

Attachment H – VHA Directives and Handbooks

VHA HANDBOOKS

VHA Handbook 0710.01	Position Risk and Sensitivity
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1569	
VHA Handbook 1003.4	VHA Patient Advocacy Program
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1303	
VHA Handbook 1004.07	Financial Relationships
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3059	
VHA Handbook 1100.19	Credentialing and Privileging
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2910	
VHA Handbook 1101.10	Patient Aligned Care Team (PACT) Handbook
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2977	
VHA Handbook 1106.01	Pathology and Laboratory Medicine Service
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1779	
VHA Handbook 1120.02	Health Promotion and Disease Prevention
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2763	
VHA Handbook 1160.01	Uniform Mental Health Services
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1762	
VHA Handbook 1330.01	Health Care Services for Women
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2246	
VHA Handbook 1605.05	Business Associate Agreements
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3027	
VHA Handbook 1907.01	Health Information Management and Records
http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3025	

VHA DIRECTIVES:

VHA Directive 0710

Personnel Security

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1568

VHA Directive 1003

Customer Service Program

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=268

VHA Directive 1026

VHA Enterprise Framework for Quality, Safety, and Value

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2923

VHA Directive 1161

Productivity and Staffing in Outpatient Clinical Encounters for Mental Health Providers

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2891

VHA Directive 2006-041

Veterans Health Care Service Standards

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1443

VHA Directive 2007-033

Telephone Service for Clinical Care

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1605

VHA Directive 2008-015

Automated External Defibrillators

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1665

VHA Directive 2008-077

Quality Management - Confidential Documents

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1803

VHA Directive 2009-019

Ordering and Reporting Test Results

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=1864

VHA Directive 2010-027

Outpatient Scheduling Process

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2252

VHA Directive 2012-011

Primary Care Standards

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2504

VHA Directive 2011-012

Medication Reconciliation

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2390

VHA Directive 2012-004

Military Sexual Trauma

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2479

VHA Directive 2012-030

Credentialing of Health Care Professionals

http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2815

NOTE: These documents can be viewed and downloaded, including subsequently revision and updates, at the following website: <http://www.va.gov/vhapublications/index.cfm>