

SECURE MOBILE WORKSPACE PRODUCT DESCRIPTION

1. REQUIREMENTS:

The Department of Veterans Affairs ,Office of Information Technology, Enterprise Systems Engineering, Mobile Division requires the file collaboration tool comparable, or equal to WatchDox, that allows for sharing devices across mobile platforms, as well as via the Windows and Apple desktops. The solution shall include software, software support, and implementation services for 200 users. The requirements for the functionality/performance of the software and services are specified below.

CLIN	Description	Quantity
0001	Perpetual licenses for product, includes one year maintenance	200
1001	One year maintenance on perpetual licenses	200
2001	One year maintenance on perpetual licenses	200
3001	One year maintenance on perpetual licenses	200
4001	One year maintenance on perpetual licenses	200

A. Software

- Mobile documentation collaboration tool that provides security, management and manipulation of documents.
- Utilizes a Federal Information Processing Standard (FIPS) module for encrypted data- in use, transit and at rest (must supply certificate for both data in transit and at rest)
- Must be Trusted Internet Connection (TIC) 2.0 compliant
- Ability to sync files across multiple platforms
- Ability to control the viewing, printing, screen capturing, copy/paste of documents
- Ability to manipulate the documents on a mobile device
- Ability to edit document integrated within the application
- Document control when delivering content externally to the organization
- Ability to integrate into a large Active Directory Forest 2008 and higher with Exchange 2003, 2007, 2010, and Office 365.
- Shall run on IOS, Android, Windows Mobile, Blackberry, Windows XP, Windows 7, and Windows 8. Shall have ability to run on new versions of these operating systems within 3 months.
- Shall work on existing virtual machines at Albany or Hines installation site

B. Certificates

- Contractor shall provide any required security certificates from a VA Approved Vendor or VA Trusted Vendor.
- Per NIST guidance Self-Signed certificates will not be acceptable.
- Certificates must be able to support iOS, Android, All Windows OS, Blackberry and Windows Phone OS

C. Software Maintenance and Support

- Ongoing software product maintenance, upgrades, and support
 - o Software updates, hotfixes, and releases
 - o Delivery of bug fixes and patches
 - o Contractor shall provide any required security certificates from a VA Approved Vendor or VA Trusted Vendor.
- Access to technical support website
 - o Technical support provided by telephone on a 24x7 basis
 - o Continuous efforts problem resolution engineering upon request for Severity 1 cases

D. Installation

- Onsite installation in Hines, IL

E. 2.4 Training

- Web based training for the solution
- PDF manuals for the solution

2. **PERIOD OF PERFORMANCE**

The period of performance for software and maintenance support shall be 12 months from date of delivery, with four (4) 12 month option periods for continued maintenance. Delivery, installation and training services shall be completed within 30 days of award.

3. **NOTICE OF THE FEDERAL ACCESSIBILITY LAW AFFECTING ALL ELECTRONIC AND INFORMATION TECHNOLOGY PROCUREMENTS (SECTION 508)**

- a. On August 7, 1998, Section 508 of the Rehabilitation Act of 1973 was amended to require that when Federal departments or agencies develop, procure, maintain, or use Electronic and Information Technology, that they shall ensure it allows Federal employees with disabilities to have access to and use of information and data that is comparable to the access to and use of information and data by other Federal employees. Section 508 required the Architectural and Transportation Barriers Compliance Board (Access Board) to publish standards setting forth a definition of electronic and information technology and the technical and functional criteria for such technology to comply with Section 508. These standards have been developed and published with an effective date of December 21, 2000. Federal departments and agencies shall develop all Electronic and Information Technology requirements to comply with the standards found in 36 CFR 1194.
- b. Section 508 – Electronic and Information Technology (EIT) Standards:
The Section 508 standards established by the Architectural and Transportation Barriers Compliance Board (Access Board) are incorporated into, and made part of all VA orders,

solicitations and purchase orders developed to procure Electronic and Information Technology (EIT). These standards are found in their entirety at: <http://www.section508.gov> and <http://www.section508.gov/acquisition-regulations>. A printed copy of the standards will be supplied upon request.

- c. The Contractor shall comply with the technical standards as marked:
- ☒ § 1194.21 Software applications and operating systems
 - ☒ § 1194.22 Web-based intranet and internet information and applications
 - ☒ § 1194.23 Telecommunications products
 - ☒ § 1194.24 Video and multimedia products
 - ☒ § 1194.25 Self-contained, closed products
 - ☒ § 1194.26 Desktop and portable computers
 - ☒ § 1194.31 Functional Performance Criteria
 - ☒ § 1194.41 Information, Documentation, and Support
- d. The standards do not require the installation of specific accessibility-related software or the attachment of an assistive technology device, but merely require that the EIT be compatible with such software and devices so that it can be made accessible if so required by the agency in the future.
- e. Alternatively, offerors may propose products and services that provide equivalent facilitation. Such offers will be considered to have met the provisions of the Access Board standards for the feature or components providing equivalent facilitation. If none of the offers that meet all applicable provisions of the standards could be accepted without imposing an undue burden on the agency or component, or if none of the offerors propose products or services that fully meet all of the applicable Access Board's provisions, those offerors whose products or services meet some of the applicable provisions will be considered eligible for award. Awards will not be made to an offeror meeting all or some of the applicable Access Board provisions if award would impose an undue burden upon the agency.
- f. Offerors must submit representation information concerning their products by completing the Voluntary Product Accessibility Template® (VPAT) template at <http://www.itic.org/dotAsset/5644ecd2-5024-417f-bc23-a52650f47ef8.doc> or <http://www.section508.gov/buyaccessible-wizard>.