

**ST PETERSBURG VA REGIONAL OFFICE
9500 BAY PINES BLVD
ST PETERSBURG, FL**

STATEMENT OF WORK (SOW)

Room 214A Mechanical Remediation

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Remediation mechanical room 214A

Vision Statement

To remediate all four walls of mechanical room 214A to original condition IAW local, state, and federal environmental guidelines.

1.1 Background

During recent moisture analysis of the first and second floor of the St Petersburg VA Regional Office mechanical room 214A was identified as having Visible Presumptive Fungal Growth (VPFG) activity in the past. Based on these findings the Director of the Regional Office has requested mechanical room 214A be remediated expeditiously ensuring a safe work environment is established for all employees and visitors.

1.2 Scope

Contractor will assign a licensed and qualified Industrial Hygienist to oversee the remediation process. Scope of work will include but not limited to conducting pre assessment of area; erecting a negative air containment structure; establish a decon site adjacent the containment area; remediate areas of visible mold; assess conditions in the wall interior; provide final cleanup and demobilization; provide bulk and air sampling and analysis prior, during and after the mold remediation; investigate and report on the source of the factors contributing to the mold growth. All drywall inside of mechanical room 214A will be removed and as well as the inside drywall along the East and South walls. End state will be all effected drywall and insulation has been replaced, finished for painting, painted (base plus 2 top coats), carpet returned, ceiling grid and ceiling tiles replaced and wall base installed; room is returned to like new condition.

1.3 Location and hours of work

Accomplishment of the results contained in this SOW requires work at the St Petersburg VA Regional Office, 9500 Bay Pines Blvd, St Petersburg, FL 33708. All work will be performed after hours; 6pm to 6am, Monday through Saturday. Period of performance for this project is 60 calendar days.

2.0 Not used

3 Performance Requirements

The following section specifies the Performance Objectives and Performance Elements for the contract.

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3.1 Pre-execution activities.

Prior performance of this SOW Contractor must complete all training as identified in paragraph 4 to include employee badging and safety training.

Performance Standards

a) Standard: Compliant with federal, state, and local laws and regulations

AQL: 100% of employees have completed VA Privacy and Information Assurance training; submit VA Form 20-0344 (attached) and VA Form 0711 (attached); and have acquired a Non-PIV badge prior performance of this SOW / Contract.

Deliverables

A003 VA Privacy and Information Assurance Training (TMS)

A004 30hr OSHA Safety Course

A005 VA Form 20-0344

A006 VA Form 0711

3.2 Isolate mechanical room containing mold.

Establish a control area by roping off at least 10 feet around the work area; display construction/remediation signs around the work area IAW acceptable remediation p; Contractor will be responsible for removing work cubicles, storing cubicles, and reinstalling work cubicles to original condition to include one coaches station.

Critical barriers: Seal all HVAC vents within the work area with two layers of 6 mil plastic sheeting. Seal all openings into the work area with one layer of 6 mil plastic sheeting. HEPA vacuum and wet wipe all furniture within the work area then remove all furniture to a remote area.

Primary Barrier: Construct a full containment in room by installing steel or wood stud walls around work areas and installing two layers of 6 mil fire retardant plastic sheeting on surfaces not scheduled for remediation,

Decontamination facilities: construct a two stage dry decontamination facility adjacent to the work area.

Negative Air Machines: Install Negative Air Machines in each containment to establish diminished pressure inside the enclosure. Negative air machines shall exhaust to the exterior of the building. Location of Negative Air ductwork will be coordinated with building owner, and other trades to minimize obstructions to others.

Protection of Existing Work to Remain: Perform mold removal work without damage or contamination of adjacent areas. Where existing work is damaged or contaminated, restore work to its original condition.

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All carpet, floor panels, ceiling grid, ceiling tiles, light fixtures,...etc....., removed in the construction area will be removed and stored without damage to be reinstalled after remediation. Damaged items will be replaced by the contractor at no cost to the government.

Performance Standards

a) Standard: Compliant with federal, state, and local laws and regulations relating to mold remediation and hazardous waste removal.

AQL: 100% of remediation area will be behind a containment barrier preventing dust, fumes, smells, odors, etc., from getting into the surrounding area.

3.3 Perform an assessment of the affected area by a qualified Florida licensed Industrial Hygienist.

Perform an assessment of the affected area by a qualified and licensed Industrial Hygienist.

The Industrial Hygienist will conduct pre, during, and post indoor air quality (IAQ) tests to ensure remediation can be conducted in a safe manner without causing exposure to hazardous material. The remediation process will be governed and monitored by the Industrial Hygienist.

Performance Standards

a) Standard: Compliant with federal, state, and local laws and regulations

AQL: Remediation process is 100% compliant with OSHA and EPA guidelines as well as local, state, and federal regulations.

Deliverables

A001 Mold evaluation and assessment

3.4 Maintain appropriate ventilation in containment area

Use adequate ventilation to control personnel exposure to mold during the remediation activity.

Ventilation is to be connected to HEPA filters or other collection systems, approved by the industrial hygienist. Local exhaust ventilation systems shall be designed, constructed, installed, and maintained in accordance with ANSI Z9.2. Local exhaust ventilation shall exhaust to the exterior of the building.

Performance Standards

a) Standard: Demonstrates efficiencies

AQL: 100% of containment area is ventilated and in a negative air pressure environment

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3.5 Decontamination of surrounding work area.

HEPA vacuum and wet wipe all existing furnishing within the room with an EPA registered disinfectant. Remove all furnishing within the work area to a remote location until all work is complete. HEPA vacuum the flooring then wet wipe using an EPA registered disinfectant. Ensure MSDS is provided to the COR for all disinfectants used during this project.

Performance Standards

a) Standard: Inside and outside of containment area decontaminated

AQL: Maintains 100% decontamination area; inside and out.

3.6 Replace all drywall and insulation removed during remediation and prepare walls for painting.

All drywall and insulation removed during the remediation will be replaced with new mold resistant, fire rated drywall and wall insulation that meets the current technical specifications and building code. Drywall joints will be flush, tapped, sanded and prepared for painting.

Performance Standards

a) Standard: Complete

AQL: Effected area is returned to like new condition upon completion of remediation

3.7 Paint all walls that were remediated.

At least one base, primer, and finish coat of paint will be applied. When completed, walls will have a smooth, like new appearance and match the paint of any adjacent walls.

Performance Standards

a) Standard: All painting will be in accordance with SECTION 09 91 00, Master Construction Specifications (PG-18-1),

Office of Construction & Facilities Management, found at -
<http://www.cfm.va.gov/til/spec.asp#23>.

AQL: Walls will be smooth and blended with existing walls showing no change of color and texture.

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3.8 Replace floor tiles, carpet, ceiling grid, ceiling tiles,...etc., that were removed and retained during this project.

All floor tiles, carpet, ceiling grid, ceiling tiles and all other furnishings to include thermostats, light switch covers, electrical receptacle covers etc., that were removed and retained by the contractor will be replaced. Once these furnishings are returned all areas will be cleaned to include sweeping, mopping, vacuuming etc., prior occupancy. Damaged items will be replaced by the contractor at no cost to the government. Space will be returned to pre-construction conditions.

Performance Standards

a) Standard: Ceiling tiles will be replaced IAW SECTION 09 51 00, ACOUSTICAL CEILINGS, Master Construction Specifications (PG-18-1), Office of Construction and Facilities Management found at <http://www.cfm.va.gov/til/spec.asp#23>

AQL: Ceiling grid / tile level with no dips or swells and consistent with existing ceiling grid/ceiling tiles.

b) Standard: Carpet will be replaced IAW SECTION 09 68 00 CARPETING, Master Construction Specifications (PG-1-1), Office of Construction and Facilities Management found at <http://www.cfm.va.gov/til/spec.asp#23>

AQL: Carpet tiles are level with no gaps and tie in smoothly with existing/surrounding carpet tiles.

3.9 Conduct punch list activities.

The general contractor will take the lead in administering the punch list process.

The Contractor should begin the Punch List process by preparing his initial Punch List.

The COR will review Contractors list, perform a joint inspection of the completed work and add any additional items to the Contractors initial Punch List.

There will only be one Punch List. If other items come later, they should be added to the master Punch List.

The Punch List should be published within 24 hours of the joint inspection.

The contractor should not schedule the Punch List review until the work has reached substantial completion.

The Punch List will list the subcontractor responsible for each item and anticipated completion date

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Each item should be checked, initialed by the prime Contractor and dated on the Punch List document when completed.

Once the Contractor has completed and re-inspected all the Punch List items, the Contractor will request final inspection with the COR. If it becomes clear that the work was not corrected the final inspection will be rescheduled.

The final inspection will be signed off on by the COR and Contractor.

Work outside the contract scope should not be listed on the Punch List.

The Contractors initial work breakdown schedule (WBS) should include Punch List activities. The durations should be reasonable given the project complexity.

Performance Standards

a) Standard: Identifies and corrects deficiencies

AQL: 100% of all deficiencies corrected by the contractor

Deliverables

A002 Punch list

4 Special Requirements

This section describes the special requirements for this effort. The following sub-sections provide details of various considerations on this effort.

4.1 Security

During normal business hours (6am - 6pm) the Contractor is required to enter and exit the St Petersburg VARO through the front entrance. Entering or exiting the building through any other door will require VARO approval and an escort will be required. Upon entering the building the contractor and/or contractor employees will be required to show proof of identity (must have a valid photo ID) as well as pass through a security screening. Due to the sensitivity and personal information processed at the VARO the Contractor as well as the Contractors employees will be required to complete VA Privacy and Information Security and Rules of Behavior Training. This training will be provided by the COR to all Contractor employees to include sub-contractor employees. The Contractor will coordinate and schedule the Contractor. Certification of completion of training will be submitted to the COR within 10 working days from the contract award date. In addition VA Form 20-0334 and form VA Form 0711 must be completed by the Contractor, contractor employees, and sub-contractors and original copies turned in to the COR prior beginning construction. See Attachment 1 to this SOW for VA Form 20-0344 and VA Form 0711.

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4.1.1 Badging and Identification

Homeland Security Presidential Directive (HSPD) -12 directs all federal agencies and departments to issue identity credentials

to provide government workers, contractors, and affiliates with a credential that provides the attributes of security, authentication, trust, and privacy and can be used to verify identities in order to enter federal buildings or gain access to federal computer networks.

All contractors to include their direct employees, subcontractors and subcontractor employees entering the St Petersburg VARO are required to have an individual Non-PIV badge prior beginning work inside the VARO. Therefore it is essential the contractor complete section I of VA Form 0711 (attached) for all employees to included sub-contractors employees who will be working inside the building and provided the completed form to the COR within 5 days of being awarded the contract. Once the COR receives the VA Form 0711 it will take approximately 2 Federal working days before a Non-PIV card can be prepared. The contractor will be notified by the COR when each employee is to report to room 238, PIV Office for photographs and issuance of a Non-PIV badge. The employee must bring TWO (2) forms of identification when they report to room 238. The contractor is responsible for the cost of fingerprinting and background investigations (if required). The contractor should also include the time necessary to process Non-PIV badges in his/her schedule.

4.2 Safety

Equipment - The Contractor shall provide all safety equipment/devices, MSDS, personal protective equipment and clothing as required for its employees.

OSHA - Prior to commencing work the Contractor shall provide proof that an OSHA designated "competent person (CP)(29 CFR 1926.20(b)(2) will maintain a presence at the work site whenever the general or subcontractors are not present. The Contractor as well as the on-site supervisor will have completed no less than 30 hours of OSHA approved safety training. All other Contractor employees will have no less than 10 hours of OSHA approved safety training.

Safety Plan Contractor will provide a site specific safety plan as well as an Activity Hazards Analysis. An example of a VA approved AHA can be found at <http://www.usace.army.mil/Portals/2/docs/AHA2.pdf>

Compliance The Contractor shall comply with all applicable Federal, State and local legal requirements regarding workers health and safety. The requirements include but are not limited to, those found in Federal and State Occupational Safety and Health Act (OSHA) statutes and regulations, such as applicable provisions of Title 29, Code of Federal Regulations (CFR) Parts 1910 and 1926. Contractor is solely responsible for determining the legal requirements that apply to activities, and shall ensure safe and healthful working conditions for its employees.

4.2.1 Respirator Protection

Regulatory Compliance

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Contractor, or its subcontractor, will comply with the provisions of 29 CFR 1910.134 (b), (d), (e), and (f) in establishing a respiratory protection program.

Respirator Approval

The respirators must be approved by National Institute for Occupational Safety and Health (NIOSH). The type of respirator shall be appropriate to the airborne mold concentration in the enclosed area at the time of entry. Refer to Appendix II for respiratory protection values. All mold remediation work will be performed using as a minimum, half face respiratory protection equipped with N100 filters.

Contractor Respirator Program

Contractor, or its subcontractor responsible for removing the mold, will provide a copy of the Respiratory Protection Program as part of their submittal.

4.2.2 Personal Protective Equipment (PPE)

Employees exposed to biological agents, without regard to the use of respirators, or where the possibility of skin or eye irritation exists, the Contractor shall provide, at no cost to the employee, and assure that the employee uses appropriate protective work clothing and equipment such as, but not limited to:

Coveralls or similar full-body work clothing;

Gloves, hats, and shoes or disposable shoe coverlets; and

Face shields, vented goggles, or other appropriate protective equipment which complies with CFR 29 Section 1910.133 of Part 1910.

Provide Disposable Protective Clothing as Needed.

The Contractor shall provide for the disposal of required protective clothing and equipment.

The Contractor shall repair or replace required protective clothing and equipment as needed to maintain their effectiveness.

The Contractor shall prohibit the removal of mold from protective clothing or equipment by blowing, shaking, or any other means, which disperses mold spores into the air.

4.2.3 HAZMAT Communication Plan

Contractor will post a copy of 29 CFR 1926.62. "Health Hazard Data" in a prominent place in the office area. Contractor will also comply with the hazard communication provisions in 29 CFR 1910 1200.

Safety Data Sheets (MSDS) for any chemicals used on site shall be added to the plan and a copy shall be submitted to the prime contractor for review.

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4.3 Government Furnished Materials

The government shall provide at no cost parking space and access to the VARO loading docks as necessary.

The government will provide storage space for the work cubicle required to be removed during the remediation.

The government will provide electric service for the inside remediation project.

4.4 Environmental Requirements

Hazardous waste disposal

Abatement - In order to provide for abatement and control of all environmentally hazardous materials arising from demolition and/or construction activities, the Construction Contractor shall comply with all applicable environmentally hazardous material control and abatement and all applicable provisions of the Corps of Engineers Manual EM 385-1-1, "General Safety Requirements as well as the specific requirements stated elsewhere in the Contract Documents. EM 385-1-1 can be found at http://federalconstruction.phslegal.com/uploads/file/EM-385-1-1_2008.pdf.

Manifesto - The Construction Contractor shall provide a waste manifesto for all hazardous waste disposals.

The contractor shall comply with all documents listed below as mandatory and referenced under paragraph 3.0, Performance Requirements. Compliance with documents listed as non mandatory is the contractors' option.

Mandatory compliance

* Occupational Safety & Health Administration. Respiratory Protection Standard, 29 CFR 1910.134. 63 FR 1152. January 8, 1998.

* Occupational Safety & Health Administration. Personal Protective Equipment, 29 CFR 1910.134. Respiratory Protection.

* Occupational Safety & Health Administration. Safety and Health Regulations for Construction, 29 CFR 1926.55. Gases, vapors, fumes, dusts, and mists.

* Occupational Safety & Health Administration. Safety and Health Regulations for Construction, 29 CFR 1926.65. Hazardous waste operations and emergency response.

* Occupational Safety & Health Administration. Safety and Health Regulations for Construction, 29 CFR 1910.1333.. Eye and face protection.

Non Mandatory document

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* New York City Department of Health, Bureau of Environmental & Occupational Disease Epidemiology. Guidelines on Assessment and Remediation of Fungi in Indoor Environments. 2000.

4.5 Applicable Directives

The contractor shall comply with all documents listed below as mandatory and referenced under paragraph 3.0, Performance Requirements. Compliance with documents listed as non-mandatory is the contractors' option.

Mandatory compliance

* EM 385-1-1 located at:

http://www.publications.usace.army.mil/Portals/76/Publications/EngineerManuals/EM_385-1-1.pdf

*29 CFR 1926.57. "Ventilation" located at http://www.ecfr.gov/cgi-bin/text-idx?SID=064a3fa2a7d84c2560d129f59e7d1b47&mc=true&node=sp29.8.1926.d&rgn=div6#se29.8.1926_157

* 29 CFR 1910 1200. "Construction Work" located at http://www.ecfr.gov/cgi-bin/text-idx?SID=064a3fa2a7d84c2560d129f59e7d1b47&mc=true&node=se29.5.1910_112&rgn=div8

Non-Mandatory document

4.6 Quality

This section describes the Quality Control components for this effort. The following sub-sections provide details of various considerations on this effort.

4.6.1 Quality Control

The Contractor shall develop a Task Order Quality Control plan (QCP) and maintain an effective quality control program to ensure services are performed in accordance with this SOW. The Contractor shall develop and implement procedures to identify, prevent, and ensure non-recurrence of defective services. The Contractors QCP is the means by which he assures himself that his work complies with the requirement of the contract.

The finalized QCP will be accepted by the Government at the time of the award of the Task/Delivery Order. The Contracting Officer may notify the Contractor of required modifications to the plan during the period of performance. The Contractor then shall coordinate suggested modifications and obtain acceptance of the plan by the Contracting Officer. Any modifications to the program during the period of performance shall be provided to the Contracting Officer for review no later than 10 working days prior to effective date of the change. The QCP shall be subject to the Governments review and approval. The Government may find the QCP "unacceptable" whenever the Contractors procedures do not accomplish

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quality control objective(s). The Contractor shall revise the QCP within 10 working days from receipt of notice that QCP is found "unacceptable."

4.6.2 Quality Assurance Surveillance Plan (QASP)

The Government shall monitor the Contractors performance under this Task/Delivery Order in accordance with the Governments QASP.

5 Deliverables

Mold Evaluation and Assessment - Because mold can contribute to health problems ranging from minor irritation to serious debilitation if found in high quantities or improper locations, a mold assessment shall be performed when need is indicated.

a. Assessments/remediation shall be overseen by a Florida licensed mold inspector with a minimum of 5 years' experience in evaluation of indoor air problems and an understanding both the properties of mold behaviors and building design or construction. This person shall be an IH, microbiologist, or a qualified indoor air specialist or mold inspector who has been certified by an independent IAQ certifying agency and/or who can demonstrate training and experience in the IAQ investigative field.

b. A visual assessment of potential mold hazards shall be performed, based on criteria in the, U.S. Army Public Health Command TG 278, Industrial Hygiene Preventive Medicine Mold Assessment Guide, the EPA Indoor Air Quality Checklists, and guidance from AIHA. Bulk and/or air samples are generally not necessary to evaluate mold hazardous environments.

c. A mold assessment shall be written and shall contain the following:

(1) Description of the area assessed including size (footprint), ventilation, and

occupancy;

(2) Name and qualifications of the individual completing the assessment;

(3) Any sample results taken, including location of the sample result, date and time of the sample, temperature and humidity at the time of the sample; and laboratory procedure used to analyze the sample;

(4) Drawing of the area showing location of samples, location of visible mold or mildew and the type of substrate it is growing on, ventilation sources in the room, and other information thought to be important;

(5) Potential sources of the moisture which has caused the mold growth;

(6) Recommendations for controlling the problem and remediating the mold.

d. Causes of mold (i.e., water leakages, seepages, drainage, HVAC/ insulation repaired, etc.) shall be addressed before completing mold remediation.

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Number	Name	Frequency	Quantity
A001	Mold evaluation and assessment		
A002	Punch list Identified deficiencies during joint inspection between Contractor and COR	Once	1
A003	VA Privacy and Information Assurance Training (TMS) Required by all employees. Certificate of completion to be submitted to the COR	Once	1
A004	30hr OSHA Safety Course To be completed by Contractors On-Site Superintendent / Supervisor. Copy of training certificate to be provided to the COR	Once	1
A005	VA Form 20-0344 Required by all employees. Completed form to be submitted to the COR prior initiation of work.	Once	1
A006	VA Form 0711 Required by all employees. Completed form to be submitted to the COR prior initiation of work.	Once	1
A007	HIPAA Training Required by all employees. Training certificate to be submitted to the COR prior initiation of work.	Once	1

6 Related Documents

The following Documents are related to this project

Painting standards per Section 09 91 00

As outlined at: <http://www.cfm.va.gov/til/spec.asp#23>

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Carpet Standards per Section 08 68 00

As outlined at: <http://www.cfm.va.gov/til/spec.asp#23>

Acoustic ceilings per Section 09 51 00

As outlined at: <http://www.cfm.va.gov/til/spec.asp#23>

Performance Requirement Summary (PRS)

Statements	Standards/AQLs	Incentive/Remedy
3.1 Pre-execution activities .	a) Compliant with federal, state, and local laws and regulations AQL: 100% of employees have completed VA Privacy and Information Assurance training; submit VA Form 20-0344 (attached) and VA Form 0711 (attached); and have acquired a Non-PIV badge prior performance of this SOW / Contract.	There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance Assessment Report (PAR in the CO performance file

Statements	Standards/AQLs	Incentive/Remedy
3.2 Isolate mechanical room containing mold.	a) Compliant with federal, state, and local laws and regulations relating to mold remediation and hazardous waste removal. AQL: 100% of remediation area will be behind a containment barrier preventing dust, fumes, smells, odors,etc., from getting into the surrounding area.	There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the

Performance Requirement Summary (PRS)

		<p>QASP</p> <p>Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A</p>
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Statements	Standards/AQLs	Incentive/Remedy
3.3 Perform an assessment of the affected area by a qualified Florida licensed Industrial Hygienist.	a) Compliant with federal, state, and local laws and regulations AQL: Remediation process is 100% compliant with OSHA and EPA guidelines as well as local, state, and federal regulations.	<p>There are no incentives offered to complete this job early.</p> <p>Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP</p> <p>Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A</p>

Statements	Standards/AQLs	Incentive/Remedy
3.4 Maintain appropriate ventilation in containment area	a) Demonstrates efficiencies AQL: 100% of containment area is ventilated and in a negative air pressure environment	<p>There are no incentives offered to complete this job early.</p> <p>Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP</p> <p>Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A</p>

Performance Requirement Summary (PRS)

Statements	Standards/AQLs	Incentive/Remedy
3.5 Decontamination of surrounding work area.	a) Inside and outside of containment area decontaminated AQL: Maintains 100% decontamination area; inside and out.	There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A

Statements	Standards/AQLs	Incentive/Remedy
3.6 Replace all drywall and insulation removed during remediation and prepare walls for painting.	a) Complete AQL: Effected area is returned to like new condition upon completion of remediation	There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A

Statements	Standards/AQLs	Incentive/Remedy
3.7 Paint all walls that were remediated.	a) All painting will be in accordance with SECTION 09 91 00, Master Construction Specifications (PG-18-1), Office of Construction & Facilities Management, found at - http://www.cfm.va.gov/til/spec.asp#23 . AQL: Walls will be smooth and	There are no incentives offered to complete this job early. Deficiencies will be identified and remedied by the Corrective Action

Performance Requirement Summary (PRS)

	blended with existing walls showing no change of color and texture.	Plan (CAP). See the QASP Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A
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Statements	Standards/AQLs	Incentive/Remedy
3.8 Replace floor tiles, carpet, ceiling grid, ceiling tiles,...etc., that were removed and retained during this project.	<p>a) Ceiling tiles will be replaced IAW SECTION 09 51 00, ACOUSTICAL CEILINGS, Master Construction Specifications (PG-18-1), Office of Construction and Facilities Management found at http://www.cfm.va.gov/til/spec.asp#23 AQL: Ceiling grid / tile level with no dips or swells and consistent with existing ceiling grid/ceiling tiles.</p> <p>b) Carpet will be replaced IAW SECTION 09 68 00 CARPETING, Master Construction Specifications (PG-1-1), Office of Construction and Facilities Management found at http://www.cfm.va.gov/til/spec.asp#23 AQL: Carpet tiles are level with no gapes and tie in smoothly with existing/surrounding carpet tiles.</p>	<p>There are no incentives offered to complete this job early.</p> <p>Deficiencies will be identified and remedied by the Corrective Action Plan (CAP). See the QASP</p> <p>Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A</p>

Statements	Standards/AQLs	Incentive/Remedy
3.9 Conduct punch list activities .	<p>a) Identifies and corrects deficiencies AQL: 100% of all deficiencies corrected by the contractor</p>	<p>There are no incentives offered to complete this job early.</p> <p>Deficiencies will be identified and remedied by the Corrective Action</p>

Performance Requirement Summary (PRS)

		<p>Plan (CAP). See the QASP</p> <p>Failure to comply with the CAP may constitute filing a Customer Complaint Record or performance A</p>
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Floor Plan

