

**D.2 ATTACHMENT A - PRESENT/PAST PERFORMANCE SURVEY**

**A. GENERAL INFORMATION:** Please correct any information below known to be inaccurate.

Solicitation Number: **VA241-17-R-0090**,

Contractor's Name:

Address:

Telephone:

Point of Contact:

Contractor Performed as the ( ) **prime** Contractor, or the ( ) **Sub-Contractor**

**B. RESPONDENT INFORMATION:**

Name of  
Respondent: \_\_\_\_\_ Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

SIGNATURE \_\_\_\_\_

**C. EMAIL COMPLETED SURVEY FORM TO:** [Mercedes.Blanton@va.gov](mailto:Mercedes.Blanton@va.gov)

Or mail it to

Mercedes Blanton  
NCO1/Providence VAMC  
623 Atwells Ave.  
Uncas Building, 3<sup>rd</sup> Floor  
Providence, RI 02908  
(401) 455-4904

## PAST AND PRESENT PERFORMANCE SURVEY

D. **PERFORMANCE INFORMATION:** Choose and circle the number on the scale of 1-6 that most accurately describes the contractor's performance or situation.

### **CODE/PERFORMANCE LEVEL**

- 1        UNSATISFACTORY** - Performance did not meet most contractual requirement. There were serious problems and the contractor's corrective actions were ineffective.
- 2        MARGINAL** - Performance did not meet some contractual requirements. There were problems, some of a serious nature, for which corrective action was only marginally effective.
- 3        NONE** - No record of past performance or the record is inconclusive.
- 4        SATISFACTORY** - Performance met contract requirements. There were some minor problems and corrective actions taken by the contractor was satisfactory.
- 5        VERY GOOD** - Performance met all contract requirements and exceeded **some** to the Government's benefit. There were a **few minor problems** which the contractor resolved in a timely effective manner.
- 6        EXCEPTIONAL** – Performance met all contract requirements and exceeded many to the government's benefit. Problems, if any, were negligible and were resolved in a timely, highly efficient manner.

---

**The contractor:** (1 being Very Bad and 6 being Very Good)

- |  |                    |   |   |   |   |   |     |
|--|--------------------|---|---|---|---|---|-----|
| 1. Contractor provided adequate supervision.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 2. Contractor provided experienced managers and supervisors with the technical and administrative abilities to meet contract requirements. | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 3. Demonstrated ability to hire, maintain, and replace, if necessary, qualified personnel during the contract period.                      | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 4. Corrected deficiencies in timely manner and pursuant to their quality control procedures.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 5. Provided timely resolution of contract discrepancies.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 6. Suggested alternative approaches to problems.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 7. Displayed initiative to solve problems.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 8. Cooperated with Government personnel after award  | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 9. Contractor's compliance with contractual terms and conditions.  | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 10. Rate the overall contractor's performance under this contract.   | 1                  | 2 | 3 | 4 | 5 | 6 | N/A |
| 11. Would you award another contract to this contractor? If not, explain in "remarks."   | Yes (   ) No (   ) |   |   |   |   |   |     |

Remarks \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_