

Questions and Responses, Water Plant DI Maintenance Services

Question: What equipment does the VA own and what equipment is the property of the current Contractor?

Response: All of the DI water equipment is owned by the current service provider and is being rented to the VA on a monthly basis.

Question: Are the tanks rented, or owned?

Response: All tanks are rented.

Question: Are the UV lighting (attached to the wall), recirculation pumps (attached to the floor) and the poly storage tanks VA owned or the property of the current Contractor?

Response: The current Contractor has stated that the only VA owned DI water system equipment is the PVC headers.

Question: Parts in 24-hours, on occasion; this may be a difficult timeline to meet! Is the VA somewhat flexible?

Response: The VA will not be flexible on the 24 hour parts requirement. Each day the system is down is a day the VA may not be able to service our Veteran's needs. Weekend days are not considered as part of the repair services time. Equipment repairs are expected to be completed within 48 hours (SOW, 3.4) from the initiated request.

Question: PCL kits; what part number, size and what brand?

Response: Currently using Purolite 10", PCL-5538.

Question: DI = we do not offer 24x72. Will the VA accept 21x62 or 36x58?

Response: The tanks in place are 16 cubic feet; so, any tanks will need to be that size or greater. The tanks provided must be able to get in and out of the facility doors. The plumbing is set up to fit the 24x72 tanks. Any plumbing change to fit the Contractor's proposed system would be the responsibility of the Contractor's installation.

Question: DI & Carbon = we do not offer 8x44. Will the VA accept 8x32 or 9x42?

Response: All tanks must be equal to or greater than the current resin capacity. The current plumbing and head space is set up for the 8x44. Any plumbing change to fit the Contractor's proposed system would be the responsibility of the Contractor's installation.

Question: There appears to be some discrepancies between section 4 (pages 5, 6 & 7) to schedule 5 (Item, Description & Quantity). There appears to be substantially more maintenance required in section 4 versus schedule of services 5!

Response: The descriptions in schedule 5 are the minimum preventative maintenance services required for the current DI system configuration. Repairs and/or preventative maintenance to the DI water system proposed by the Offeror (equipment that is accepted for award will be revised to section 4 of the SOW) is the responsibility of the Contractor to repair/service for the Contractor provided equipment.

Question: Modifications/Improvements/Repairs – there does not appear to be an hourly rate and/or time and materials of modifications/improvements/repairs. How will this be handled?

Response: The government intends to award a fixed-priced contract for the services that are provided. Repairs to the Contractor's installed DI water system will be the responsibility of the Contractor during the term of the contract. The pricing for all services provided for the contract are expected to be proposed in the solicitation line items, as a monthly firm-fixed price.

Question: Will there be storage room provided on site to store exchange tanks?

Response: No. Onsite storage will not be available for tanks not already in use. The space is very limited.

Question: Can the offer due date (Tuesday, 27 September 2016) be extended by two business days to Thursday, 29 September 2016 to provide additional research time to address concerns discovered during the site visit?

Response: The solicitation will be extended to 29 September 2016, 10:00 AM.

Question: Kindly review the attach(ed) worksheet (column F). Is our annual usage correct based on the quantities you mention per quarter? Should it be X4 to calculate usage per year?

Schedule of Services – example:

A	B	C	D	E	F
				Service	Usage per
	Toxicology Type I Recirculation DI	QTY	Unit	Frequency	Annum
1	DI Tank Exchange 8x44	14	EA	Bi-Monthly	84
3	Carbon Tank Exchanges	4	EA	Quarterly	16

Response: No, your estimated usage quantities are not correct. The quantity of 14 for DI tank exchanges represents the amount of times both tanks had to be exchanged (two [2] tanks were exchanged seven [7] times) in one year. The DI tanks will need to be changed every other month, or as needed. Sometimes we get the red light indicating the tanks need to be changed before the scheduled date, and it will be need to be changed at that time.