

## Quality Assurance Surveillance Plan (QASP)-Rebuild (2) Heat Exchangers

Performance Required by the PWS	Standards	Acceptable Quality Level (AQL)	Surveillance Method	<i>Favorable/Unfavorable contract performance</i> for meeting/ not meeting AQL Acceptable level and Standards
Rebuild (2) Heat Exchangers.	<ol style="list-style-type: none"> <li>1. OEM replacement Parts.</li> <li>2. 15 Calendar days from contract award date, to be back online for operation.</li> </ol>	Output temperature a minimum of 130 degrees F, per Heat Exchanger.	Direct Observation	<b><i>Favorable Performance Rating for meeting the Acceptable level and Standards/</i></b> Unfavorable Performance Rating will be applied along with possible formal actions as permitted by the FAR for remediation for non-performance, if the contractor fails to response after the <i>Contracting Officer Representative (COR)</i> has given more than (2) two notices of correcting or fixing problems that is prohibiting achieving or meeting the <i>Acceptable Level and Standards</i> for the rebuild Heat Exchangers.
Service Reports shall include at a minimum:	<ol style="list-style-type: none"> <li>1. Operation Temperatures (in and out) and applicable pressures</li> <li>2. Parts inventory of Heat Exchanger</li> <li>3. Listing high mortality parts [if applicable]</li> </ol>	Prior to leaving Medical Center after rebuild completion	Acceptance of the Service Report to COR	<b><i>Favorable Performance Rating for meeting the Acceptable Level and Standards/</i></b> Unfavorable Performance Rating for not meeting the Acceptable Level and Standards as outlined if COR has to request this report (1) weeks later.
Final Report	Detail of rebuild and any additional correction not note on service report to the Heat Exchangers and recommendation of general maintenance- if	One week after completion of the service via email or regular mail <a href="mailto:susan.foreman@va.gov">susan.foreman@va.gov</a>	Acceptance of Final Report by COR	<b><i>Favorable Performance Rating for meeting the Acceptable Level and Standards/</i></b> Unfavorable Performance Rating for not meeting the Acceptable Level and Standards as outlined if COR has to

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	applicable			request this report (2) weeks later.

NOTE: this QASP will be inserted into the Awardee Performance Work Statement [PWS]