

SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS

D. 1 PAST AND PRESENT PERFORMANCE QUESTIONNAIRE

Past and Present Performance Questionnaire

When Filled In This Document Is Source Selection Sensitive IAW FAR 2.101 and FAR 3.104

SUBJECT: Request for Past Performance Evaluation

TO:

You have been identified as a point of contact for a past and/or present performance evaluation of the firm listed on the attached questionnaire. This firm is currently being considered for a Non-Emergent Ambulance and Non-Emergent Wheelchair Van Patient Transportation Services contract at Wilkes-Barre VA Medical Center and Outpatient Clinics.

Your prompt attention to this questionnaire will be greatly appreciated. If you have any questions concerning this request, I can be contacted at Angelamarie.Scott@va.gov.

PAST AND PRESENT PERFORMANCE QUESTIONNAIRE

A. **GENERAL INFORMATION:** Please correct any information below known to be inaccurate:

Contractor's Name: _____

Telephone Number: _____

Address: _____

Point of Contact: _____

Project Title and Brief Description of Work: _____ *

Contract Number Provided by Offeror: _____ Dollar Amount: _____ *

Contract Period or Dates of Performance Provided by Offeror: _____ *

Contractor performed as the ☐ **Prime** Contractor ☐ **Sub-Contractor** ☐ **Key** Personnel.

** Note: If offeror holds or has held other contracts with your agency/organization in the last 3 years, please complete separate evaluation forms for those contracts as well.*

B. **RESPONDENT INFORMATION:**

Name of Respondent: _____

Title: _____

Address: _____

Telephone Number: _____

Email Address: _____

C. **EMAIL COMPLETED FORM TO:**

Angelamarie.Scott@va.gov

PERFORMANCE INFORMATION: Choose the appropriate letter on the scale (E, G, S, M, U, and N) that most accurately describes the contractor's performance or situation. ***PLEASE PROVIDE A NARRATIVE EXPLANATION FOR ANY RATINGS OF M or U.***

E	G	S	M	U	N
Exceptional	Good	Satisfactory	Marginal	Unsatisfactory	Neutral
Performance Meets contractual requirements with many exceeded to The Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with no more than a few Minor problems for Which corrective actions taken by the contractor were highly effective.	Performance meets contractual requirements with some exceeded to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with no more than some minor problems for which corrective actions taken by the contractor were effective.	Performance meets contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor were satisfactory.	Performance does not meet some contractual requirements . The contractual performance of the element or sub-element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions or the contractor's proposed actions appear only marginally effective or were not fully implemented .	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.	Performance was not observed or Not applicable to the current effort being Reported against.

CONTRACTOR'S NAME: _____ CONTRACT NUMBER: _____

Note: Include this information on each page of the questionnaire form to ensure there is no mix up in information among contracts surveyed for respective primes/subs, etc.

Place an "X" in the appropriate column using the definitions matrix above.

	The contractor:	E	G	S	M	U	N
1.	Provided experienced managers and supervisors with the technical and administrative abilities needed to meet contract requirements.						
2.	Demonstrated ability to hire, maintain, and replace, if necessary, qualified personnel during the contract period.						
3.	Delegated authority to project managers and supervisors commensurate with contract requirements.						
4.	Home office participated in solving significant local problems.						
5.	Followed approved quality control plan.						
6.	Provided effective quality control and/or inspection procedures to meet contract requirements.						
7.	Corrected deficiencies in timely manner and pursuant to their quality control procedures.						
8.	Provided timely resolution of contract discrepancies.						
9.	Identified problems as they occurred.						
10.	Suggested alternative approaches to problems.						
11.	Displayed initiative to solve problems.						
12.	Developed realistic progress schedules.						
13.	Met established project schedules.						
14.	Provided timely resolution of warranty defects.						
15.	Was responsive to contract changes.						
16.	Provided adequate project supervision.						
17.	Obtained consent of surety for increases in bonding as work-in-progress increased.						
18.	Paid subcontractors/suppliers in a timely manner.						
19.	Provided accurate and complete line item cost proposals including all aspects of work required for each task.						
20.	Cooperated with Government personnel after award.						
21.	How would you rate the contractor's overall performance?						
22.	Was the contractor ever issued a cure or show cause notice under the referenced contract? If yes, explain outcome in "remarks."	YES/NO					
23.	Would you award another contract to this contractor? If not, explain in "remarks."	YES/NO					
24.	Is the contractor rated in CPARS?	YES/NO					

CONTRACTOR'S NAME: _____ CONTRACT NUMBER _____

Remarks: _____

Note: While these questions are generic and will work as written in many acquisitions, consider them as they relate to each individual acquisition and tailor them as needed and appropriate. Also, when tailoring the form, consider leaving space between questions for comments.