

STATEMENT OF WORK PEST CONTROL

A. GENERAL:

1. The contractor shall provide all management, laboratory testing, tools, supplies, equipment, transportation, and labor to develop and implement an Integrated Pest Management (IPM) plan for the interior and exterior of VA Central California Health Care System (VACCHCS) located at 2615 East Clinton Avenue, Fresno, CA 93703 in a manner that ensures the health and general well-being of patients, staff, and visitors. All infestations will be addressed until complete elimination of pests.

2. LOCATIONS OF SERVICES PROVIDED: Locations include the VACCHCS grounds and exterior of buildings (approx. 19.6 acres); the interior (approx. 520,000 square feet) of buildings as listed in the Attachment – List of Areas/Buildings to be serviced.

B. PERIOD OF PERFORMANCE:

Period of Performance:

Base Year:	October 1, 2016 to September 30, 2017
Option Year 1:	October 1, 2017 to September 30, 2018
Option Year 2:	October 1, 2018 to September 30, 2019
Option Year 3:	October 1, 2019 to September 30, 2020
Option Year 4:	October 1, 2020 to September 30, 2021

1. Normal Work Hours: The service schedule will be developed between the contractor and Contracting Officer's Representative (COR) prior to any service being performed. The contractor shall provide services that cover the entire VACCHCS facility and property once per month. The process to complete such monthly coverage includes weekly service to various areas of the facility and grounds. Contractor is to provide a monthly schedule of service being conducted for each building on the VACCHS campus. "Hot spots" where reports of pest activity have been sighted and reported during the week will be covered during the weekly service.

2. National Holidays: The ten holidays observed by the Federal Government are: New Years Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day and any other day specifically declared by the President of the United States to be a national holiday.

C. SPECIFICATIONS:

1. The contractor shall conform to all federal, state, and local regulations governing examining and licensing of pest control operators, performance of pest control, use of approved pest control chemicals and equipment, and proper disposal methods for all products /containers, which may be in effect for the area where the work under the contract will be performed.

2. The IPM plan requires approval by the COR prior to implementation.

3. Contractors IPM plan requires but is not limited to the following tasks:

a. Inspect to determine pest management measures are appropriate and required.

- b. Recommend and communicate to the COR environmental sanitation practices that restrict or eliminate food, water or harborage for pests and recommend engineering practices that limit entry of pests.
- c. Selection and utilization of non-chemical control methods, which eliminate, exclude or repel pests, i.e. insect electrocution devices, traps, caulking, air screens, etc.
- d. Collection and disposal of all pests.
- e. Selection and use of the most environmentally sound pesticide(s) to affect control when chemical control methods are necessary.
- f. Control general structural arthropod pests (i.e., cockroaches, ants, carpet beetles, spiders, carpenter ants, carpenter bees, etc.).
- g. Control flying insect pests (i.e., housefly, stable fly, blow flies, etc.).
- h. Control predatory pests (i.e., lice, bedbugs, fleas, mites, ticks, bees, wasps, mosquitoes, scorpions, etc.)
- i. Control stored product pests (i.e., saw tooth grain beetle, red confused flour beetle, trogderma beetles, grain moths etc.)
- j. Control mice and rats (i.e., house mouse, field mouse, roof rat, Norway rats, etc.)
- k. Control pest birds (i.e., pigeons, sparrows, blackbirds, etc.)
- l. Control other vertebrate pests (i.e., dogs, cats, bats, squirrels, gophers, moles, skunks, snakes, rabbits, raccoons, etc.).
- m. Control wood destroying organisms (i.e., subterranean termites, dry wood termites, fungi, wood boring beetles, etc.).
- n. Control aquatic pests (i.e., mosquito larva/pupae, algae etc.).

NOTE: Fumigation treatments may require separate scheduling as approved by COR for the convenience of the facility.

D. CALL BACKS:

1. EMERGENCY CALL BACK: The Contractor shall within 24 hours after receipt of notification by the Contracting Officer or his/her designee, perform Integrated Pest Management (IPM) Services to correct the emergent condition. This call back service shall be accomplished at no additional charge to the Government.

2. NON-EMERGENCY CALLS: Contractor shall report within mutually agreed upon time with COR for non-scheduled services without additional charge to the Government.

Note: Contractor shall have required chemicals and equipment on hand to complete all routine service or respond to emergency issues as reported.

E. REPORTING FOR SCHEDULED SERVICES: Contractor shall report to Room B 2A07 EMS Supervisor's Office in Building #1, on scheduled days for any instructions for location of infestation, as called in by wards, clinics, etc. The contractor will submit a written report of all activities following each visit, with the signature of the COR or designee responsible. As specified in Paragraph B.1. above, the contractor shall provide services that cover the entire VACCHCS facility and property once per month. The process to complete such monthly coverage includes weekly service to various areas of the facility and grounds. "Hot spots" where reports of pest activity have been sighted and reported during the week will be covered during the weekly service.

F. SAFETY FACTORS:

All rodenticides or traps shall be placed only at times and in the areas approved by the COR or his / her designee. Rodenticides, and/or traps shall be replaced as necessary and per manufacturer recommendations. The traps must be emptied, remove or replaced within 24 hours of being notified, that they are occupied. No pest control material or trap shall be placed where it may be recovered by patients, nor shall such material be allowed to contact food or cooking utensils.

G. STORAGE OF PEST CONTROL MATERIALS:

Storage of pest control materials or equipment, on site, are prohibited without the written approval of the COR.

H. QUALITY ASSURANCE:

Performance Objective	Performance Threshold
All emergency complaints will be addressed and corrected within 24 hours. Non-emergent complaints will be addressed and corrected within the time mutually agreed upon with the COR.	Failure to meet prescribed timeframes shall not exceed once per month.

I. Required Contractor Reporting

1. After each service (scheduled or non-scheduled) contractor personnel will submit documentation including but not limited to:
 - a. The name and address of the individual who applied the pesticide.
 - b. The location, by building and room number where each pesticide was applied.
 - c. The pest or pests against which the pesticide was applied.
 - d. The date and time of application.
 - e. The brand name of the pesticide applied.
 - f. The name of the pesticide manufacturer, or the federal environmental protection agency registration number of the pesticide.
 - g. The rate of application or amount of the pesticide applied, and the total area treated.

2. The contractor is responsible for supplying, completing and submitting all reports required or requested by Federal, State or local ordinances, which pertain to any duties contained in the contract.

3. The Contractor will furnish the COR's office, prior to initial application the trade names (if any), and the chemical names of all approved pesticides/chemicals along with appropriate antidote information and current – Safety Data Sheet (SDS). The Contractor shall supply this information as new products are submitted for approval to the COR.

J. CONTRACTOR PERSONNEL BADGES AND PARKING:

1. The contractor shall provide the COR with a list of contractor employees expected to enter the buildings to pick up confidential documents. While on VA premises, all contractor personnel shall comply with the rules, regulations, and procedures governing the conduct of personnel and the operation of the facility.

2. Contractor Employees will follow the most current facility Identification (access) badge procedures. The contractor employee must safeguard the access badge and immediately report any lost, stolen, or destroyed badges to the COR. All contract personnel must properly display their access badges. Access badges must be worn at or above the waist (facing forward). If Temporary badge is issued, the contractor's employees must return the access badge(s) to the COR or designee (VA Police dispatch) at the end of each pick up process.

3. The contractor shall be required to comply with all security policies/requirements of VACCHCS. All security policies/requirements must be met and employees cleared prior to the contractor performing work under this contract. Employees that cannot meet the security and clearance requirements shall not be allowed to perform work under this contract.

4. It is the responsibility of the contractor's personnel to park in the appropriate designated parking areas. Parking information shall be coordinated with each facility COR.

5. VACCHCS does not validate or make reimbursement for parking violations of the contractor's personnel under any circumstance.

K. INTERFERENCE TO NORMAL FUNCTION: Contractor may be required to interrupt their work at anytime so as not to interfere with the normal functioning of the facility, including utility services, fire protection systems, and passage of facility patients, personnel, equipment and carts.

1. In the event of an emergency, contractor services may be stopped and rescheduled at no additional cost to the government.

2. Contractor personnel shall inform the COR or the designee of the need to gain access to secured areas. If access is required to secure areas, prearranged scheduling will be made with COR or designee.

ATTACHMENT – LIST OF AREAS/BUILDINGS TO BE SERVICED

AREAS/BUILDING/FUNCTION

VACCHCS grounds/property and exteriors of buildings (approximately 19.6 acres)

Building No. 1 - Main Hospital (including sub-basements)

Building No. 2 - Boiler Plant

'Barn' (storage structure between Building 2 and 3)

Building No. 3 – Engineering Offices and work shops

'Bullpens' (Fenced in storage for engineering workshops)

570-17-1-262-0001

Building No. 22 – Chiller Plant

Building No. 24 – Medical Education Building (including the Auditorium and basement/sub-basement)

Building No. 25 – Mental Health Clinic

Building No. 27 – Homeless Program and Administrative Offices (including any conference rooms and patio area)

Building No. 34 – Mental Health Clinic

Building No. 31 – Community Living Center (Nursing Home)

Generator yard (including the electrical panel enclosure)

Waste collection points (fenced in waste collection areas)

Basements and sub-basements as applicable to any buildings

Trailer Located on parking Lot (C)

Tunnels and Crawl spaces - Main Hospital (including connecting tunnels to other buildings)

NOTE: Total interior square footage is approximately 520,000 square feet. Interior is defined as any area inside/internal to a structure/building, to include administrative offices, exam rooms, patient rooms, restrooms, etc.