

## SOLE SOURCE JUSTIFICATION

1. Contracting Activity: Department of Veterans Affairs (VA)  
Office of Acquisition Operations  
Technology Acquisition Center  
1701 Directors Blvd  
Austin, TX 78744
2. Description of Action: This requirement will be accomplished via a new, firm-fixed-price purchase order using franchise funds.
3. Description of Supplies or Services: Records Center and Vault (RCV) in Neosho, MO requires continued software maintenance for Total Recall Records Management software with a 6-month base period of performance from October 1, 2015, through March 31, 2016, and four 12-month option periods. Software maintenance consists of support for the current software and updates or enhancements released during the performance period. [REDACTED]
4. Statutory Authority: Federal Acquisition Regulation 13.106-1(b)(1): For purchases not exceeding the simplified acquisition threshold. Contracting officers may solicit from one source if the contracting officer determines that the circumstances of the contract action deem only one source reasonably available.
5. Rationale Supporting Use of Authority Cited Above: The proposed source for this action is DHS Associates, Inc., 563 Blanding Boulevard, Suite 103, Orange Park FL 32073-6308.
  - a. Maintenance for this action is only available from the original manufacturer due to the proprietary nature of the Total Recall software. Replacing the software would significantly increase costs as described below.  
[REDACTED]
6. Efforts to Obtain Competition: There is only one responsible source for this item. Efforts made to locate additional sources are described under section 8 of this justification. There is no competition anticipated for this acquisition. Procurement data does not include any unnecessary requirements that may inhibit competition. In accordance with FAR 5.201 the proposed action will be synopsized on the Federal Business Opportunities website. Any proposals that are received shall be evaluated.
7. Actions to Increase Competition: The Government will continue to conduct market research to determine if the software maintenance could be prudently acquired elsewhere. However, it is not in the Government's best interest at this time to make significant changes to the system in which this software is incorporated. Should RCV's system or requirements change and new software is needed to meet these changes, the new software will be openly competed.

## Total Recall Software Maintenance

8. Market Research: Market research was conducted by VA technical experts and the VA contracting office in March 2015 and July 2015 respectively, which consisted of a review of comparable software maintenance. The closest comparable software brand to Total Recall is RS-SQL by O'Neil Software, Inc., [REDACTED]

[REDACTED] Additionally, an internet review to include the National Aeronautics and Space Administration Solutions for Enterprise-Wide Procurement and the General Services Administration Federal Supply Schedule websites showed that no resellers exist for the Total Recall software. Further internet searches as well as informal conversations with the vendor confirmed that DHS is the only authorized vendor for the Total Recall software due to the proprietary nature of the software. Therefore, results of this research indicated that this requirement is only available from the original software manufacturer with no resellers.

9. Other Facts: O'Neil Software Inc., has expressed interest in replacing the Total Recall software with their RS-SQL software. However, they are not being considered for this procurement, because the duplication of costs is significant [REDACTED]

[REDACTED] Additionally, RS-SQL is proprietary software with no authorized resellers, and switching to it would not increase competition, since it would just move from one sole source to another.

Total Recall Software Maintenance

10. **Technical and Requirements Certification.** I certify that the supporting data under my cognizance, which are included in this justification, are accurate and complete to the best of my knowledge and belief.

Amanda Henry

Date: 9/16/15

Program Manager

Signature: Amanda R. Henry 151992  
Digitally signed by Amanda R. Henry, DN: cn=Amanda R. Henry, o=US, ou=USDA, email=Amanda.Henry@aphis.usda.gov, c=US, date=2015.09.16 15:13:12, +0000

11. **Determination of Fair and Reasonable Price.** I hereby determine that the anticipated price to the Government for this contract action will be fair and reasonable because price analysis will be performed by comparing the proposed price to historical prices paid and to the Independent Government Cost Estimate.

Lateefah S. Parker

Date: 9/21/2015

Procuring Contracting Officer

Signature: Lateefah S. Parker

12. **Procuring Contracting Officer Certification.** I certify that this justification is accurate and complete to the best of my knowledge and belief.

Lateefah S. Parker

Date: 9/21/2015

Procuring Contracting Officer

Signature: Lateefah S. Parker