

**National Dialysis Electronic Health Record (EHR) Solution Contract
Request for Proposal (RFP) Questions and Answers
VA118-17-R-1804
January 24, 2017**

Note:

The answers provided below are for informational purposes, to assist potential offerors in preparing proposals, and such answers do not themselves constitute an amendment to the Solicitation. Where questions and answers necessitated such an amendment, such changes have been or will be incorporated into a formal amendment to the Solicitation. To the extent that any answers provided below conflict in any way with the Solicitation and any Amendments, the final solicitation takes precedence.

Q&A #	RFP Section	Title	Page Begin	Question	Answer
1.	-	General	-	Is there an incumbent contractor currently performing these services? If so please provide the contractor name and contract number.	There is no incumbent performing a National Dialysis Electronic Health Record Solution.
2.	-	General	-	These appear to be the same requirements as 'VA118-17-N-1784'. Is the main purpose of this next solicitation to get a better breakdown of costs? Are there any differences in the requirements?	VA118-17-N-1784 was a Request for Information posted on FBO for market research purposes only. Previous responses to market research efforts will not be considered. VA118-17-R-1784 is the solicitation and contains the Government requirements and proposal submission instructions. Offerors shall respond in accordance with (IAW) the requirements of the solicitation if they wish to be considered for award of this contract.
3.	-	General	-	What is the timeline for rolling out to all clinics?	The solicitation provides no estimated rollout for all clinics; however, it is estimated that there will be approximately 21 facilities per year ordering the EHR solution.
4.	B.7.4.2	PWS Place of Performance	17	Is there a map of where VA clinics are located? Are they stand-alone facilities or part of a hospital? If part of a	Refer to Addendum C of the PWS - Locations of VA Facilities Currently Providing Dialysis. All facilities are part of

				<p>hospital would we be working with the rest of the hospital for internet access or would we be completely autonomous in the clinic section of the hospital? Is there a break-down of rural clinics vs. urban clinics? Rural clinics generally have less internet network options and so we might structure them differently to ensure a quick and helpful interface.</p>	<p>a hospital with the exception of facilities in Raleigh, NC; Fayetteville, NC; Philadelphia, PA; and Cleveland, OH. The Contractor would be working with the rest of the hospital for internet access. All facilities are located in urban areas.</p>
5.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	<p>Do these clinics have internet access or will we be responsible for making contracts with local providers? If they do have internet access can the Government provide the upload and download speed for the clinics?</p>	<p>The clinics have internet access. Upload and download speed for the clinics cannot be provided at this time.</p>
6.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	<p>In regards to the hardware and installation, on the price sheet, there is a reference to the physical server / virtual servers and serial to Ethernet connectors. Is this all the hardware that the contractor shall provide? There is other hardware required for the EHR including the digi port devices for the dialysis machine interface, printers, etc. Will the VA be providing and installing all other hardware? I understand hardware does not refer to the dialysis machine and workstations, but there is other hardware that would be needed.</p> <p>If the VA is expecting the contractor to provide all hardware, we will need more details on each location.</p>	<p>The Contractor shall provide all hardware unless otherwise noted or priced separately. The cost of the EHR solution shall include all hardware unless otherwise noted or priced separately. Refer to Section 5.2.1 Installation. The Contractor shall provide full-service installation of the dialysis EHR solution and all associated interfaces, software, and hardware, including, but not limited to, servers and Ethernet converters.</p> <p>Refer to Addendum C for locations.</p>

7.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	We wanted to get a very thorough understanding of the current status of the 100 VA clinics currently so we could best build out the hardware cost and specifications. My understanding is that they are using paper? With that in mind I would plan on building out a technical / hardware cost that included all hardware (routers / iPads) and necessary software (like firewalls and such).	Each VA facility has a network infrastructure including internet, routers, firewalls and VA computer workstations. The Contractor shall provide all hardware unless otherwise noted or priced separately to ensure that the proposed dialysis EHR solution operates.
8.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	Are there computers currently in the clinics?	Yes, each facility has VA computer workstations.
9.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	Is the Offeror required to include the price of printers? If there are already printers in the clinics would we be allowed to interface with them? Also, if they are in the clinic could we have a list of what printers are used to ensure that they will connect to our software?	No. VHA facilities will provide printers. IAW Performance Work Statement Section 5.1.9 the dialysis EHR solution shall be capable of interfacing directly with non-network printers. VA facilities utilize standard commercial printers.
10.	B.7.5.1	PWS Dialysis EHR Solution Requirements	18	For the dialysis specific physical server requirements, under a HIPPA cloud based hosted data center environment option, are there any restrictions on where the dialysis specific cloud based data center environment is located? Under this option all of the dialysis facilities will be accessing one common database where each dialysis facility will have a self-contained local area network designed to communicate directly with the dialysis specific cloud based environment.	The Government is not pursuing a centralized data center environment. Each facility is anticipated to have its own dedicated server.

11.	B.7.5.1.1.2	PWS Software and Hardware	18	Typically for large clients, we recommend a centralized database with security in place so users can only see patients associated with their facility but done as one consolidated database. There is a line that says, 'VHA facilities may elect to procure physical or virtual servers.' Should we price it so that each VHA facility can have its own database and server? This would increase the costs and maintenance.	Yes. Each facility is anticipated to have its own database and server.
12.	B.7.5.1.1.2	PWS Software and Hardware	18	If the Contractor provides physical servers, would the VA provide the data center to house those servers with the appropriate networking?	Yes, each VA facility contains the appropriate networking infrastructure and will house the physical server.
13.	B.7.5.1.2	PWS VistA Interface	18	Does the VA host the VistA platform itself? Or is it hosted on an external hosting environment?	VA hosts the VistA platform.
14.	B.7.5.1.2	PWS VistA Interface	18	<p>Does the VA have a published document that has detailed specifications and requirements for the VistA interfaces? We have the VistA Clinical Instrument Bi-Directional Interface Specifications document from the VA dated February 2005, but that publication just has some general specifications. The more specific and detailed information your group can provide to us, the more accurate our proposal response will be.</p> <p>2. If a document such as this is not available, what level of detail can the VA provide in determining appropriate specifications and requirements for the</p>	<p>The proposed COTS solution shall interface with VistA at each ordering facility IAW Section 5.1.2 of the PWS and installation, testing and configuration shall be complete no later than 30 days after delivery of the EHR solution unless otherwise specified at the task order level.</p> <p>See the below links for additional references regarding VistA.</p> <p>http://www.va.gov/vdl/application.asp?appid=105</p> <p>http://www.va.gov/vdl/</p> <p>The Government does not have a preference</p>

				<p>interfaces?</p> <p>Does the Government have a preference as to which VistA interfaces get developed first, or what the order of development priority would be?</p>	<p>as to the development order of VistA interfaces, however, all such interfaces are required for the installation, testing and configuration of the EHR solution within 30 days after delivery of the EHR solution, unless otherwise specified at the task order level.</p>
15.	B.7.5.1.3	PWS Dialysis Machine Interface	19	Is there documentation about which what types of dialysis chairs are used in the clinics?	There is no documentation about the types of dialysis chairs used in the clinics. Standard commercial chairs are utilized.
16.	E.4.2.a	Proposal Files. Format	74	Does the cover page for each Volume file also need to meet the type and font requirements for the body of documents? i.e. Times New Roman or Arial and 12 pt?	Cover pages to Volumes do not need to follow font size and type requirements. A Cover Page, Table of Contents and/or a glossary of abbreviations or acronyms will not be included in the page count of the technical Volume. However, be advised that any and all information contained within any Table of Contents and/or glossary of abbreviations or acronyms submitted with an Offeror's proposal will not be evaluated by the Government.
17.	E.4.2.ii	Volume II - Past Performance Factor	76	In the case of independent, civilian dialysis organizations. Can these customers be included in the Past Performance response?	Yes, contracts with Federal, State, and local governments as well as non-governmental organizations are acceptable.
18.	E.4.2.ii	Volume II - Past Performance Factor	76	Does the Offeror need to follow each of the requirements listed on Pages 76-78? Or can the Offeror determine what to share and what not to? There is a concern about disclosing private customer information to outside sources.	Past Performance Factor volume shall be organized into the sections as required by Volume II - Past Performance. Failure to include the information as required may prohibit the Government from determining the recency or relevancy of the proposed past performance instances and therefore may not be evaluated. Past Performance information is not shared outside of the Government

					evaluation team and shall be protected IAW the Offeror's proposal markings.
19.	E.4.2.ii	Volume II - Past Performance Factor	76	How many customer Case Studies should we include in our Past Performance response? We have been told by other groups that have responded to VA RFP's in the past that 3-5 customer examples are sufficient.	There is no limit to the number of instances that can be submitted for Past Performance.
20.	E.4.2.ii	Volume II - Past Performance Factor	76	If we utilize a Subcontractor(s) in this endeavor, can we, or should we, include their Past Performance references as well?	Offerors may submit Past Performance contracts for major subcontractors. IAW the solicitation, a major subcontractor is defined as one who will be providing EHR software and/or interfaces and/or whose subcontract is for more than 25 percent of the total proposed price.
21.	E.4.2.ii.1.b	Volume II - Past Performance Factor. Section 1(b)	77	What is meant by contracting activity?	Contracting activity is defined as an element of an agency designated by the agency head and delegated broad authority regarding acquisition functions. It is the contracting center the Contracting Officer works out of.
22.	E.4.2.ii.1.b	Volume II - Past Performance Factor. Section 1(b)	77	It is asking for Procuring Contracting Officer's Name. In our case, since the vast majority of our customer based is civilian, independent dialysis facilities, would this be the Owner or CEO?	Essentially the Government requires a POC in order to validate the information provided in the past performance instance. The Owner or CEO would be sufficient.
23.	E.4.2.ii.1.c	Volume II - Past Performance Factor. Section 1(c)	77	For Technical representative/Contracting Officer's Representative, in our case would this be the facility's IT coordinator?	Essentially the Government requires a POC in order to validate the information provided in the past performance instance. This can be the confirming end user of delivery/services completed satisfactorily and/or overseer of contract performance.
24.	E.4.2.ii.1.d	Volume II - Past Performance Factor. Section 1(d)	77	What is meant by contract administration activity?	Contract administration activity is defined as an office that performs assigned post award functions related to the administration of contracts and assigned pre-award functions.
25.	E.4.2.ii.1.d	Volume II - Past	77	For Administrative Contracting Officer,	It could be anybody that with oversight of

		Performance Factor. Section 1(d)		in this case would this be the facility's Administrator or Nurse Manager?	the day to activities of the effort and that can provide an assessment of the overall performance of the contract.
26.	E.4.2.ii.1.e	Volume II - Past Performance Factor. Section 1(e)	77	Contract numbers or account numbers are not assigned to customers and are referred by name only. What should be put here?	Include any available identifier in lieu of contract numbers, account numbers, or any other specific number identifier.
27.	E.4.2.ii.1.f	Volume II - Past Performance Factor. Section 1(f)	77	Are purchase, lease, or engagement letter contract types acceptable?	Yes, the Offeror shall submit a list of all contracts that meet the solicitation definition of recent and relevant.
28.	E.4.2.ii.1.g	Volume II - Past Performance Factor. Section 1(g)	77	Business practice does not "award" business; it is sold at a suggested price. What should be put here?	Awarded price indicates the price that the contracted commodities/services were sold for.
29.	E.4.2.ii.1.i	Volume II - Past Performance Factor. Section 1(i)	77	What is meant by "delivery schedule?"	Delivery schedule refers to the length of time that the contracted commodities/services were delivered/performed for.
30.	E.4.2.iii	Volume III - Price Factor. Attachment 001	78	On the pricing spreadsheet, it appears that you are only requesting pricing for 21 facilities – 12 @ 1-12 stations, 8 @ 13-20 stations, and 1 @ 21-28 stations. It is our understanding that this proposal is to provide the EHR solution for all 106 facilities. Why is the pricing spreadsheet hard-coded for 21 facilities only?	Attachment 001 contains estimated quantities that are being used for evaluation purposes only. These estimated quantities are provided for each category of Dialysis Facility (1-12 stations, 13-20 stations, 21-28 stations) for each year of this five (5) year ordering period. Accordingly, Attachment 001 illustrates that there are 21 facilities per year for five years, for a total of 105 facilities. Please note, however, this is an indefinite-delivery, indefinite-quantity type contract and the Government will only be contractually-obligated to order the guaranteed minimum specified in the solicitation schedule.
31.	E.4.2.iii	Volume III - Price Factor.	78	How did the Government arrive at 332 serial to Ethernet converters?	The Government estimated one serial to Ethernet converter will be required per

		Attachment 001			dialysis machine/station. Based on the break out of estimated Dialysis machines per year and considering the maximum number of station in each range, the Government arrived at 332 serial to Ethernet converters per year.
32.	E.4.2.iii	Volume III - Price Factor. Attachment 001	78	On the award figure of \$27,362,203.00, can we ask how the Government arrived at that number? And is that amount going to be allocated for all 106 facilities and include all aspects of the contract – EHR software, hardware, and all ongoing support and maintenance?	The cumulative value of all task orders issued under the EHR Solution IDIQ contract will not exceed \$27,362,203.00. Each facility will provide funding for the issuance of delivery orders to encompass the particular software, hardware and services required for that facility.
33.	E.4.2.iii	Volume III - Price Factor. Attachment 001	78	On the cost summary spreadsheet format provided, it assumes all costs are on a facility level. There are some startup costs to implement the interfaces and fill in some functional gaps. Is there an option to document those startup costs separately? These are costs for the entire organization that would be done once and not on a facility level.	No, there is not an option to document startup costs separately. At the offeror's discretion, such costs should be included within the firm-fixed prices identified in Attachment 001.

34.	E.8.52.212-3	Offeror Representations and Certifications - Commercial Items (Jul 2016)	81	<p>Paragraph b of section E.8 52.212-3 OFFERER REPRESENTATIONS AND CERTIFICATIONS – COMMERCIAL ITEMS (JUL 2016) found on Pages 81 through 93 of this RFP was completed in a previous response.</p> <p>Does this section need to be completed again? And if so, should it be included in Volume V of the Offeror’s response?</p>	<p>Previous responses to market research efforts shall not be considered for this solicitation.</p> <p>Response of this section may be included in Volume V.</p> <p>IAW the section, "The Offeror shall complete only paragraph (b) of this provision if the Offeror has completed the annual representations and certification electronically via the System for Award Management (SAM) Website located at https://www.sam.gov/portal. If the Offeror has not completed the annual representations and certifications electronically, the Offeror shall complete only paragraphs (c) through (r) of this provision."</p>
35.	B.7.4.1	PWS Ordering Period	17	<p>Please elaborate, perhaps with examples, what is meant by the reference to the 24 month option periods. Is it correct to assume that the “annual cost” for maintenance to be quoted in the Pricing Sheet is for a Period of Performance of 12 months, and any extensions beyond 12 months will result in additional maintenance costs?</p>	<p>See revised Solicitation, Section 4.1, Section C.6 - 52.216-22 INDEFINITE QUANTITY (OCT 1995) and Section C.8 - 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000).</p> <p>The period of performance of any order shall not exceed 12 months after the expiration of the ordering period.</p> <p>Yes, the “annual cost” for Full Service Maintenance and Support (Section 5.4) is for a Period of Performance of 12 months.</p>
36.	B.7.5.1.1	PWS Software and Hardware	18	<p>Is it permissible to utilize existing EHR VA-owned, contractor-managed servers to support the dialysis software, assuming adequate capacity, if they exist already at the site(s)?</p>	<p>Yes; however, this will be determined on a case by case basis depending on the facility.</p>
37.	B.7.5.1.1	PWS Software	18	<p>What is the objective criteria for</p>	<p>The decision whether to procure physical or</p>

		and Hardware		procuring physical or virtual servers such that a vendor procurement is foregone?	virtual servers shall be determined by the individual VA facilities.
38.	B.7.5.1.1	PWS Software and Hardware	18	Are dedicated servers required at each site, regardless of size, or will the VHA permit offers based on other architectures such as a centralized server architecture? A centralized server architecture in which a number of small sites could be serviced by a centrally located server would be more cost-effective and functionally efficient.	The Government does not intend to procure centralized server architecture. The solution will be supported by either a virtual or physical server at each facility.
39.	B.7.5.1.1	Performance Work Statement. VistA Interface	18	We assume the Contractor will be required for the development and maintenance of the Dialysis EHR side of the interface to VistA and the VA will be responsible for the VistA side of the interface – is this correct?	Yes, VA will be responsible for the VistA side of the interface.
40.	B.7.5.1.8	PWS CROWNWeb Interface	23	When you are referring to “Costs associated with the CROWNWeb and/or NRAA HIE interface” are you referring to the Contractors internal costs of development and maintenance of the interfaces? If not, are you referring to 3rd party costs or charges that the Contractor will be required to pay to permit a VA site to upload data to the NRAA HIE? Since the IDIQ contract does not include a mandatory number of sites or patient records, do you have any information on how to estimate or calculate such costs or charges from the NRAA or elsewhere?	Yes, it refers to internal costs of development and maintenance of the interfaces and excludes NRAA membership. IAW PWS task 5.1.8 (4) VA will be responsible for contracting with NRAA and associated membership.

41.	B.7.5.3.1	PWS On-Site Training	25	<p>Please confirm that the cost for End-user training, Super user/administrator training, Biomedical training, and Go-live support shall be included within the Pricing Sheet line item for Dialysis EHR Solution, since the line item for Training only allows a price quote for the On-Site Refresher Training. Is training to be quoted at a fixed cost for all facilities? If there are opportunities for multiple facilities to combine training sessions, then it may be more cost effective to have each type of training broken out as separate line items on the Pricing Sheet. That way some facilities can elect not to purchase it in their task orders if it's not deemed necessary to occur at those sites.</p>	<p>Yes training shall be included in the overall price for the EHR solution per facility. Attachment 001 On-Site Refresher Training refers to additional training. Specifically, Performance Work Statement 5.3.1.5, states, "on-site refresher user training may be requested by a facility for an additional cost per day."</p> <p>It is not anticipated that combined training sessions across multiple facilities will occur.</p>
42.	B.7.6.1	PWS Enterprise and IT Framework	32	<p>Other than as an important informational resource, are there any vendor performance activities that you expect to be actively "managed" utilizing some mandatory ProPath tool in lieu of a vendor's standard commercial practices and procedures?</p>	No.
43.	B.7.6.5	PWS Facility/Resource Provisions	34	<p>Is it correct to assume that the VA WAN infrastructure will be available as part of the dialysis solution, obviously subject to compliance with security requirements?</p>	Yes.
44.	E.4.2.c	Proposal Submission Instructions. Proposal Files. Content	75	<p>Should responses to each PWS requirement be interlineated within the PWS document as a proposal attachment, which would not count towards the 30 page limit for the Technical Proposal that's noted on Page</p>	<p>Offeror's Technical Volume is limited to 30 pages which is inclusive of all of the Offeror's technical response. There should not be a separate PWS document as a proposal attachment.</p>

				75?	
45.	E.4.2.c.iii	Volume III - Price Factor. Attachment 001	78	The pricing spreadsheet lists cost on the facility level. There are base enterprise costs that would typically be spread over all facilities. For example, a base enterprise server utilized by different facilities, interface testing to Vista, and a Master code table database to manage the various databases. Is the Offeror able to add any base enterprise charges to the spreadsheet?	No. Reference question and Answer number 33.
46.	B.2.3.b	Software License, Maintenance and Technical Support	5	Interfaces are often based on industry standards. Will this require the Offeror to provide ongoing updates to maintain compliance with new versions of a standard?	Yes. All software furnished under this Contract shall be perpetual licenses and include all upgrades, version changes, and/or updates. IAW 5.4.6, the Contractor shall ensure that all dialysis EHR solution interfaces (such as VistA, dialysis machines, CROWNWeb, the NRAA HIE, and printers) and data transfer links are maintained consistently throughout the PoP.
47.	B.5	Schedule of Deliverables. Contract Line Item Number 0001	9	What are the required interfaces?	Refer to Performance Work Statement Task 5.1 and its associated subtasks for interface requirements.
48.	B.5	Schedule of Deliverables. Contract Line Item Number 0007	9	Does this installation guide need to include separate installation guides for the interfaces requested?	Yes. Please see revised PWS Section 5.3.3.
49.	B.5	Schedule of Deliverables	9	Hosting: Will you consider a Best In Class, Best In Breed option for Remote Hosting?	No.
50.	B.5	Schedule of	9	If the Offeror is able to provide hosting,	See answer to Question and Answer 49.

		Deliverables		how should this be priced in the proposal?	
51.	B.7.1.0	PWS Background	14	CROWNWeb solution required by CMS?	Yes, Centers for Medicare and Medicaid Services (CMS) requires CROWNWeb
52.	B.7.1.0	PWS Background	14	Will each facility have a separate instance, or will these be on a shared instance?	Each facility is anticipated to have its own dedicated server.
53.	B.7.1.0	PWS Background	14	Do all the data elements required by CROWNWeb come from the EHR system, or is there a subset of data that the EHR reports?	Yes, all the data elements required by CROWNWeb come from the EHR system.
54.	B.7.1.0	PWS Background	14	Aggregate report data is listed on CROWNWeb. Is that just from the EHR?	Yes.
55.	B.7.1.0	PWS Background	14	Documentation on CROWNWeb is posted online. Is there specific information on electronic submission of data?	This information is provided by CMS. See Applicable documents number 60 and 61.
56.	B.7.1.0	PWS Background	14	Much of the information appears to be directed to CROWNWeb end-users. Are there resources for automated submission?	IAW with PWS Section 5.1.8, CROWNWeb Interface, the proposed solution shall include the ability to automatically submit to CROWNWeb.
57.	B.7.1.0	PWS Background	14	How often is data submitted to CROWNWeb? (Yearly, Quarterly, Monthly, Weekly, Daily, Hourly, other)	Data is submitted to CROWNWeb monthly. See Applicable documents number 61.
58.	B.7.1.0	PWS Background	14	Are there bi-directional capabilities for automatic data exchange with CROWNWeb, or is it the primary requirement just the submission of data on some regular interval?	No there is nothing bi-directional between CROWNWeb and the EHR solution. The primary requirement is the submission of data.
59.	B.7.1.0	PWS Background	14	Please provide the number of concurrent users at 100 VA facilities	The requested information is not available.
60.	B.7.1.0	PWS Background	14	How many Providers actually write prescriptions?	Every provider is required to write a prescription.
61.	B.7.1.0	PWS Background	14	How many Providers are there? A Provider is defined as a health	For estimating purpose, on average each facility has approximately six providers.

				professional legally able to write prescriptions – physicians (M.D., D.O.), physicians’ assistants, or other advanced practitioners.	
62.	B.7.5.1.2.1	PWS VistA Interface	18	HL7 2.5 compliance. HL7 denotes a 2.5 base standard and various implementation guide standards built with additional constraints beyond those of the base 2.5 standard. What is the requirement here?	IAW PWS Section 5.1.2, the interface shall be Health Level 7 (HL7) 2.5 compliant.
63.	B.7.5.1.2.2	PWS VistA Interface	18	“...continuously acquiring all data described...” Does this statement imply that the Dialysis EHR solution is soliciting another system for the data?	Yes, IAW PWS Section 5.1.2, dialysis EHR solution shall be capable of continuously acquiring all data described from VistA and importing the data into the dialysis EHR solution in a useable format. IAW PWS Section 5.1.3, the dialysis EHR solution shall be capable of continuously acquiring all data (measurements, settings, and calculations) from the dialysis machine in real-time at the maximum rate available.
64.	B.7.5.1.2.2.a.1	PWS VistA Interface	18	Time and date synchronized with Vista. Will this be through an HL7 v2.5 interface?	Yes.
65.	B.7.5.1.2.2.b.4	PWS VistA Interface	18	What nomenclature will be used for Allergies in this interface? (RxNorm, other?)	Specific nomenclature is not available at this time.
66.	B.7.5.1.2.2.b.4	PWS VistA Interface	18	Do non-pharmacy allergies use specific nomenclature?	The Government uses National Drug Code (NDC).
67.	B.7.5.1.2.2.b.4	PWS VistA Interface	18	Does this include details such as Reaction, Severity, or other codified elements? If this does include these details, do those use specific nomenclature?	Yes, it includes details such as Reaction, Severity, or other codified elements. There is no specific nomenclature.
68.	B.7.5.1.2.2.b.5	PWS VistA Interface	18	Advanced Directives – Is this for awareness that Advanced Directives	The EHR solution shall be capable of acquiring the details of the advanced

				exist, or does this include Advanced Directive documents/details?	directives.
69.	B.7.5.1.2.2.c.1.A	PWS VistA Interface	19	Will the Dialysis EHR include a lab solution accepting lab orders from VISTA, or will orders to the Dialysis EHR be care orders only?	IAW with PWS Section 5.1.2(2)(c), the dialysis EHR shall include a lab solution accepting lab orders from VISTA.
70.	B.7.5.1.2.2.c.1.A	PWS VistA Interface	19	What is the scope of lab orders performed in the Dialysis EHR?	See PWS Section 5.1.2(2)(c).
71.	B.7.5.1.2.2.c.1.A	PWS VistA Interface	19	Will all lab results in VistA be sent to the Dialysis EHR? Will this include unsolicited results for all patients, or only patients receiving treatments at Dialysis locations?	Yes, all lab results in VistA will be sent to the Dialysis EHR. This only includes results for patients receiving treatments at the specific Dialysis location.
72.	B.7.5.1.2.2.c.1.F	PWS VistA Interface	19	Will Micro results be stored in the Dialysis EHR discretely, or will they be sent from VistA as formatted reports primarily for display?	IAW with PWS Section 5.1.2(2)(f), the dialysis EHR solution shall report lab results. Shall clearly display units, reference ranges, out of range, and critical values with lab results. Shall display microbiology and blood bank including entire culture reports and antibiotic sensitivities with lab results. All parent/child reports shall be included with each lab result update.
73.	B.7.5.1.2.2.c.2.A	PWS VistA Interface	19	Will VistA transmit medication orders for all of a patient's active medications, or will it only be those ordered within VistA?	Yes, VistA will transmit medication orders for all of a patient's active medications.
74.	B.7.5.1.2.2.c.2.A	PWS VistA Interface	19	Will medication administration performed in VistA need to update Medication Orders in the Dialysis EHR?	Yes.
75.	B.7.5.1.2.2.c.2.B	PWS VistA Interface	19	Will providers in the Dialysis location use BCMA in VistA to document medication administration?	Yes.
76.	B.7.5.1.2.2.c.3	PWS VistA Interface	19	What is the format of a CPRS Note?	Please reference the below website. http://www.va.gov/vdl/application.asp?appid=61
77.	B.7.5.1.5.2	PWS Alerts	21	Connection interrupted – Does this need	No.

				to display outside of interface monitoring components of the solution?	
78.	B.7.5.1.5.2	PWS Alerts	21	Is there an expectation that this can detect connection interrupts anywhere between the Dialysis EHR and VistA, or only between the Dialysis EHR and the immediate connection point that the Dialysis EHR is connected to?	The expectation is that the solution can detect connection interrupts anywhere between the Dialysis EHR and VistA and between the Dialysis EHR and the immediate connection point that the Dialysis EHR is connected to.
79.	B.7.5.1.5.2	PWS Alerts	21	There are commonly intermediaries between disparate systems such as interface engine solutions. Would the Dialysis EHR be expected to detect connection failures past the immediate connection?	Yes.
80.	B.7.5.1.8.1	PWS CROWNWeb Interface	24	Is NRAA HIE submission done at a user level or at a system level?	NRAA HIE submission is done at the facility level.
81.	B.7.5.1.8.1	PWS CROWNWeb Interface	24	There is information specific to user submission and requires user-level credentials. It is not clear whether this can be set-up at a system level.	Submission is done at the facility level.
82.	B7.5.2.1	PWS Installation	24	Is the intent for the Task Order to roll out the sites in waves? It is not feasible to implement an EHR solution at 100 sites in 30 days.	Yes, the intent is to implement the solution in waves. For example it is estimated that approximately 21 facilities will implement the solution per year.
83.	B.7.5.3.1	PWS On-Site Training	25	Is the minimum five day training per end user per site?	IAW Performance Work Statement 5.3.1.1, end-user training shall be classroom-based with sessions targeting specific disciplines. Total number of personnel to be trained will be determined at the TO level, estimated 10 trainees per facility.
84.	B.7.5.4.1	PWS Telephone, Online Support, Technical Consultation	27	Will the data be streamed from VISTA EHR to the Dialysis EHR (common approach for HL7 v2.5)?	As long as the EHR solution, Dialysis machine and VistA are connected there is no preference in regards to the stream/direction.
85.	B.7.5.4.6	PWS Interface	30	Are Changes to VistA or CPRS the	No. When changes to VistA or CPRS occur

		Support		responsibility of the EHR Contractor?	or new versions are released, the Contractor shall be responsible for ensuring the dialysis EHR solution interface with VistA maintains full functionality.
86.	B.7.5.4.6	PWS Interface Support	30	What provisions will be included to provide adequate access to VistA changes that impact the interface?	VA facilities will communicate any changes to VistA in advance of the changes.
87.	B.7.5.4.6	PWS Interface Support	30	What provisions are included related to notification of changes to VistA versions, upgrades, or other changes?	VA facilities will communicate any changes to VistA in advance of the changes.
88.	B.7.5.4.6	PWS Interface Support	30	What provisions will be included to provide the Contractor with access to testing against updates to VistA prior to use in production?	VA will work with contractor to conduct testing prior to use in production. VA will provide access to the VistA mirror test environment.
89.	B.7.5.4.6	PWS Interface Support	30	Are there special provisions for major vs. minor changes to the interfaces with VistA or CPRS?	VA facilities will communicate any changes to interfaces with VistA or CPRS in advance of the changes.
90.	B.7.6.1	PWS Enterprise and IT Framework	32	Do non-pharmacy allergies use specific nomenclature?	There is no specific nomenclature but rather text in MUMPS code.
91.	B.7 Addendum C	PWS Addendum C	57	For each city that has a VA facility that provides outpatient services—how many outpatient locations are in each of those cities?	There is one facility per location identified in Addendum C.
92.	-	General	-	Will an ATO be required for the dialysis solution.	No.
93.	-	General	-	<p>Our product has been procured or installed in VA facilities already. How should those sites be reflected in our response?</p> <p>In what year should those numbers be reflected on the annual rollout with regard to expected implementations?</p> <p>Since these have been funded already</p>	The ceiling price for the IDIQ contract has been established. The quantities in the pricing spreadsheet are for evaluation purposes only. Unit prices will be incorporated into the contract for ordering at the task order level. Offerors are required to complete the pricing attachment as is.

				can we reflect that cost (remove) as part of the overall total cost of the project?	
94.	B.7.5.1.1	PWS Software and Hardware	18	Our solution requires SQL license, Microsoft Office license and RDP license. Will these licenses be available to the dialysis clinics through a VA enterprise license or will each site need to procure individually?	These licenses are not available to the dialysis clinics through a VA enterprise license. Each site will procure the solution, so the solution shall be inclusive of all associated licenses, applications, operating systems, software, and hardware necessary to meet the requirements defined in section 5.1 of the PWS.
95.	B.7.5.1.1	PWS Software and Hardware	18	Virtual servers are expected to be used by half of the dialysis clinics according to the pricing spreadsheet. DSS experience has been that VA OI&T provides virtual environments after being provided the specifications required for the application. Will VA OI&T provide the virtual servers for this project? Licenses required when using virtual servers can be priced in the spreadsheet under virtual servers.	No, VA OI&T will not be providing the virtual servers for this project.
96.	B.7.5.1.2.2.c.1	PWS VistA Interface	19	Under 5.1.2 VistA interface, C.1.A/B Laboratory orders and results, the draft PWS states “Shall provide bi-directional transmission of laboratory results between the dialysis EHR solution and VistA.” Is the transmission of lab results from the vendor to VistA/CPRS currently a required capability?	The VA does not currently have this capability; however, it is a requirement of the PWS IAW Section 5.1.2.
97.	B.7.6.2.1	PWS Position/Task Risk Designation Level(s)	34	Since there will be server and possibly VistA access required for both installation and support of the product, is this sufficient, or should it be elevated to an MBI?	The Position Sensitivity and Background Investigation Requirements by Task is as indicated in PWS Section 6.2.1.
98.	B.7.6.2.2	PWS Contractor Personnel	35	The Contractor should coordinate the location of the nearest VA	Only electronic fingerprints are authorized.

		Security Requirements		<p>fingerprinting office through the COR. Only electronic fingerprints are authorized.</p> <p>Previously, we have used fingerprint cards for those contractors whom are not close to a VA facility. Will this still be acceptable, or is this a firm requirement for the contract?</p>	
99.	Volume III-Price Factor Excel Spreadsheet	Pricing		<p>If our software license has an annual licensing price, should we include all 5 years of licensing fees in year 1 to allow for utilization of the licenses during the 5 year period of performance, or should we only include the price of the one year?</p>	IAW Section 3.0, Scope of Work, all software furnished under this Contract shall be provided with perpetual licenses, and include all upgrades, version changes, and/or updates.
100.	Volume III-Price Factor Excel Spreadsheet	Pricing		<p>Can the government please clarify if the unit prices in the pricing spreadsheet will be used as catalog prices to purchase the units on each task order?</p>	Yes, the unit prices in the pricing spreadsheet will be incorporated into the contract and used as catalog prices to purchase the units on each task order.