

Quality Assurance Surveillance Plan (QASP)

The following is a summary of key indicator of Floor Removal/reinstallation and Prep work.

Level 1-Orderly and Required indicators (items required for every task order)

- Use of Dust Walk off mats.
- All Removed flooring covered while transporting through the Medical Center.
- All Removed flooring disposed in proper trash dumpster.
- All floor crack and imperfections of surface properly repaired prior to installation according to manufactures recommendations. (excluding major concrete replacement to achieve proper floor leveling)
- No excess Glue on walls, new floor tile or New Carpeting.
- All flooring installed with no gaps, elevated edges, lumps and installed as required by SOW.
- All Wall Base properly attached to wall with no gaps, or un-adhered areas all corners and curves properly scored and meet flooring flush with no gaps.
- Proper clean- up of area upon completion of the installation (no dust in hallways, all debris removed and additional material properly stored in storage area.

Level 2-Moderate Indicators

- Corrections not made when noted by COR at time of installation.
- Task Order not completed in accordance with scheduled time line.

Level 3-Unkempt Neglect indicators

- Any of the above indicators willfully and or neglectfully disregarded after issue has been pointed out and or indicated to installer/Contractor.