

Performance Work Statement



ENA Triage//Direct Platform-Enterprise

**Phoenix Veterans Administration Health Care Services
650 E. Indian School Road
Phoenix, AZ 85012**

**Equip:
POC: Leora Jacober, Chief of Nursing Education
X7333**

1.0 Overview (Purpose)

The purpose of this performance work statement is to procure software that will enable the nursing service to implement healthcare training by department, add learners as the organization grows and create reports to track progress. The software will help prepare emergency department nurses to perform efficient and effective triage—promoting the best possible patient outcomes. This software must be approved by the Emergency Nurses Association (ENA).

Direct features should include:

- Content written by ENA utilizing evidence-based practice information
- Foundation for building triage skills to care for any patient in any emergency department, no matter what triage system is utilized
- Interactive learning that engages the learner aligns the information with how patients present to the emergency department
- Assignments and Testing
- Announcements
- Acknowledgements
- Learner and Group Management
- Report Analytics
- Self-Enrollment
- Test Analysis
- Target Audience:
 - RN –new and experienced staff and educators in emergency care settings

2.0 Description of work to be performed

- The software must be able to train emergency Department Nurses in:
- Basic triage concepts along with the triage process, triage assessment and related legal issues
- Special situations – including mass casualty
- Specific Chief Complaints such as burns, chest pain, penetrating trauma and psychosis to help nurses apply concepts learned to everyday practice
- Specific courses must cover:
 - Introduction to Triage
 - The Triage Process, Part 1
 - The Triage Process, Part 2
 - Legal Issues in Triage
 - Special Patient Populations
 - Triage and Challenging Situations
 - Red Flags at Triage
 - Triage and Violence
 - Triage and Disaster/Mass Casualty
 - Chief Complaint: The Trunk
 - Chief Complaint: Airway and Breathing
 - Chief Complaint: The Head

- Chief Complaint: The Face
- Chief Complaint: Infectious Diseases
- Chief Complaint: Wound and Extremity
- Chief Complaint: Traumatic Injuries
- Chief Complaint: Behavioral Health

3.0 Location of Work

Training must be provided in a web based training platform that is compatible for viewing with Internet Explorer versions 11.0 for Windows XP/ Windows 7 (32-bit) browsers.

4.0 Period of performance

3 years firm with a 1-year options to renew. The period of performance will be 30 days after receipt of award.

5.0 Delivery and Shipping Information:

The contractor shall provide the following for shipment and delivery of equipment:

All items shall be shipped to the following location:

Carl T Hayden VAMC
650 E Indian School Rd
Phoenix, AZ 85012

Attention: Chester Greathouse, Nursing Program Support Assistant.

6.0 Security Considerations

In accordance with Appendix A, Handbook 6500.6 Checklist block 6, the C&A requirements do not apply to this requirement, and Security Accreditation Package is not required.

Note: Vendor may have access to employee protected information. A system of records will be established at the purchase of this software.