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| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | BPA NO. | 1. CONTRACT ID CODE | PAGE 1 | OF PAGES 3 |
| 2. AMENDMENT/MODIFICATION NUMBER A00003 | | 3. EFFECTIVE DATE | 4. REQUISITION/PURCHASE REQ. NUMBER | 5. PROJECT NUMBER (if applicable) TAC-17-38180 | |
| 6. ISSUED BY Department of Veterans Affairs Office of Acquisition Operations Technology Acquisition Center - Austin 1701 Directors Blvd, Suite 600 Austin TX 78744 | | CODE | 7. ADMINISTERED BY (If other than Item 6) Department of Veterans Affairs Office of Acquisition Operations Technology Acquisition Center - Austin 1701 Directors Blvd, Suite 600 Austin TX 78744 | CODE | Y |
| 8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code) To all Offerors/Bidders | | | (X) | 9A. AMENDMENT OF SOLICITATION NUMBER VA118A-17-Q-0099 | |
| | | | X | 9B. DATED (SEE ITEM 11) 03-09-2017 | |
| | | | | 10A. MODIFICATION OF CONTRACT/ORDER NUMBER | |
| | | | | 10B. DATED (SEE ITEM 13) | |
| CODE | | FACILITY CODE | | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

- ☒ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☒ is not extended.
- Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
- (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

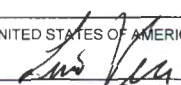
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| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: |
| | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☒ is not, ☐ is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Questions and Answers: See Attached Continuation Pages

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

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| 15A. NAME AND TITLE OF SIGNER (Type or print) | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) | |
| | | Lino Vera | |
| 15B. CONTRACTOR/OFFEROR | 15C. DATE SIGNED | 16B. UNITED STATES OF AMERICA | 16C. DATE SIGNED |
| (Signature of person authorized to sign) | | BY  (Signature of Contracting Officer) | 3-9-2017 |

The following is a list of questions from industry concerning this solicitation and answers provided by Department of Veterans Affairs in response to these questions (Note, none of these questions substantiates a Freedom of Information Act request):

1. Will this be a single award or multiple award contract? **Single award**
2. Who is the VA currently using for onsite and VRI language services? **VRI services are a new part of the requirement, and onsite sign language interpretation is currently being provided by Laredo Technical Services, Inc., on an as-needed basis, and not by contract.**
3. How much is the VA currently paying for onsite and VRI language services? **The last contract in place covered the last six months of fiscal year 2016, and was for a total of \$7,323.55.**
4. Why is the VA considering changing vendors or bidding the requirements out? **Competing the requirement is essential under the FAR.**
5. Does the VA have IT staff designated to work with the vendor on VRI set up? **Yes.**
6. How many VRI minutes does the VA anticipate needing? **This is in the solicitation as a not to exceed amount of 34 hours per year.**
7. How many VRI minutes did the VA use in 2016? **There was no contract in place for VRI services last year.**
8. Are there any other languages the VA may need in addition to ASL? **No.**
9. Can we bid on only the VRI portion of the proposal? **We will not evaluate quotes that do not meet the full requirement.**
10. What is the VA's understanding of the industry standard for a two hour minimum for assignments? **This solicitation does not address any minimums. If a vendor requires a minimum, that should be provided in the quotation. This information will be taken into consideration in determining the offer that provides the best value to the Government.**
11. What is the VA's cancellation policy? **Each offeror should propose a cancellation policy. See response to question 10 above.**
12. How will assignments be allocated between onsite and VRI? **As needed, but VRI will be used only when an on-site interpreter is not an option.**
13. What is the reimbursement structure (minimum) for the assignments lasting 1 hour or less? **See question number 10 above.**

14. What is VA's policy in regards to travel time and mileage reimbursement? ***There will be no direct reimbursement by the Government for mileage or travel time. If there is a cost to the Vendor, they must include this in the price.***