industry standard
Size	24 AWG, minimum

## D. System Connectors:

## 1. Solderless (Forked Connector):

- a. The connector shall have a crimp-on coupling for quick connect/disconnect of wires or cables. The crimp-on connector shall be designed to fit the wire or cable furnished. The connector barrel shall be insulated and color-coded.
- b. Technical Characteristics:

Impedance	As required
Working Voltage	500 V

## 2. Multipin:

- a. The connector shall have a crimp-on coupling for quick connect/disconnect of wires or cables. The crimp-on connector shall be designed to fit the wire or cable furnished. The connector housing shall be fully enclosed and shielded. It shall be secured to the cable group by screw type compression sleeves.
- b. Technical Characteristics:

Impedance	As required
Working Voltage	500 V
Number of pins	As requires, usually 25 pairs minimum

3. Modular (RJ-45/11 and RJ-45): The connectors shall be commercial types for voice and high speed data transmission applications. The connector shall be compatible with telephone instruments, computer terminals, and other type devices requiring linking through the modular telecommunications outlet to the System. The connector shall be compatible with UTP and STP cables.

a. Technical Characteristics:

Type	Number of Pins
RJ-11/45	Compatible with RJ45
RJ-45	Eight
Dielectric	Surge
Voltage	1,000V RMS, 60 Hz @ one minute, minimum
Current	2.2A RMS @ 30 Minutes or 7.0A RMS @ 5.0 seconds
Leakage	100 $\mu$ A, maximum
Connectability	
Initial contact resistance	20 mili-Ohms, maximum
Insulation displacement	10 mili-Ohms, maximum
Interface	Must interface with modular jacks from a variety of OEMs. RJ-11/45 plugs shall provide connection when used in RJ-45 jacks.
Durability	200 insertions/withdrawals, minimum

### 2.3 INSTALLATION KIT

The kit shall be provided that, at a minimum, includes all connectors and terminals, labeling systems, audio spade lugs, barrier strips, punch blocks or wire wrap terminals, heat shrink tubing, cable ties, solder, hangers, clamps, bolts, conduit, cable duct, and/or cable tray, etc., required to accomplish a neat and secure installation. All wires shall terminate in a spade lug and barrier strip, wire wrap terminal or punch block. Unfinished or unlabeled wire connections shall not be allowed. Turn over to the RE all unused and partially opened installation kit boxes, coaxial, fiberoptic, and twisted pair cable reels, conduit, cable tray, and/or cable duct bundles, wire rolls,

physical installation hardware. The following are the minimum required installation sub-kits:

A. System Grounding:

1. The grounding kit shall include all cable and installation hardware required. All radio equipment shall be connected to earth ground via internal building wiring, according to the NEC.
2. This includes, but is not limited to:
  - a. Data Cable Shields.
  - d. Conduits.
  - c. Grounding Blocks.

B. Wire and Cable: The wire and cable kit shall include all connectors and terminals, audio spade lugs, barrier straps, punch blocks, wire wrap strips, heat shrink tubing, tie wraps, solder, hangers, clamps, labels etc., required to accomplish a neat and orderly installation.

C. Conduit: The kit shall include all conduit, junction boxes, back boxes, cover plates, feed through nipples, hangers, clamps, other hardware required to accomplish a neat and secure conduit, cable duct, and/or cable tray installation in accordance with the NEC and this document.

D. Equipment Interface: The equipment kit shall include any item or quantity of equipment, cable, mounting hardware and materials needed to interface the systems with the identified sub-system(s) according to the OEM requirements and this document.

E. Labels: The labeling kit shall include any item or quantity of labels, tools, stencils, and materials needed to completely and correctly label each subsystem according to the OEM requirements, as-installed drawings, and this document.

F. Documentation: The documentation kit shall include any item or quantity of items, computer discs, as installed drawings, equipment, maintenance, and operation manuals, and OEM materials needed to completely and correctly provide the system documentation as required by this document and explained herein.

### **PART 3 - EXECUTION**

#### **3.1 INSTALLATION**

A. Product Delivery, Storage and Handling:

1. Delivery: Deliver materials to the job site in OEM's original unopened containers, clearly labeled with the OEM's name and

equipment catalog numbers, model and serial identification numbers.

The RE may inventory the cable, patch panels, and related equipment.

2. Storage and Handling: Store and protect equipment in a manner, which will preclude damage as directed by the RE.

B. System Installation:

1. After the contract's been awarded, and within the time period specified in the contract, the Contractor shall deliver the total system in a manner that fully complies with the requirements of this specification. The Contractor shall make no substitutions or changes in the System without written approval from the RE and PM.
2. The Contractor shall install all equipment and systems in a manner that complies with accepted industry standards of good practice, OEM instructions, the requirements of this specification, and in a manner which does not constitute a safety hazard. The Contractor shall insure that all installation personnel understands and complies with all the requirements of this specification.
3. The Contractor shall install suitable filters, traps, directional couplers, splitters, TC's, and pads for minimizing interference and for balancing the System. Items used for balancing and minimizing interference shall be able to pass telephone and data signals in the frequency bands selected, in the direction specified, with low loss, and high isolation, and with minimal delay of specified frequencies and signals. The Contractor shall provide all equipment necessary to meet the requirements of Paragraph 2.1.C and the System performance standards.
4. All passive equipment shall be connected according to the OEM's specifications to insure future correct termination, isolation, impedance match, and signal level balance at each telephone/data outlet.
5. Where TCOs are installed adjacent to each other, install one outlet for each instrument.
6. All lines shall be terminated in a suitable manner to facilitate future expansion of the System.
7. All vertical and horizontal copper cables shall be terminated so any future changes only requires modifications of the existing EPBX or signal closet equipment only.

8. Terminating resistors or devices shall be used to terminate all unused branches, outlets, equipment ports of the System, and shall be devices designed for the purpose of terminating twisted pair cables carrying telephone and data signals in telephone and data systems.

C. Conduit and Signal Ducts:

1. Conduit:

- a. The Contractor shall employ the latest installation practices and materials. The Contractor shall provide conduit, junction boxes, connectors, sleeves and associated sealing materials not specifically identified in this document as GFE. Conduit penetrations of walls, ceilings, floors, interstitial space, fire barriers, etc., shall be sleeved and sealed. The minimum conduit size shall be 19 mm (3/4 in.).
- b. All cables shall be installed in separate conduit and/or signal ducts. Conduits shall be provided in accordance with Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and NEC Articles 517 for Critical Care and 800 for Communications systems, at a minimum.
- c. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.
- d. Conduit (including GFE) fill shall not exceed 40%. Each conduit end shall be equipped with a protective insulator or sleeve to cover the conduit end, connection nut or clamp, to protect the wire or cable during installation and remaining in the conduit. Electrical power conduit shall be installed in accordance with the NEC. AC power conduit shall be run separate from signal conduit.
- e. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.

- f. Ensure that Critical Care Nurse Call, and PA, and Radio Paging Systems (as identified by NEC Section 517) are completely separated and protected from all other systems.
2. Signal Duct, Cable Duct, or Cable Tray:
- a. The Contractor shall use existing signal duct, cable duct, and/or cable tray, when identified and approved by the RE.
  - b. Approved signal and/or cable duct shall be a minimum size of 100 mm x 100 mm (4 in. X 4 in.) inside diameter with removable tops or sides, as appropriate. Protective sleeves, guides or barriers are required on all sharp corners, openings, anchors, bolts or screw ends, junction, interface and connection points.
  - c. Approved cable tray shall be fully covered, mechanically and physically partitioned for multiple electronic circuit use, and be UL certified and labeled for use with telecommunication circuits and/or systems. The RE shall approve width and height dimensions.
- D. Distribution System Signal Wires and Cables:
1. Wires and cables shall be provided in the same manner and use like construction practices as Fire Protective and other Emergency Systems that are identified and outlined in NFPA 101, Life Safety Code, Chapters 7, 12, and/or 13, NFPA 70, National Electrical Code, Chapter 7, Special Conditions. The wires and cables shall be able to withstand adverse environmental conditions in their respective location without deterioration. Wires and cables shall enter each equipment enclosure, console, cabinet or rack in such a manner that all doors or access panels can be opened and closed without removal or disruption of the cables.
- a. Each wire and cable shall terminate on an item of equipment by direct connection. Spare or unused wire and cable shall be provided with appropriate connectors (female types) that are installed in appropriate punch blocks, barrier strips, patch, or bulkhead connector panels.
  - b. All cable junctions and taps shall be accessible. Provide an 8" X 8" X 4" (minimum) junction box attached to the cable duct or raceway for installation of distribution system passive equipment. Ensure all equipment and tap junctions are accessible.
2. Routing and Interconnection:

- a. Wires or cables between consoles, cabinets, racks and other equipment shall be in an approved conduit, signal duct, cable duct, or cable tray that is secured to building structure.
- b. Wires and cables shall be insulated to prevent contact with signal or current carrying conductors. Wires or cables used in assembling consoles, panels, equipment cabinets and racks shall be formed into harnesses that are bundled and tied. Harnessed wires or cables shall be combed straight, formed and dressed in either a vertical or horizontal relationship to equipment, controls, components or terminations.
- c. Harnesses with intertwined members are not acceptable. Each wire or cable that breaks out from a harness for connection or termination shall have been tied off at that harness or bundle point, and be provided with a neatly formed service loop.
- d. Wires and cables shall be grouped according to service (i.e.: AC, grounds, signal, DC, control, etc.). DC, control and signal cables may be included with any group. Wires and cables shall be neatly formed and shall not change position in the group throughout the conduit run. Wires and cables in approved signal duct, conduit, cable ducts, or cable trays shall be neatly formed, bundled, tied off in 600 mm to 900 mm (24 in. to 36 in.) lengths and shall not change position in the group throughout the run. Concealed splices are not allowed.
- e. Separate, organize, bundle, and route wires or cables to restrict EMI, channel crosstalk, or feedback oscillation inside any enclosure. Looking at any enclosure from the rear (wall mounted enclosures, junction, pull or interface boxes from the front), locate AC power, DC and speaker wires or cables on the left; coaxial, control, microphone and line level audio and data wires or cables, on the right. This installation shall be accomplished with ties and/or fasteners that will not damage or distort the wires or cables. Limit spacing between tied off points to a maximum of 150 mm (6 inches).
- f. Do not pull wire or cable through any box, fitting or enclosure where change of cable tray or signal or cable duct alignment or direction occurs. Ensure the proper bend radius is maintained for each wire or cable as specified by it's OEM.

- g. Employ temporary guides, sheaves, rollers, and other necessary items to protect the wire or cable from excess tension or damage from bending during installation. Abrasion to wire or cable jackets is not acceptable and will not be allowed. Replace all cables whose jacket has been abraded. The discovery of any abraded and/or damaged cables during the proof of performance test shall be grounds for declaring the entire system unacceptable and the termination of the proof of performance test. Completely cover edges of wire or cable passing through holes in chassis, cabinets or racks, enclosures, pull or junction boxes, conduit, etc., with plastic or nylon grommeting.
- h. Cable runs shall be splice free between conduit junction and interface boxes and equipment locations.
- i. Cables shall be installed and fastened without causing sharp bends or rubbing of the cables against sharp edges. Cables shall be fastened with hardware that will not damage or distort them.
- j. Cables shall be labeled with permanent markers at the terminals of the electronic and passive equipment and at each junction point in the System. The lettering on the cables shall correspond with the lettering on the record diagrams.
- k. Completely test all of the cables after installation and replace any defective cables.
- l. Wires or cables installed outside of conduit, cable trays, wireways, cable duct, etc.
  - 1) Only when specifically authorized as described herein, will wires or cables be identified and approved to be installed outside of conduit. The wire or cable runs shall be UL rated plenum and OEM certified for use in air plenums.
  - 2) Wires and cables shall be hidden, protected, fastened and tied at 600 mm (24 in.) intervals, maximum, as described herein to building structure.
  - 3) Closer wire or cable fastening intervals may be required to prevent sagging, maintain clearance above suspended ceilings, remove unsightly wiring and cabling from view and discourage tampering and vandalism. Wire or cable runs, not provided in conduit, that penetrate outside building walls, supporting



walls, and two hour fire barriers shall be sleeved and sealed with an approved fire retardant sealant.

- 4) Wire or cable runs to system components installed in walls (i.e.: volume attenuators, circuit controllers, signal, or data outlets, etc.) may, when specifically authorized by the RE, be fished through hollow spaces in walls and shall be certified for use in air plenum areas.

E. Outlet Boxes, Back Boxes, and Faceplates:

1. Outlet Boxes: Signal, power, interface, connection, distribution, and junction boxes shall be provided as required by the system design, on-site inspection, and review of the contract drawings.
2. Back Boxes: Back boxes shall be provided as directed by the OEM as required by the approved system design, on-site inspection, and review of the contract drawings.
3. Face Plates (or Cover Plates): Faceplates shall be of a standard type, stainless steel, anodized aluminum or UL approved cycloac plastic construction and provided by the Contractor for each identified system outlet location. Connectors and jacks appearing on the faceplate shall be clearly and permanently marked.

F. Connectors: Circuits, transmission lines, and signal extensions shall have continuity, correct connection and polarity. A uniform polarity shall be maintained between all points in the system.

1. Wires:

- a. Wire ends shall be neatly formed and where insulation has been cut, heat shrink tubing shall be employed to secure the insulation on each wire. Tape of any type is not acceptable.
  - b. Audio spade lugs shall be installed on each wire (including spare or unused) end and connect to screw terminals of appropriate size barrier strips. AC barrier strips shall be provided with a protective cover to prevent accidental contact with wires carrying live AC current. Punch blocks are approved for signal, not AC wires. Wire Nut or "Scotch Lock" connectors are not acceptable for signal wire installation.
2. Cables: Each connector shall be designed for the specific size cable being used and installed with the OEM's approved installation tool. Typical system cable connectors include; but, are not limited to: Audio spade lug, punch block, wirewrap, etc.

G. AC Power: AC power wiring shall be run separately from signal cable.

H. Grounding:

1. General: The Contractor shall ground all Contractor Installed Equipment and identified Government Furnished Equipment to eliminate all shock hazards and to minimize, to the maximum extent possible, all ground loops, common mode returns, noise pickup, crosstalk, etc. The total ground resistance shall be 0.1 Ohm or less.

a. Under no conditions shall the AC neutral, either in a power panel or in a receptacle outlet, be used for system control, subcarrier or audio reference ground.

b. The use of conduit, signal duct or cable trays as system or electrical ground is not acceptable and will not be permitted. These items may be used only for the dissipation of internally generated static charges (not to be confused with externally generated lightning) that may applied or generated outside the mechanical and/or physical confines of the System to earth ground. The discovery of improper system grounding shall be grounds to declare the System unacceptable and the termination of all system acceptance testing.

2. Equipment: Equipment shall be bonded to the cabinet bus with copper braid equivalent to at least #12 AWG. Self grounding equipment enclosures, racks or cabinets, that provide OEM certified functional ground connections through physical contact with installed equipment, are acceptable alternates.

3. Cable Shields: Cable shields shall be bonded to the cabinet ground buss with #12 AWG minimum stranded copper wire at only one end of the cable run. Cable shields shall be insulated from each other, faceplates, equipment racks, consoles, enclosures or cabinets; except, at the system common ground point.

I. Labeling: Provide labeling in accordance with ANSI/EIA/TIA-606-A. All lettering for voice and data circuits shall be stenciled using laser printers. Handwritten labels are not acceptable.

1. Cable and Wires (Hereinafter referred to as "Cable"): Cables shall be labeled at both ends in accordance with ANSI/EIA/TIA-606-A. Labels shall be permanent in contrasting colors. Cables shall be identified according to the System "Record Wiring Diagrams".

2. Equipment: System equipment shall be permanently labeled with contrasting plastic laminate or bakelite material. System equipment shall be labeled on the face of the unit corresponding to its source.
3. Conduit, Cable Duct, and/or Cable Tray: The Contractor shall label all conduit, duct and tray, including utilized GFE, with permanent marking devices or spray painted stenciling a minimum of 3 meters (10 ft.) identifying it as the System. In addition, each enclosure shall be labeled according to this standard.
4. Termination Hardware: The Contractor shall label workstation outlets and patch panel connections using color coded labels with identifiers in accordance with ANSI/EIA/TIA-606-A and the "Record Wiring Diagrams".

### 3.2 TESTS

#### A. Interim Inspection:

1. This inspection shall verify that the equipment provided adheres to the installation requirements of this document. The interim inspection will be conducted by a factory-certified representative and witnessed by a Government Representative. Each item of installed equipment shall be checked to insure appropriate UL certification markings. This inspection shall verify cabling terminations in telecommunications rooms and at workstations adhere to color code for T568A pin assignments and cabling connections are in compliance with ANSI/EIA/TIA standards. Visually confirm Category 6 marking of outlets, faceplates, outlet/connectors and patch cords.
2. The Contractor shall notify the RE, in writing, of the estimated date the Contractor expects to be ready for the interim inspection, at least 20 working days before the requested inspection date.
3. Results of the interim inspection shall be provided to the RE and PM. If major or multiple deficiencies are discovered, a second interim inspection may be required before permitting the Contractor to continue with the system installation.
4. The RE and/or the PM shall determine if an additional inspection is required, or if the Contractor will be allowed to proceed with the installation. In either case, re-inspection of the deficiencies noted during the interim inspection(s), will be part of the proof of performance test. The interim inspection shall not affect the

Systems' completion date. The Contracting Officer shall ensure all test documents will become a part of the Systems record documentation.

**B. Performance Testing:**

1. Perform Category 6 tests in accordance with ANSI/EIA/TIA-568-B.1 and ANSI/EIA/TIA-568-B.2. Test shall include the following: wire map, length, insertion loss, return loss, NEXT, PSNEXT, ELFEXT, PSELFEXT, propagation delay and delay skew.

**C. Total System Acceptance Test:** The Contractor shall perform verification tests for UTP or STP copper cabling system(s) after the complete telecommunication distribution system and workstation outlet are installed.

1. Voice Testing: Connect to the network interface device at the demarcation point. Go off-hook and receive dial tone from the LEC. If a test number is available, place and receive a local, long distance, and FTS telephone call.
2. Data Testing: Connect to the network interface device at the demarcation point. Log onto the network to ensure proper connection to the network is achieved.

**3.3 TRAINING**

- A. Furnish the services of a factory-trained engineer or technician for a total of two four hour classes to instruct designated Facility IRM personnel. Instruction shall include cross connection, corrective, and preventive maintenance of the System and equipment.
- B. Before the System can be accepted by the VA, this training must be accomplished. Training will be scheduled at the convenience of the Facilities Contracting Officer and Chief of Engineering Service.

**3.4 WARRANTY**

- A. Comply with FAR clause 52.246-21, except that warranty shall be as follows:
  1. The Contractor shall warranty that all installed material and equipment will be free from defects, workmanship, and will remain so for a period of one year from date of final acceptance of the System by the VA. The Contractor shall provide OEM's equipment warranty documents, to the RE (or Facility Contracting Officer if the Facility has taken possession of the building(s)), that certifies

each item of equipment installed conforms to OEM published specifications.

2. The Contractor's maintenance personnel shall have the ability to contact the Contractor and OEM for emergency maintenance and logistic assistance, remote diagnostic testing, and assistance in resolving technical problems at any time. The Contractor and OEM shall provide this contact capability at no additional cost to the VA.
3. All Contractor installation, maintenance, and supervisor personnel shall be fully qualified by the OEM and must provide two (2) copies of current and qualified OEM training certificates and OEM certification upon request.
4. Additionally, the Contractor shall accomplish the following minimum requirements during the one year warranty period:
  - a. Response Time:
    - 1) The RE (or facility Contracting Officer if the facility has taken possession of the building[s]) are the Contractor's reporting and contact officials for the System trouble calls, during the warranty period.
    - 2) A standard workweek is considered 8:00 A.M. to 5:00 P.M., Monday through Friday exclusive of Federal Holidays.
    - 3) The Contractor shall respond and correct on-site trouble calls, during the standard work week to:
      - a) A routine trouble call within one working days of its report. A routine trouble is considered a trouble which causes a system outlet, station, or patch cord to be inoperable.
      - b) An emergency trouble call within 6 hours of its report. An emergency trouble is considered a trouble which causes a subsystem or distribution point to be inoperable at anytime. Additionally, the loss of a minimum of 50 station or system lines shall be deemed as this type of a trouble call.
    - 4) The Contractor shall respond on-site to a catastrophic trouble call within 4 hours of its report. A catastrophic trouble call is considered total system failure.

- a) If a system failure cannot be corrected within four hours (exclusive of the standard work time limits), the Contractor shall be responsible for providing alternate system CSS or TCO equipment, or cables. The alternate equipment and/or cables shall be operational within four hours after the four hour trouble shooting time.
  - b) Routine or emergency trouble calls in critical emergency health care facilities (i.e., cardiac arrest, intensive care units, etc.) shall also be deemed as a catastrophic trouble call if so determined by the RE or Facility Director. The RE or Facility Contracting Officer shall notify the Contractor of this type of trouble call at the direction of the Facilities Director.
- b. Required on-site visits during the one year warranty period
- 1) The Contractor shall visit, on-site, for a minimum of eight hours, once every 12 weeks, during the warranty period, to perform system preventive maintenance, equipment cleaning, and operational adjustments to maintain the System according the descriptions identified in this SPEC.
    - a) The Contractor shall arrange all Facility visits with the RE or Facility Contracting Officer prior to performing the required maintenance visits.
    - b) The Contractor in accordance with the OEM's recommended practice and service intervals shall perform preventive maintenance during a non-busy time agreed to by the RE or Facility Contracting Officer and the Contractor.
    - c) The preventive maintenance schedule, functions and reports shall be provided to and approved by the RE or Facility Contracting Officer.
  - 2) The Contractor shall provide the RE or Facility Contracting Officer a type written report itemizing each deficiency found and the corrective action performed during each required visit or official reported trouble call. The Contractor shall provide the RE with sample copies of these reports for review and approval at the beginning of the Total System Acceptance Test. The following reports are the minimum required:

- a) Monthly Report: The Contractor shall provide a monthly summary all equipment and sub-systems serviced during this warranty period to RE or Facilities Contracting Officer by the fifth working day after the end of each month. The report shall clearly and concisely describe the services rendered, parts replaced and repairs performed. The report shall prescribe anticipated future needs of the equipment and Systems for preventive and predictive maintenance
  - b) Contractor Log: The Contractor shall maintain a separate log entry for each item of equipment and each sub-system of the System. The log shall list dates and times of all scheduled, routine, and emergency calls. Each emergency call shall be described with details of the nature and causes of emergency steps taken to rectify the situation and specific recommendations to avoid such conditions in the future.
- 3) The RE or Facility Contracting Officer shall provide the Facility Engineering Officer, two (2) copies of actual reports for evaluation.
- a) The RE or Facility Contracting Officer shall ensure copies of these reports are entered into the System's official acquisition documents.
  - b) The Facilities Chief Engineer shall ensure copies of these reports are entered into the System's official technical as-installed documents.
- B. Work Not Included: Maintenance and repair service shall not include the performance of any work due to improper use, accidents, other vendor, contractor, owner tampering or negligence, for which the Contractor is not directly responsible and does not control. The Contractor shall immediately notify the RE or Facility Contracting Officer in writing upon the discovery of these incidents. The RE or Facility Contracting Officer will investigate all reported incidents and render findings concerning any Contractor's responsibility.

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