

SOW Service Contract for Anesthesia Units

A. Scope of contract: Provide repair and preventative maintenance services to support the Anesthesia units used in the O.R. at the VA Central Iowa Health Care System (VACIHCS) in Des Moines, Iowa. The Anesthesia units are used by anesthesiologists and nurse anesthetists during surgeries to anesthetize patients. This is in support of VA Mission and facility objectives. The vendor will comply with all applicable Federal Acquisition Regulations and VA Acquisition Regulations.

B. General Terms and Conditions:

Contractor:

- Provides corrective maintenance service at no additional cost.
- Provides planned maintenance service.
- Provides replacement parts.
- Provides clinical application support.
- Provides software updates and upgrades.
- Provides priority queue phone tech support response.
- Provides backup field service engineer support with travel, mileage, and expenses included.