

## **A. SECTION A -- STATEMENT OF WORK (SOW)**

### **1. Background:**

This solicitation is for a cooled RFA generator and accessories for VASDHS.

### **2. Salient Characteristics of Items:**

**2.1** The cooled RFA generator must be capable of creating nerve lesions, and of treating discogenic, sacroiliac, thoracic, cervical, lumbar z-joint, genicular, obturator, and femoral pain.

**2.2** The cooled RFA generator must be capable of providing the following:

**2.2.1** Standard radiofrequency (RF) –auto and manual,

**2.2.2** Multi-RF – up to four (4) probes at the same time,

**2.2.3** Pulsed-RF – auto and manual,

**2.2.4** Stimulation – voltage and current,

**2.2.5** Cooled-RF – large volume spherical lesions.

**2.3** The Multi-RF module must have the flexibility to be used with any cannulae size and tip length on any site to create one, two, three, or four lesions consecutively.

**2.4** The system must have a plug and play capability where one, two, three, or four probes can be plugged in, and the system automatically recognizes and adapts accordingly.

**2.5** The cooled RFA generator must have an RF engine of at least 50 watts.

**2.6** The cooled RFA generator must have a real time graphical display.

**2.7** The cooled RFA generator must have a power-on self-test feature that ensures proper calibration.

**2.8** All items quoted must be compatible with each other.

### **3. Support Features:**

#### **3.1 User and Service Manuals:**

The contractor shall provide to VASDHS, at no charge, two (2) complete and unabridged printed copies of operator manuals, service manuals, and troubleshooting guides to the VA point of contact (POC) listed in box twenty (20) of the Standard Form (SF) 1449.

These manuals shall include all components and subassemblies, including those not manufactured by the contractor. These manuals and documentation shall be identical to the ones supplied to the manufacturer's service representatives.

### **3.2 Packaging and Marking:**

**3.2.1** All equipment and supplies shall be adequately packaged to prevent damage during shipping, handling, and storage. Bags or packages shall be whole, intact, and not otherwise torn or damaged. Upon delivery, the Government shall examine all packages. The contractor shall be required to replace damaged products at the contractor's expense.

**3.2.2** All items shall be marked clearly with the order number, obligation number, and delivery location.

### **3.3 Deliveries, Ordering, and Performance:**

#### **3.3.1 Ordering:**

The VA will submit a purchase order to the contractor using an SF 1449. The contractor shall provide all supplies and/or services contained in the purchase order. Contractors shall not add or substitute any components or services without prior approval from the contracting officer responsible for the purchase order.

#### **3.3.2 Deliveries:**

**3.3.2.1** The contractor will ship all items to the VASDHS warehouse at the address listed in block fifteen (15) of the order's SF 1449.

**3.3.2.2** Equipment shall be shipped within seven (7) calendar days after receipt of a purchase order unless prior approval is received in writing by the contracting officer.

**3.3.2.3** The contractor must have the capability to receive the order via facsimile transmission, if necessary. The Government will generally submit all purchase orders to the contractor via email.

## **4. Initial Set Up of Equipment and Training:**

**4.1** The contractor shall complete the initial set-up of the equipment.

**4.2** The contractor shall provide training on the operation of the equipment.

**4.3** The contractor shall provide in-service training for the first four (4) cases for six (6) physicians.

**4.4** The equipment's initial set up and all training shall be coordinated with the VA point of contact (POC) listed in box twenty (20) of the order's SF 1449. Contact information shall be provided to the contractor who is awarded the purchase order.

**4.5** Initial set up and training shall be during normal Government working hours, from 8 a.m. to 4 p.m. Pacific Standard Time (PST), Monday through Friday, excluding Federal holidays.

**4.6** Federal holidays are as follows:

New Year's Day	1 January
Martin Luther King's Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	4 July
Labor Day	First Monday in September
Columbus Day	Second Monday in October
Veteran's Day	11 November
Thanksgiving Day	Fourth Thursday of November
Christmas Day	25 December

Note: Any of the above holidays falling on a Saturday will be observed on the preceding Friday; holidays falling on Sunday will be observed on the following Monday.

**5. VA Policies:**

**5.1** Possession of weapons is prohibited. Enclosed containers, including tool kits, are subject to search. Violations of VA regulations may result in citations answerable in United States (Federal) District Court.

**5.2** Contractor personnel working under this contract shall not be considered VA employees for any purpose and shall be considered employees of the contractor. All contractor personnel assigned to the performance of this contract shall wear identification badges during the entire time they are on the VASDHS grounds.

**5.3** It is the responsibility of contractor personnel to park only in designated parking areas. Parking information is available from the VA police. The VA will not validate or make reimbursement for parking violations of the contractor's personnel under any circumstances.

**5.4** Smoking is not permitted within or around the VASDHS facilities, except in designated areas.