

Performance Work Statement

Snow Removal and Salting Operations- Crescent House

15 Veterans Way, Lowell, MA. 01852

Scope: The Contractor shall supply all tools, labor, materials and any specialized equipment to perform the following work to ensure the safety of patients and employees at the Crescent House, Lowell MA.

1. Perform all plowing, salting, & off-site snow removal when required for the site for the snow season.
2. Work shall be for the parking lot and lot access (see below).
Shoveling and salting of walkways and steps will be performed by on-site staff.
3. The Contractor shall be responsible for keeping the lot and lot access open during the storm, final clean-up will commence when storm has ended.
4. A designated spot for the piling of snow on-site will be pre-established with the Site Manager. Relocation of tenant and staff vehicles for storm clean-up will be scheduled between the contractor and the Site manager.
5. A signed site service slip will be provided to the Contracting Officers Representative (COR) for each snow and salting operation (per storm),

the service slip will be signed by the Site Manager and or his/her designee, signatures will be requested during normal business hours which are 8am-6pm, Monday thru Fridays, except holidays.

6. The service slip and Snowfall Total report shall be provided to the Government Point of Contact along with a cost for each storm based on the established rates in the awarded contract.

7. The service slip/snowfall total report shall indicate the date, time, outside temperature, inches of snow, ice conditions, start and stop times. Repeat operations for the same storm shall be indicated on the report. Any storm lasting over 16 hours in duration will be considered a second storm.

8. Snow operations shall be priced per storm at the following based on actual accumulation and supported by a certified Snowfall Total report by a third party such as WWW.WeatherWorksinc.com., or equivalent provider.

Plowing:

1"-3"-

3"-6"-

6"-9"-

9"-12"-

Each additional 1" of snow above 12"-

Salting (straight salt):

Full application-

Half application-

Snow removal off site if needed at an approved location-

Performance Objective	Standard	Performance Threshold	Method of Surveillance
PRS # 1. The contractor shall provide snow removal and salting as needed	Parking lot remained accessible to patients and employees during the storm.	100%	Periodic Surveillance and customer complaint

Entrance

Exit

