

SCOPE OF WORK
BUSINESS TELEPHONE SERVICES
ALABAMA NATIONAL CEMETERY, ALABAMA

DESCRIPTION

The Department of Veteran Affairs, National Cemetery Administration, is seeking qualified sources to furnish all necessary labor, material, equipment and supervision for Business Telephone Services at Alabama National Cemetery, 3133 Highway 119, Montevallo, AL 35115.

REQUIREMENT

The vendor shall provide business landline telephone services for the offices and employees stationed at the Alabama National Cemetery site.

Features should include:

- Call Park and Call Retrieve
- Simultaneous Ring
- Caller ID
- Sequential Ring
- Call Forwarding
- Call History Log
- Privacy Settings
- Call Notify
- Call Hold & Transfer
- Voicemail
- Domestic Long Distance Calling