

1. **Q: Based on what I am reading in the SOW 2. General Description of Work: The Contractor shall provide all supervision, personnel, material, parts, equipment, supplies, labor and transportation in performing preventive maintenance and emergency repair services on the Uninterrupted Power Supply systems. This statement leads me to believe that repair service and repair parts are also included in this request. Please clarify if Repair Labor and Repair Parts are required also as part of this solicitation.**

A: Please see section 4 of the Statement of Work, the Price Schedule and evaluation submittals described in section (ix) of the combined solicitation. The requested pricing that is part of the price schedule is for the PM services for all of our equipment. The requested emergency repair services are detailed in section 4 of the SOW and will be used on an as needed basis. We are requesting your emergency labor rates and part discount, if applicable, for parts and labor that are not included in the yearly PM services as part of your quote submission. Please review these sections for all of the details. See question 5 below.

2. **Q: Please identify the kva size of the Toshiba equipment that we can put a valid offer together.**

A: TOSHIBA 4200F are 25KVA with 24 batteries.

3. **Q: Are the UPS units currently under OEM maintenance?**

A: Not all of them. The preventative maintenance has been completed by Eaton in the past.

4. **Q: Under Equipment Schedule items f., g., and h. have no building locations...is it possible to get those?**

A: Yes, upon award the locations will be added.

5. **Q: I am trying to finalize our proposal for UPS Maintenance for the above RFP and want to make sure I fully understand the Scope. You are looking for 2x yearly PM services ONLY and not full coverage of the listed equipment? The way the request reads, anything found defective would be repaired at the governments cost. Is this correct?**

A: The requirement is 2x yearly PM services with software updates. Contract includes repair and 24/7 emergency call back service that includes parts, labor and travel. Call back with 2 hour response time. All parts are included except consumable which include, batteries, capacitors and complete fan updates. Individual fan failure is included as a repair item. This has been added to the Statement of Work