

STATEMENT OF WORK

SANFORD GUIDE WEB EDITION SUBSCRIPTION

A. General Information

1.0 Introduction:

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) requires internet access via a site license to Sanford Guide Web Edition or equal that will be made available throughout the VHA healthcare system.

The Sanford Guide has provided up-to-date guidelines and recommendations for the treatment of infectious diseases for 40 years. It is the recognized “gold standard” reference in its field providing convenient, comprehensive recommendations for treatment and prevention of bacterial, fungal, viral, parasitic, and mycobacterial infections, surgical prophylaxis, and ancillary information covering pharmacology, adverse effects, drug-drug interactions and dose adjustments.

The Sanford Guide is one of the most frequently used and widely relied upon references in medicine. New material found in the web edition includes updated recommendations for management of community-associated methicillin-resistant staphylococcus aureus (MRSA), treatment options for highly resistant bacteria, and current regimens for antiretroviral therapy. All of the tables have been updated to reflect newly approved drugs, new indications for existing drugs and updated dosage, side effects and pharmacologic data.

The Sanford Guide Web Edition resource has been identified by the VHA National Infectious Diseases Program Office as the internet resource necessary for ensuring infection control information is available to staff for patient care. The Sanford Guide Web Edition is currently used by the VHA and is readily available to providers at the point of care from essentially any computer. The online guide extends the scope of coverage over the text guide version to bring new functionality to the material such as links to PubMed abstracts and other resources in a highly searchable environment.

Performance Period: One (1) year (12 months) plus four (4), one (1) year (12 month) option periods to be exercised at the discretion of the Government.

Base Year: 09/26/2016 – 09/25/2017

Option Year One (1): 09/26/2017 – 09/25/2018

Option Year Two (2): 09/26/2018 – 09/25/2019

Option Year Three (3): 09/26/2019 – 09/25/2020

Option Year Four (4): 09/26/2020 – 09/25/2021

Place of Performance: Performance shall take place at the contractor's facilities

Type of Contract: Firm Fixed Price

1.1 Information Quality

- 1.1.1 Information shall be accurate, authoritative, and relevant.
- 1.1.2 Authors and sources shall be well recognized subject experts in their fields.
- 1.1.3 Topics shall be presented succinctly, but with adequate detail to be useful to clinicians.
- 1.1.4 "Best practice," or evidence-based information shall be included in recommendations for diagnosis or therapy.
- 1.1.5 Policies for determining validity and standards for inclusion of material shall be well described.
- 1.1.6 Guidelines and summaries shall include references or sources.
- 1.1.7 When necessary to the topic, images, tables, and diagrams shall be available and clearly shown.

2.0 Scope of Work:

- 2.0.1 The vendor shall provide the Department of Veterans Affairs, Veterans Health Administration internet access to the Sanford Guide Web Edition or equal via a site license.

2.1 Usability

- 2.1.1 Navigation within the system shall be logical and easy to use. There shall be fast access to topics and subtopics. Topic linking or indexing shall retrieve material of high relevance quickly.
- 2.1.2 The product shall have "user friendly" help and direction aids.

2.2 Currency

- 2.2.1 The date a topic was last reviewed for content shall be stated and easily found.

2.3 Access, content, support

2.3.1 Product is 508 compliant. (<http://www.section508.gov/>)

2.3.1.1 If product is not 508 compliant, vendor must describe measures being taken to bring product into compliance and date, within 12-months of contract award, that product will be 508 compliant. OR

2.3.1.2. If product is not 508 compliant, the vendor must describe why no work is being done to make it 508 compliant.

2.3.2 An unrestricted number of simultaneous users shall have immediate access from any computer that has internet access throughout VHA. All authorized remote users (with VPN) shall have access to the product. A username and/or password option shall be offered for remote users, if needed.

2.3.3 The product shall be compatible with Internet Explorer and most standard web browsers, which have cookies enabled. To ensure privacy, the product shall use session cookies rather than persistent cookies.

2.3.4 The product shall be compatible with the Windows environment.

2.3.5 The vendor shall provide all site content and technical support of the website to VA users, nationwide.

2.3.6 System downtime shall be minimal and VA project manager shall be notified when such downtime occurs.

2.3.7 Topics shall be easily printed.

2.3.8 The vendor shall permit free use for educational purposes of all pictures and graphics.

2.3.9 The vendor shall assign a single point of contact for customer service issues to the VA.

2.3.10 The vendor shall respond to questions on the same business day.

2.3.11 The vendor shall make enterprise and IP level usage statistics available to the system administrator.

2.3.12 The product shall be accessible via a variety of personal mobile devices including BlackBerry, Apple, and Android devices.

- 2.3.13 Graphics, pictures, and/or images shall be searchable.
- 2.3.14 The vendor shall offer training sessions (web-based or live) for VHA staff on an as-requested basis. Specialized training sessions shall be provided for VA library staff.
- 2.3.15 The vendor shall permit topics to be emailed among VHA colleagues.