

Answers:

- 1) 6 vs. 7 generators:
 - a. We have 6 Emergency Generators that need semi-annual and annual maintenance because these generators are for medical care. We have 1 stand-by generator that is for an administrative building and it only needs annual maintenance.
- 2) Unlimited emergency service and spare parts. Instead of the contractor providing unlimited emergency service and spare parts; upon contract award, the contractor will:
 - a. Contractor will provide all parts, labor and materials to perform semi-annual and annual maintenance for each generator. The contractor will also provide the VA with a recommended common parts inventory for each generator; to include part numbers and prices. The contractor will also recommend any critical parts that the VA should keep in inventory to minimize generator down time. The VA will then stock these items for the contractor to use during emergency call service.
 - b. We estimate that, in any contract year, we will have 10 calls for emergency service; 5 of these calls during business hours and 5 calls during off-business hours. Estimated duration for each call is 6 hours. Materials as well as additional calls for service above and beyond the contract will be paid using a separate purchase order on an as needed basis.
- 3) Initial Inspection CLIN:
 - a. “Coordinate with contract COR for initial generator inspections”.

If a site visit is requested, please send me an email (Laura.Ferguson@va.gov) and I will make the request. Within your request please state your full name, company, and a good contact number.

It would be best if all bidders could be at the facility at the same time. The best days of the week are Tuesday through Friday. If you schedule a site visit with the facility it WILL NOT be rescheduled if you are a no show.

Upon award of the Contract, the service provider will make arrangements with the Kansas City, VA Medical Center, through the Electric Shop, to have any/all employees who may be performing technical services at the Medical Center, attend Medical Center Safety-Infection Control Training and to schedule for a Contractor ID Badge. There will be no technical services provided unless the service technician has a Kansas City, VA Medical Center issued ID Badge.(pg 14)

Will this be a short training lasting perhaps an hour or so?

ANSWER: Training classes are 1 hour from 7:00 AM to 8:00AM on Tuesday mornings

All Service Technicians must be factory qualified and factory trained.

Will technicians who have not been to the factory but have been trained in House by a Factory Qualified instructor meet this requirement?

ANSWER: As long as the technician(s) are recognized by the respective generator manufacturer as qualified to work on their generators or if the technician(s) are credentialed through a nationally recognized professional association.

Annual services and inspections shall include the following in addition to those procedures performed quarterly. (pg 9)

ANSWER: Quarterly is a Typo. Annual and Semi-Annual maintenance is requested.

Everything else shows annual and semiannual service, verifying this is in fact Semi Annual services with Annual Load banks on all 7 units

ANSWERS:

- A. Semi-annual and annual maintenance for 6 emergency generators: Generators 19, 26A, 26B, 26C, 28, 28A. Annual maintenance only for 1 stand-by generator; Generator #2.
- B. Annual Load Banking has been removed as a contract requirement. Omit

In addition, this maintenance contract includes expenses, unlimited emergency service, and OEM parts at no extra charge for the Emergency and Stand-By Generators as listed in Attachment.

We need clarification on this, is this contract to be priced as an all-inclusive contract? This vastly effects the pricing to promise in advance unlimited emergency services. Also, do "expenses" include things like belts discovered to be bad during the inspection? Ex: (c. Inspect all radiator belts for damage or cracks. Replace if needed.)

ANSWER: See "Unlimited emergency service and spare parts (b)" at the top of this document.

The unlimited emergency service and OEM parts requirement has been modified and our requirements have been defined.