

**SOURCES SOUGHT VA246-16-N-1497****ATTACHMENT A - EQUIPMENT LIST AND SERVICE LEVELS**

| <b><u>Equipment to Be Maintained</u></b>                  | <b><u>Service Level Terms and Conditions</u></b>  | <b><u>Additional Service Options</u></b>   |
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| GE WORKSTATION<br>XELERIS WORKSTATION 3.X<br>(NX31UP)     | <ul style="list-style-type: none"> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-9PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 6-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-9PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-NUC</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul>  | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ ILINQ RESPONSE TIME: 30 MIN.</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ PERIPHERAL DEVICES</li> <li>☑ UNINTERRUPTED POWER SUPPLY</li> <li>☑ XELERIS FLOATING LICENSE</li> <li>☑ XELERIS SUITE</li> </ul> |
| GE XR<br>FlashPad - Digital Wireless Detector<br>(XRA614) | <ul style="list-style-type: none"> <li>☑ Acc Cov: 1-replac./contract yr-\$0; ea addl replacement-\$6K</li> <li>☑ Note 01: Unlimited Replacements Due to Normal Wear &amp; Tear</li> <li>☑ Replacements Due to Abuse, Theft, Loss, Fire: Excluded</li> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 4-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-GDXR</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul> | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ BATTERY REPLACEMENT COVERAGE</li> </ul>  |
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| GE NM<br>INFINIA - WITH HAWKEYE 4<br>(NMH922)             | <ul style="list-style-type: none"> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 6-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-NUC</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul>  | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ ACQUISITION PROCESSOR</li> <li>☑ CRYSTAL COVERAGE</li> <li>☑ HAWKEYE</li> <li>☑ ILINQ RESPONSE TIME: 30 MIN.</li> <li>☑ TABLE</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ MFC</li> <li>☑ PERIPHERAL DEVICES</li> <li>☑ UNINTERRUPTED POWER SUPPLY</li> <li>☑ VCR</li> <li>☑ WORKSTATION</li> </ul>       |
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| GE NM<br>OPTIMA NM/CT 640<br>(NMH970)                     | <ul style="list-style-type: none"> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 4-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-NUC</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul>  | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ ACQUISITION PROCESSOR</li> <li>☑ CRYSTAL COVERAGE</li> <li>☑ ILINQ RESPONSE TIME: 30 MIN.</li> <li>☑ TABLE</li> <li>☑ TUBE COVERAGE</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ MFC</li> <li>☑ PERIPHERAL DEVICES</li> <li>☑ UNINTERRUPTED POWER SUPPLY</li> <li>☑ VCR</li> <li>☑ WORKSTATION</li> </ul> |

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| GE XR<br>PRECISION 500D<br>(XRF888)                       | <ul style="list-style-type: none"> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 4-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-GDXR</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul>   | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ Analog to Digital Upgrade Kit</li> <li>☑ DIGITAL</li> <li>☑ ILINQ RESPONSE TIME: 30 MIN.</li> <li>☑ IMAGE INTENSIFIER</li> <li>☑ TUBE COVERAGE</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ PERIPHERAL DEVICES</li> <li>☑ Printers</li> <li>☑ UNINTERRUPTED POWER SUPPLY</li> <li>☑ VCR</li> <li>☑ WIRELESS DETECTOR</li> <li>☑ WORKSTATION</li> </ul> |
| GE XR<br>DISCOVERY XR656 1-D<br>(XRA610)                  | <ul style="list-style-type: none"> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 4-Hours</li> <li>☑ iCenter - Maintenance: SILVER</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-GDXR</li> <li>☑ Software Upgrades and Updates: Software and Quality Updates</li> <li>☑ TiP Answer Line</li> <li>☑ Uptime Commitment: 97%</li> </ul>   | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ ILINQ RESPONSE TIME: 30 MIN.</li> <li>☑ TABLE</li> <li>☑ TUBE COVERAGE</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ PERIPHERAL DEVICES</li> <li>☑ Printers</li> <li>☑ UNINTERRUPTED POWER SUPPLY</li> <li>☑ WIRELESS DETECTOR</li> <li>☑ WORKSTATION</li> </ul>  |

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| GE UL<br>LOGIQ E9 R4/R5<br>(ULO9Y)                    | <ul style="list-style-type: none"> <li>☑ Accident Damage Probe Replace: Unlimited</li> <li>☑ FE Coverage Weekdays: MON-FRI, 8AM-5PM</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ FE Onsite Response Time: 6-Hours</li> <li>☑ InSite Response: 30</li> <li>☑ InSite/Tech Phone Support</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-UL</li> <li>☑ Uptime Commitment: 97%</li> </ul>   | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ DVR</li> <li>☑ EXTERNAL DVD R/W</li> <li>☑ GENERAL/SPECIALTY PROBES: 1-99</li> </ul> <p>General/Specialty Probes</p> <ul style="list-style-type: none"> <li>☑ PEDOF PROBE</li> <li>☑ Printers</li> <li>☑ VCR</li> </ul>            |
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| NANOSONICS UL<br>TROPHON<br>(UCCTRO) | <ul style="list-style-type: none"> <li>☑ Re-Fresh PM: NONE</li> <li>☑ Accessories Discount: 20%</li> <li>☑ Accidental Damage Replacement: No Accidental Damage System Replacement</li> <li>☑ FE Coverage Weekdays: NO COVERAGE HRS</li> <li>☑ FE Coverage Weekend: NO COVERAGE HRS</li> <li>☑ PM Buy-up: Standard+1, Depot Repair Only</li> <li>☑ PM Coverage HOURS/DAYS: MON-FRI, 8AM-5PM</li> <li>☑ Repair Parts: Included, Next Day 10:30 AM LST-UL</li> <li>☑ Technical Phone Support</li> </ul> | <p>INCLUDED:</p> <ul style="list-style-type: none"> <li>☑ LOANER COVERAGE</li> </ul> <p>EXCLUDED:</p> <ul style="list-style-type: none"> <li>☑ CARTS</li> </ul>   |