SECTION 27 52 23
NURSE CALL AND CODE BLUE SYSTEMS

PART 1 - GENERAL

1.1 SECTION SUMMARY

A. Work covered by this document includes design, engineering, labor, material and products, equipment warranty and system guarantee, training and services for, and incidental to, the complete installation of new and fully operating National Fire Protection Association (NFPA) – Life Safety Code 101.3-2 (a) Labeled and (b) Listed, Emergency Service Nurse-Call System and associated equipment (here-in-after referred to as the System) provided in approved locations indicated on the contract drawings. These items shall be tested and certified capable of receiving, distributing, interconnecting and supporting Nurse-Call signals generated local and remotely as detailed herein.

B. Work shall be complete, Occupational Safety and Health Administration (OSHA), National Recognized Testing Laboratory (NRTL – i.e. Underwriters Laboratory [UL]) Listed and Labeled; and VA Central Office (VACO), Telecommunications Voice Engineering (TVE 005OP3B) tested, certified and ready for operation.

C. The System shall be delivered free of engineering, manufacturing, installation, and functional defects. It shall be designed, engineered and installed for ease of operation, maintenance, and testing.

D. The term "provide", as used herein, shall be defined as: designed, engineered, furnished, installed, certified, tested, and guaranteed by the Contractor.

E. The Original Equipment Manufacturer (OEM) and Contractor shall ensure that all management, sales, engineering and installation personnel have read and understand the requirements of this specification before the system is designed, engineered, delivered and provided. The Contractor shall furnish a written statement stating this requirement as a part of the technical submittal that includes each name and certification, including the OEMs. The Contractor is cautioned to obtain in writing, all approvals for system changes relating to the published contract specifications and drawings, from the PM and/or the RE before proceeding with the change.

1.2 RELATED SECTIONS

A. 01 33 23 – Shop Drawings, Product Data and Samples.

B. 07 84 00 – Firestopping.

C. 26 05 21 – Low – Voltage Electrical Power Conductors and Cables (600 Volts and Below).

D. 26 05 26 – Grounding and Bonding for Electrical Systems.

E. 26 05 33 – Raceways and Boxes for Electrical Systems.

F. 27 05 11 – Requirements for Communications Installations.

G. 27 15 00 – TIP Communications Horizontal and Vertical Cabling.

1.3 DEFINITION

A. Provide: Design, engineer, furnish, install, connect complete, test, certify and guarantee.

B. Work: Materials furnished and completely installed.

C. Review of contract drawings: A service by the engineer to reduce the possibility of materials being ordered which do not comply with contract documents. The engineer's review shall not relieve the Contractor of responsibility for dimensions or compliance with the contract documents. The reviewer's failure to detect an error does not constitute permission for the Contractor to proceed in error.

D. Contractor: Systems Contractor; you; successful bidder.

1.4 REFERENCES

A. The installation shall comply fully with all governing authorities, laws and ordinances, regulations, codes and standards, including, but not limited to:

1. United States Federal Law:

a. Departments of:

1) Commerce, Consolidated Federal Regulations (CFR), Title 15 – Under the Information Technology Management Reform Act (Public Law 104-106), the Secretary of Commerce approves standards and guidelines that are developed by the:

a) Chapter II, National Institute of Standards Technology (NIST – formerly the National Bureau of Standards). Under Section 5131 of the Information Technology Management Reform Act of 1996 and the Federal Information Security Management Act of 2002 (Public Law 107-347), NIST develops – Federal Information Processing Standards Publication (FIPS) 140-2—Security Requirements for Cryptographic Modules.

b) Chapter XXIII, National Telecommunications and Information Administration (NTIA – aka ‘Red Book’) Chapter 7.8 / 9; CFR, Title 47 Federal communications Commission (FCC) Part

15, Radio Frequency Restriction of Use and Compliance in "Safety of Life" Functions & Locations.

2) FCC - Communications Act of 1934, as amended, CFR, Title 47 – Telecommunications, in addition to Part 15 – Restrictions of use for Part 15 listed Radio Equipment in Safety of Life / Emergency Functions / Equipment/ Locations (also see CFR, Title 15 – Department of Commerce, Chapter XXIII – NTIA):
   a) Part 15 – Restrictions of use for Part 15 listed Radio Equipment in Safety of Life / Emergency Functions / Equipment/Locations.
   b) Part 90 – Rules and Regulations, Appendix C.
3) Health, (Public Law 96-88), CFR, Title 42, Chapter IV Health & Human Services, CFR, Title 46, Subpart 1395(a)(b) JCAHO "a hospital that meets JCAHO accreditation is deemed to meet the Medicare conditions of Participation by meeting Federal Directives:"
   a) All guidelines for Life, Personal and Public Safety; and, Essential and Emergency Communications.
4) Labor, CFR, Title 29, Part 1910, Chapter XVII - Occupational Safety and Health Administration (OSHA), Occupational Safety and Health Standard:
   a) Subpart 7 - Definition and requirements:
      1) UL:
         a) 44-02 – Standard for Thermoset-Insulated Wires and Cables.
         b) 65 – Standard for Wired Cabinets.
         c) 83-03 – Standard for Thermoplastic-Insulated Wires and Cables.
         d) 467-01 – Standard for Electrical Grounding and Bonding Equipment
         e) 468 – Standard for Grounding and Bonding Equipment.
         f) 486A-01 – Standard for Wire Connectors and Soldering Lugs for Use with Copper Conductors
         g) 486C-02 – Standard for Splicing Wire Connectors.
         h) 486E-00 – Standard for Equipment Wiring Terminals for Use with Aluminum and/or Copper Conductors.
         i) 514B-02 – Standard for Fittings for Cable and Conduit.

j) 1069 – Hospital Signaling and Nurse Call Equipment.
k) 1479-03 – Standard for Fire Tests of Through-Penetration Fire Stops.
l) 1863 – Standard for Safety, Communications Circuits Accessories.
m) 60950-1/2 – Information Technology Equipment – Safety.

3) Communications Certifications Laboratory (CCL): same tests as for UL.
4) Intertek Testing Services NA, Inc. (ITSNA formerly Edison Testing Laboratory [ETL]): same tests as for UL.

b) Subpart 35 – Compliance with NFPA 101 – Life Safety Code.
c) Subpart 36 - Design and construction requirements for exit routes.
d) Subpart 268 - Telecommunications.
e) Subpart 305 - Wiring methods, components, and equipment for general use.

6) Veterans Affairs (Public Law No. 100-527), CFR, Title 38, Volumes I & II:
a) Office of Telecommunications:
1) Handbook 6100 – Telecommunications.
a) Spectrum Management FCC & NTIA Radio Frequency Compliance and Licensing Program.
b) Special Communications Proof of Performance Testing, VACO Compliance and Life Safety Certification(s).
b) Office of Cyber and Information Security (OCIS):
1) Handbook 6500 - Information Security Program.
2) Wireless and Handheld Device Security Guideline Version 3.2, August 15, 2005.
c) VA’s National Center for Patient Safety – Veterans Health Administration Warning System, Failure of Medical Alarm Systems using Paging Technology to Notify Clinical Staff, July 2004.
d) VA’s Center for Engineering Occupational Safety and Health, concurrence with warning identified in VA Directive 7700.
e) Office of Construction and Facilities Management (CFM):
1) Master Construction Specifications (PG-18-1).

2) Standard Detail and CAD Standards (PG-18-4).
3) Equipment Guide List (PG-18-5).
4) Electrical Design Manual for VA Facilities (PG 18-10), Articles 7 & 8.
5) Minimum Requirements of A/E Submissions (PG 18-15):
   a) Volume B, Major New Facilities, Major Additions; and Major Renovations, Article VI, Paragraph B.
   b) Volume C - Minor and NRM Projects, Article III, Paragraph S.
   c) Volume E - Request for Proposals Design/Build Projects, Article II, Paragraph F.
6) Mission Critical Facilities Design Manual (Final Draft – 2007).
7) Life Safety Protected Design Manual (Final Draft – 2007).
8) Solicitation for Offerors (SFO) for Lease Based Clinics – (05-2009).

b. Federal Specifications (Fed. Specs.):
   1) A-A-59544-00 - Cable and Wire, Electrical (Power, Fixed Installation).

2. National Codes:
   a. American Institute of Architects (AIA): Guidelines for Healthcare Facilities.
   b. American National Standards Institute/Electronic Industries Association/Telecommunications Industry Association (ANSI/EIA/TIA):
      1) 568-B - Commercial Building Telecommunications Wiring Standards:
         a) B-1 – General Requirements.
         b) B-2 – Balanced twisted-pair cable systems.
      2) 569 - Commercial Building Standard for Telecommunications Pathways and Spaces.
      3) 606 – Administration Standard for the Telecommunications Infrastructure of Communications Buildings.
      4) 607 – Commercial Building Grounding and Bonding Requirements for Telecommunications.
      5) RS 270 – Tools, Crimping, Solderless Wiring Devices, Recommended Procedures for User Certification.

c. American Society of Testing Material (ASTM):
   1) D2301-04 - Standard Specification for Vinyl Chloride Plastic Pressure Sensitive Electrical Insulating Tape.
d. Building Industries Communications Services Installation (BICSI):
   1) All standards for smart building wiring, connections and devices for commercial and medical facilities.
   2) Structured Building Cable Topologies.
   3) In consort with ANSI/EIA/TIA.
e. Institute of Electrical and Electronics Engineers (IEEE):
   1) C62.41 – Surge Voltages in Low-Voltage AC Power Circuits.
g. NFPA:
   1) 70 - National Electrical Code (current date of issue) – Articles 517, 645 & 800.
   2) 75 - Standard for Protection of Electronic Computer Data-Processing Equipment.
   3) 77 – Recommended Practice on Static Electricity.
   4) 99 - Healthcare Facilities.
   5) 101 - Life Safety Code.

3. State Hospital Code(s).
4. Local Town, City and/or County Codes.
5. Accreditation Organization(s):
   a. Joint Commission on Accreditation of Hospitals Organization (JCAHO) – Section VI, Part 3a – Operating Features.

1.5 QUALIFICATIONS

A. The OEM shall have had experience with three (3) or more installations of Nurse Call systems of comparable size and interfacing complexity with regards to type and design as specified herein. Each of these installations shall have performed satisfactorily for at least one (1) year after final acceptance by the user. Include the names, locations and point of contact for these installations as a part of the submittal.

B. The Contractor shall submit certified documentation that they have been an authorized distributor and service organization for the OEM for a minimum of three (3) years. The Contractor shall be authorized by the OEM to pass thru the OEM’s warranty of the installed equipment to VA. In addition, the OEM and Contractor shall accept complete responsibility for the design, installation, certification, operation, and physical support for the System. This documentation, along with

the System Contractor and OEM certifications must be provided in writing as part of the Contractor's Technical submittal.

C. The Contractor's Communications Technicians assigned to the System shall be fully trained, qualified, and certified by the OEM on the engineering, installation, operation, and testing of the System. The Contractor shall provide formal written evidence of current OEM certification(s) for the installer(s) as a part of the submittal or to the RE before being allowed to commence work on the System.

D. The Contractor shall display all applicable national, state and local licenses.

E. The Contractor shall submit copy (s) of Certificate of successful completion of OEM's installation/training school for installing technicians of the System's Nurse Call and/or Code Blue equipment being proposed.

1.6 CODES AND PERMITS

A. Provide all necessary permits and schedule all inspections as identified in the contract's milestone chart, so that the system is proof of performance tested, certified and approved by VA and ready for operation on a date directed by the Owner.

B. The contractor is responsible to adhere to all codes described herein and associated contractual, state and local codes.

1.7 SCHEDULING

A. After the award of contract, the Contractor shall prepare a detailed schedule (aka milestone chart) using "Microsoft Project" software or equivalent. The Contractor Project Schedule (CPS) shall indicate detailed activities for the projected life of the project. The CPS shall consist of detailed activities and their restraining relationships. It will also detail manpower usage throughout the project.

B. It is the responsibility of the Contractor to coordinate all work with the other trades for scheduling, rough-in, and finishing all work specified. The owner will not be liable for any additional costs due to missed dates or poor coordination of the supplying contractor with other trades.

1.8 SUBMITTAL

A. Submit at one time within 10 days of contract awarding, drawings and product data on all proposed equipment and system. Check for

compliance with contract documents and certify compliance with Contractor's "APPROVED" stamp and signature.

B. Support all submittals with descriptive materials, i.e., catalog sheets, product data sheets, diagrams, and charts published by the manufacturer. These materials shall show conformance to specification and drawing requirements.

C. Where multiple products are listed on a single cut-sheet, circle or highlight the one that you propose to use. Provide a complete and through equipment list of equipment expected to be installed in the system, with spares, as a part of the submittal.

D. Provide four (4) copies to the PM for technical review. The PM will provide a copy to the offices identified in Paragraph 1.3.C & D, at a minimum for compliance review as described herein where each responsible individual(s) shall respond to the PM within 10 days of receipt of their acceptance or rejection of the submittal(s).

E. Equipment technical literature detailing the electrical and technical characteristics of each item of equipment to be furnished.

1.9 PROJECT RECORD DOCUMENTS (AS BUILTS)

A. Throughout progress of the Work, maintain an accurate record of changes in Contract Documents. Upon completion of Work, transfer recorded changes to a set of Project Record Documents.

B. The floorplans shall be marked in pen to include the following:

1. Each device specific locations with UL labels affixed.
2. Conduit locations.
3. Each interface and equipment specific location.
4. Head-end equipment and specific location.
5. Wiring diagram.
6. Labeling and administration documentation.
7. Warranty certificate.
8. System test results.

1.10 WARRANTIES / GUARANTY

A. The Contractor shall warrant the installation to be free from defect in material and workmanship for a period of two (2) years from the date of acceptance of the project by the owner. The Contractor shall agree to remedy covered defects within four (4) hours of notification of major failures or within twenty-four (24) hours of notification for individual station related problems.

B. The Contractor shall agree to grantee the system according to the guidelines outlined in Article 4 herein.

1.11 USE OF THE SITE

A. Use of the site shall be at the GC's direction.

B. Coordinate with the GC for lay-down areas for product storage and administration areas.

C. Coordinate work with the GC and their sub-contractors.

D. Access to buildings wherein the work is performed shall be directed by the GC.

1.12 DELIVERY, STORAGE, AND HANDLING

A. Deliver, store, and handle products using means and methods that will prevent damage, deterioration, and loss, including theft.

B. Store products in original containers.

C. Coordinate with the GC for product storage. There may be little or no storage space available on site. Plan to potentially store materials off site.

D. Do not install damaged products. Remove damaged products from the site and replaced with new product at no cost to the Owner.

1.13 PROJECT CLOSE-OUT

A. Prior to final inspection and acceptance of the work, remove all debris, rubbish, waste material, tools, construction equipment, machinery and surplus materials from the project site and thoroughly clean your work area.

B. Before the project closeout date, the Contractor shall submit:

1. OEM Equipment Warranty Certificates.
2. Evidence of compliance with requirements of governing authorities such as the Low Voltage Certificate of Inspection.
3. Project record documents.
4. Instruction manuals and software that is a part of the system.
5. System Guaranty Certificate.

C. Contractor shall submit written notice that:

1. Contract Documents have been reviewed.
2. Project has been inspected for compliance with contract.
3. Work has been completed in accordance with the contract.

PART 2 – PRODUCTS / FUNCTIONAL REQUIREMENTS

2.1 SYSTEM DESCRIPTION

A. Furnish and install a complete and fully functional and operable Nurse Call System. Nurse call system manufacturer shall match existing systems currently installed within the hospital.

B. The System Contractor shall connect the System ensuring that all NFPA and UL Critical Care and Life Safety Circuit and System separation guidelines are satisfied. The System Contractor is not allowed to make any connections to the Telephone System.

C. System hardware shall consist of a standalone (separate) nurse call patient communications network comprised of nurse consoles, staff and duty stations, room and corridor dome lights, pull cord and/or emergency push button stations, wiring. All necessary equipment required to meet the intent of these specifications, whether or not enumerated within these specifications, shall be supplied and installed to provide a complete and operating nurse call patient communications

D. The Nurse Call Head End Equipment shall is located as shown on the drawings.

E. The System shall utilize microprocessor components for all signaling and programming circuits and functions. Self contained or on board system program memory shall be non-volatile and protected from erasure from power outages for a minimum of 12 hours.

F. All passive distribution equipment shall meet or exceed -80 dB radiation shielding (aka RFI) shielding specifications and be provided with connectors specified by the OEM.

G. All equipment face plates utilized in the system shall be stainless steel, anodized aluminum or UL approved cycolac plastic for the areas where provided.

H. Contractor is responsible for pricing all accessories and miscellaneous equipment required to form a complete and operating system. Unless otherwise noted in this Part, equipment quantities shall be as indicated on the drawings.

2.2 MANUFACTURERS

A. The products specified shall be new, FCC and UL Listed, labeled and produced by OEM manufacturer of record. An OEM of record shall be defined as a company whose main occupation is the manufacture for sale of the items of equipment supplied and which:

1. Maintains a stock of replacement parts for the item submitted,

2. Maintains engineering drawings, specifications, and operating manuals for the items submitted, and
3. Has published and distributed descriptive literature and equipment specifications on the items of equipment submitted at least 30 days prior to the Invitation for Bid.

B. Specifications contained herein as set forth in this document detail the salient operating and performance characteristics of equipment in order for VA to distinguish acceptable items of equipment from unacceptable items of equipment. When an item of equipment is offered or furnished for which there is a specification contained herein, the item of equipment offered or furnished shall meet or exceed the specification for that item of equipment.

C. Equipment Standards and Testing:
1. The System has been defined herein as connected to systems identified as Critical Service performing various Emergency and Life Support Functions. Therefore, at a minimum, the system shall conform to all aforementioned National and/or Local Life Safety Codes (which ever are the more stringent), NFPA, NEC, this specification, JCAHCO Life Safety Accreditation requirements, and the OEM recommendations, instructions, and guidelines.
2. All supplies and materials shall be listed, labeled or certified by UL or a NRTL where such standards have been established for the supplies, materials or equipment.
3. The provided equipment required by the System design and approved technical submittal must conform with each UL standard in effect for the equipment, as of the date of the technical submittal (or the date when the RE approved system equipment necessary to be replaced) was technically reviewed and approved by VA. Where a UL standard is in existence for equipment to be used in completion of this contract, the equipment must bear the approved UL seal.
4. Each item of electronic equipment to be provided under this contract must bear the approved UL seal or the seal of the testing laboratory that warrants the equipment has been tested in accordance with, and conforms to the specified standards. The placement of the UL Seal shall be a permanent part of the electronic equipment that is not capable of being transportable from one equipment item to another.

2.3 PRODUCTS

A. General

1. Contractor is responsible for pricing all accessories and miscellaneous equipment required to form a complete and operating system. The equipment quantities provided herein shall be as indicated on the drawings with the exception of the indicated spare equipment.

B. Call Initiation, Annunciation and Response:

1. Light and Tones:
   a) Calls may be initiated through:
      1) Toilet Emergency Station pull cord / push button.
      2) Shower Emergency Station pull cord.
   b) Once a call is initiated, it must be annunciated at the following locations:
      1) The Corridor, Intersectional and Room dome light associated with the initiating device.
      2) A local master control station indicating the call location and priority.
   c) All calls must be displayed until they are cleared by the nursing staff **ONLY** from the initiating device location.
2. All calls must be displayed on the master station until they are cleared by the nursing staff at ONLY the originating station. If multiple calls are received at the master station within a short period of time, they shall be stacked based on priority and wait time. If there are more calls than the master station screen can display at one time (four [4] minimum), the system must provide a simple scrolling feature. The nurse must be able to answer any call in any order at the master station. The nurse must also be able to forward calls to staff members. If a call is not answered within a programmable time period, then the system must forward the call to appropriate back-up staff identified by each shift supervisor in a manner technically approved by VA Headquarters 005OP3B.

C. Reports:

1. The system's generated reports logging all calls, alarms, response time, bed, and staff assignments may be allowed to transmit these reports to a central archiving entity.
2. Reports function shall be limited by passwords and security tier level access, so that only supervisors may access it when desired.

3. Provide instructions to the owner on how to enable/disable the reporting functions.
4. The Facility's LAN/WAN IS NOT ALLOWED for Nurses Call/Code Blue main wiring that must be a "stand alone primary cable infrastructure." Connections to the VA LAN/WAN will be allowed ONLY when the system has been demonstrated and certified by 005OP2B meeting the minimum guidelines and requirements of the Life Safety Code.

D. System Functional Station:

1. Master Control:

a. Simple Tone and Light:

1) A visual / aural (tone only) system shall be provided, protected and located as shown on the drawings. The System shall include a push-button emergency station with an associated corridor dome light
2) The visual / aural (tone only) system shall also include a power supply and a visual / aural (tone only) display panel in the area and as shown on the drawings. The visual / tone display panel shall generate audible and visual emergency signals to indicate the location of a placed call.
3) The Visual Display Panel shall be a digital readout touch screen to visually announce the location of incoming calls placed in the System including room and bed number and priority of the call. Identify each calling station with an individual display, including separate displays for each patient sharing a dual bedside station. If a digital readout touch screen standard is not required or approved by the Facility during the project design phase, an alpha - numeric scheme shall be provided that identifies the: ward, room and bed (i.e. Ward 2a, Room 201, Bed A (or 1) shall read 2A201A -or- 2A201-1).

a) Calls placed at emergency stations located in toilets and baths inside bedrooms shall be displayed for the bed closest to the nurse control station. Beds in multi-bed bedrooms shall be identified in a clock-wise pattern upon entering the bedroom.
b) It shall display a minimum of four incoming calls. Additional placed calls shall be stored in order of placement and priority.

4) The visual / aural (tone only) system shall be installed according to the same Procedures, guidelines and standards outlined for a regular Nurse Call System.
5) Speakerphone and handset communication.

2. EMERGENCY STATION:
   a. A push-button emergency station shall be provided where shown on the drawings. Shower emergency stations shall be installed inside the shower stall at the shower head end. They shall be installed approximately a minimum of 18 inches from the showerhead itself and at a maximum of 72 inches above the finished floor. Each station inside shower and toilet areas shall be equipped with a rubber gasket between the faceplate and wall or be rated by UL as waterproof. The gasket shall cover and water seal the entire back box opening and not extend beyond the sides of the associated faceplate by ¼" MAX. If the wall is tile or other uneven type material the gasket and associated faceplate shall be provided to completely seal the opening and uneven material surface.
   b. Fasten each emergency station faceplate to the back-boxes with tamperproof screws.
3. Dome Lights
   a. Provide as shown on plans the proper Dome Light. Dome Lights shall light the following default colors for staff presence and call placed indication:
      1) Solid White: Routine, Staff, and Duty calls
      2) Flashing White: Priority and Personal Attention
      3) Flashing Red: Bath, Staff Emergency, Emergency
      4) Sequencing White, Green, Yellow, and Red: Code Blue.
      5) Flashing Green: Nurse Service Reminder
      6) Flashing Yellow: Aide Service Reminder
      7) Flashing Green and Yellow: Stat Service Reminder
      8) Solid Green: Nurse Present
      9) Solid Yellow: Aide Present
   b. Standard Dome Light shall provide
      1) A translucent lens and four section with opaque partitions separating the sections.

2) LED indicators of the following colors: white, red, amber, and green. Virtually maintenance free operation as there are no incandescent bulbs to replace.
3) Dome Light housing resists common hospital cleaning agents.
4) Four RJ-45 connections for Cat-5 or better cables for wiring to associated bus stations or dome lights.
5) Dome Lights with incandescent bulbs or requiring power cables in addition to a single Cat-5 or better cable will not be acceptable.
6) In the unexpected event of communications loss with the nurse call Main Control Unit, Dome Lights shall enter a local room failsafe mode and continue to indicate calls in the hallway via the LED indicators.
7) All installation hardware shall be of a tamper-proof nature.

E. Distribution System:
1. Copper Cables: Refer to Specification Section 27 15 00, Communications Horizontal Cabling – for minimum technical standards and requirements for additional System voice and data cables.
2. All cabling shall be plenum rated.
3. Provide one (1) spare 1,000 foot roll of approved System (not microphone) cable only.
4. Raceways, Back Boxes and conduit:
   a. Each raceway that is open top, shall be: UL certified for telecommunications systems, partitioned with metal partitions in order to comply with NEC Parts 517 & 800 to "mechanically separate telecommunications systems of different service, protect the installed cables from falling out when vertically mounted and allow junction boxes to be attached to the side to interface "drop" type conduit cable feeds.
   b. Intercommunication System cable infrastructure: EMT or in J-hooks above accessible ceilings, 24 inches on center.
   c. Junction boxes shall be not less than 2-1/2 inches deep and 6 inches wide by 6 inches long.
   d. Flexible metal conduit is prohibited.
   e. Device Back Boxes:
      1) Furnish to the electrical contractor all back boxes required for the PA system devices.

2) The electrical contractor shall install the back boxes as well as the system conduit. Coordinate the delivery of the back boxes with the construction schedule.

PART 3 - EXECUTION

3.1 INSTALLATION

A. General:

1. Execute work in accordance with National, State and local codes, regulations and ordinances.
2. Install work neatly, plumb and square and in a manner consistent with standard industry practice. Carefully protect work from dust, paint and moisture as dictated by site conditions. The Contractor will be fully responsible for protection of his work during the construction phase up until final acceptance by the Owner.
3. Install equipment according to OEM's recommendations. Provide any hardware, adaptors, brackets, rack mount kits or other accessories recommended by OEM for correct assembly and installation.
4. Secure equipment firmly in place, including receptacles, speakers, equipment racks, system cables, etc.
   a. All supports, mounts, fasteners, attachments and attachment points shall support their loads with a safety factor of at least 5:1.
   b. Do not impose the weight of equipment or fixtures on supports provided for other trades or systems.
   c. Any suspended equipment or associated hardware must be certified by the OEM for overhead suspension.
   d. The Contractor is responsible for means and methods in the design, fabrication, installation and certification of any supports, mounts, fasteners and attachments.
5. Coordinate cover plates with field conditions. Size and install cover plates as necessary to hide joints between back boxes and surrounding wall. Where cover plates are not fitted with connectors, provide grommeted holes in size and quantity required. Do not allow cable to leave or enter boxes without cover plates installed.
6. Active electronic component equipment shall consist of solid state components, be rated for continuous duty service, comply with the requirements of FCC standards for telephone and data equipment, systems, and service.

7. Color code all distribution wiring to conform to the Nurse Call Industry Standard, EIA/TIA, and this document, whichever is the more stringent. At a minimum, all equipment, cable duct and/or conduit, enclosures, wiring, terminals, and cables shall be clearly and permanently labeled according to and using the provided record drawings, to facilitate installation and maintenance.
8. Connect the System's primary input AC power to the Facility' Critical Branch of the Emergency AC power distribution system as shown on the plans or if not shown on the plans consult with RE regarding a suitable circuit location prior to bidding.
9. Product Delivery, Storage and Handling:
   a. Delivery: Deliver materials to the job site in OEM's original unopened containers, clearly labeled with the OEM's name and equipment catalog numbers, model and serial identification numbers. The RE may inventory the cable, patch panels, and related equipment.
   b. Storage and Handling: Store and protect equipment in a manner, which will preclude damage as directed by the RE.

B. Wiring Practice - in addition to the MANDATORY infrastructure requirements outlined in Specification section 27 15 00 – Communications Horizontal Cabling, the following additional practices shall be adhered too:
1. Comply with requirements for raceways and boxes specified in Division 26 Section "Raceway and Boxes for Electrical Systems."
2. Execute all wiring in strict adherence to the National Electrical Code, applicable local building codes and standard industry practices.
3. Wiring shall be classified according to the following low voltage signal types:
   a. Low voltage DC control or power (less than 48VDC)
4. Where raceway is to be EMT (conduit), wiring of differing classifications shall be run in separate conduit. Where raceway is to be an enclosure (rack, tray, wire trough, utility box) wiring of differing classifications which share the same enclosure shall be mechanically partitioned and separated by at least four (4) inches. Where Wiring of differing classifications must cross, they shall cross perpendicular to one another.

5. Do not splice wiring anywhere along the entire length of the run. Make sure cables are fully insulated and shielded from each other and from the raceway for the entire length of the run.
6. Do not pull wire through any enclosure where a change of raceway alignment or direction occurs. Do not bend wires to less than radius recommended by manufacturer.
7. Replace the entire length of the run of any wire or cable that is damaged or abraided during installation. There are no acceptable methods of repairing damaged or abraided wiring.
8. Use wire pulling lubricants and pulling tensions as recommended by the OEM.
9. Use grommets around cut-outs and knock-outs where conduit or chase nipples are not installed.
10. Do not use tape-based or glue-based cable anchors.
11. Ground shields and drain wires to the Facility's signal ground system as indicated by the drawings.
12. Field wiring entering equipment racks shall be terminated as follows:
    a. Provide OEM directed service loops at harness break-outs and at plates, panels and equipment. Loops should be sufficient to allow plates, panels and equipment to be removed for service and inspection.
    b. If specified terminal blocks are not designed for rack mounting, utilize ¾" plywood or 1/8" thick aluminum plates/blank panels as a mounting surface. Do not mount on the bottom of the rack.
    c. Employ permanent strain relief for any cable with an outside diameter of 1" or greater.
13. Use only balanced audio circuits unless noted otherwise directed and indicated on the drawings.
14. Make all connections as follows:
    a. Make all connections using rosin-core solder or mechanical connectors appropriate to the application.
    b. For crimp-type connections, use only tools that are specified by the manufacturer for the application.
    c. Use only insulated spade lugs on screw terminals. Spade lugs shall be sized to fit the wire gauge. Do not exceed two lugs per terminal.

d. Wire nuts, electrical tape or "Scotch Lock" connections are not acceptable for any application.

15. Wires or cables **previously approved** to be installed outside of conduit, cable trays, wireways, cable duct, etc:

a. Only when specifically authorized as described herein, will wires or cables be identified and approved to be installed outside of conduit. The wire or cable runs shall be UL rated plenum and OEM certified for use in air plenums.

b. Wires and cables shall be hidden, protected, fastened and tied at 600 mm (24 in.) intervals, maximum, as described herein to building structure.

c. Closer wire or cable fastening intervals may be required to prevents sagging, maintain clearance above suspended ceilings, remove unsightly wiring and cabling from view and discourage tampering and vandalism. Wire or cable runs, not provided in conduit, that penetrate outside building walls, supporting walls, and two hour fire barriers shall be sleeved and sealed with an approved fire retardant sealant.

d. Wire or cable runs to system components installed in walls (i.e.: volume attenuators, circuit controllers, signal, or data outlets, etc.) may, when specifically authorized by the RE, be fished through hollow spaces in walls and shall be certified for use in <u>air plenum</u> areas.

e. Completely test all of the cables after installation and replace any defective cables.

f. Wires or cables that are installed outside of buildings shall be in conduit, secured to solid building structures. If specifically approved, on a case by case basis, to be run outside of conduit, the wires or cables shall be installed, as described herein. The bundled wires or cables must: Be tied at not less than 460 mm (18 in.) intervals to a solid building structure; have ultra violet protection and be totally waterproof (including all connections). The laying of wires or cables directly on roof tops, ladders, drooping down walls, walkways, floors, etc. is not allowed and will not be approved.

C. Cable Installation - Cable Installation - In addition to the ***MANDATORY*** infrastructure requirements outlined in Specification 27 15 00 –

Communications Horizontal Cabling and the following additional practices shall be adhered too:

1. Support cable on maximum 2’-0” centers. Acceptable means of cable support are cable tray, j-hooks, and bridal rings. Velcro wrap cable bundles loosely to the means of support with plenum rated Velcro straps. Plastic tie wraps are not acceptable as a means to bundle cables.
2. Run cables parallel to walls.
3. Install maximum of 10 cables in a single row of J-hooks. Provide necessary rows of J-hooks as required by the number of cables.
4. Do not lay cables on top of light fixtures, ceiling tiles, mechanical equipment, or ductwork. Maintain at least 2’-0” clearance from all shielded electrical apparatus.
5. All cables shall be tested after the total installation is fully complete. All test results are to be documented. All cables shall pass acceptable test requirements and levels. Contractor shall remedy any cabling problems or defects in order to pass or comply with testing. This includes the re-pull of new cable as required at no additional cost to the Owner.
6. Ends of cables shall be properly terminated on both ends per industry and OEM’s recommendations.
7. Provide proper temporary protection of cable after pulling is complete before final dressing and terminations are complete. Do not leave cable lying on floor. Bundle and tie wrap up off of the floor until you are ready to terminate.
8. Terminate all conductors; no cable shall contain unterminated elements. Make terminations only at outlets and terminals.
9. Splices, Taps, and Terminations: Arrange on numbered terminal strips in junction, pull, and outlet boxes; terminal cabinets; and equipment enclosures. Cables may not be spliced.
10. Bundle, lace, and train conductors to terminal points without exceeding OEM's limitations on bending radii. Install lacing bars and distribution spools.
11. Cable shall not be run through structural members or be in contact with pipes, ducts, or other potentially damaging items.
12. Separation of Wires: (REFER TO RACEWAY INSTALLATION) Separate speaker-microphone, line-level, speaker-level, and power wiring runs. Install in separate raceways or, where exposed or in same

enclosure, separate conductors at least 12 inches apart for speaker microphones and adjacent parallel power and telephone wiring. Separate other intercommunication equipment conductors as recommended by equipment manufacturer.

13. Serve all cables as follows:
    a. Cover the end of the overall jacket with a 1” (minimum) length of transparent heat-shrink tubing. Cut unused insulated conductors 2” (minimum) past the heat-shrink, fold back over jacket and secure with cable-tie. Cut unused shield/drain wires 2” (minimum) past the Heatshrink and serve as indicated below.
    b. Cover shield/drain wires with heat-shrink tubing extending back to the overall jacket. Extend tubing ¼” past the end of unused wires, fold back over jacket and secure with cable tie.
    c. For each solder-type connection, cover the bare wire and solder connection with heat-shrink tubing.

D. Labeling: Provide labeling in accordance with ANSI/EIA/TIA-606-A. All lettering for Nurse Call and/or Code Blue circuits shall be stenciled using method approved by the COR.

1. Cable and Wires (Hereinafter referred to as “Cable”): Cables shall be labeled at both ends in accordance with ANSI/EIA/TIA-606-A. Labels shall be permanent in contrasting colors. Cables shall be identified according to the System “Record Wiring Diagrams.”
2. Equipment: System equipment shall be permanently labeled with contrasting plastic laminate or Bakelite material. System equipment shall be labeled on the face of the unit corresponding to its source.
    a. Clearly, consistently, logically and permanently mark switches, connectors, jacks, relays, receptacles and electronic and other equipment.
    b. Engrave and paint fill all receptacle panels using 1/8” (minimum) high lettering and contrasting paint.
3. Conduit, Cable Duct, and/or Cable Tray: The Contractor shall label all conduit, duct and tray, including utilized GFE, with permanent marking devices or spray painted stenciling a minimum of 3 meters (10 ft.) identifying it as the System. In addition, each enclosure shall be labeled according to this standard.

4. Termination Hardware: The Contractor shall label TCOs and patch panel connections using color coded labels with identifiers in accordance with ANSI/EIA/TIA-606-A and the "Record Wiring Diagrams."
5. Where multiple pieces of equipment reside in the same rack group, clearly and logically label each indicating to which room, channel, receptacle location, etc. they correspond.
6. Permanently label cables at each end, including intra-rack connections. Labels shall be covered by the same, transparent heat-shrink tubing covering the end of the overall jacket. Alternatively, computer generated labels of the type which include a clear protective wrap may be used.
7. Contractor's name shall appear no more than once on each continuous set of racks. The Contractor's name shall not appear on wall plates or portable equipment.
8. Ensure each OEM supplied item of equipment has appropriate UL Labels / Marks for the service the equipment is performed permanently attached / marked to a ***non-removal*** board in the unit. EQUIPMENT INSTALLED NOT BEARING THESE UL MARKS WILL NOT BE ALLOWED TO BE A PART OF THE SYSTEM. THE CONTRACTOR SHALL BEAR ALL COSTS REQUIRED TO PROVIDE REPLACEMENT EQUIPMENT WITH APPROVED UL MARKS.

E. Conduit and Signal Ducts: When the Contractor and/or OEM determines additional system conduits and/or signal ducts are required in order to meet the system minimum performance standards outlined herein, the contractor shall provide these items as follows:

1. Conduit:
   a. The Contractor shall employ the latest installation practices and materials. The Contractor shall provide conduit, junction boxes, connectors, sleeves, weather heads, pitch pockets, and associated sealing materials not specifically identified in this document as GFE. Conduit penetrations of walls, ceilings, floors, interstitial space, fire barriers, etc., shall be sleeved and sealed.
   b. All cables shall be installed in separate conduit and/or signal ducts (exception from the separate conduit requirement to allow Nurse Call and/or Code Blue cables to be installed in partitioned cable tray with voice cables may be granted in writing by the RE if requested). Conduits shall be provided in accordance with Section 26 05 33, RACEWAYS AND BOXES FOR ELECTRICAL SYSTEMS, and

NEC Articles 517 for Critical Care and 800 for Communications systems, at a minimum.

c. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 26 05 33, RACEWAYS AND BOXES FOR ELECTRICAL SYSTEMS, and the NEC.

d. When ”interduct” flexible cable protective systems is specifically authorized to be provided for use in the System, it’s installation guidelines and standards shall be as the specified herein, Section 26 05 33, RACEWAYS AND BOXES FOR ELECTRICAL SYSTEMS, and the NEC.

e. Conduit fill (including GFE approved to be used in the system) shall not exceed 40%. Each conduit end shall be equipped with a protective insulator or sleeve to cover the conduit end, connection nut or clamp, to protect the wire or cable during installation and remaining in the conduit. Electrical power conduit shall be installed in accordance with the NEC. AC power conduit shall be run separate from signal conduit.

2. Signal Duct, Cable Duct, or Cable Tray:

a. The Contractor shall use GFE signal duct, cable duct, and/or cable tray, when identified and approved by the RE.

b. Approved signal and/or cable duct shall be a minimum size of 100 mm x 100 mm (4 in. X 4 in.) inside diameter with removable tops or sides, as appropriate. Protective sleeves, guides or barriers are required on all sharp corners, openings, anchors, bolts or screw ends, junction, interface and connection points.

c. Approved cable tray shall be fully covered, mechanically and physically partitioned for multiple electronic circuit use, and be UL certified and labeled for use with telecommunication circuits and/or systems. The RE shall approve width and height dimensions.

d. All cable junctions and taps shall be accessible. Provide an 8” X 8” X 4” (minimum) junction box attached to the cable duct or raceway for installation of distribution system passive equipment. Ensure all equipment and tap junctions are accessible

3.2 CUTTING, CLEANING AND PATCHING

A. It shall be the responsibility of the contractor to keep their work area clear of debris and clean area daily at completion of work.

B. It shall be the responsibility of the contractor to patch and paint any wall or surface that has been disturbed by the execution of this work.

C. The Contractor shall be responsible for providing any additional cutting, drilling, fitting or patching required that is not indicated as provided by others to complete the Work or to make its parts fit together properly.

D. The Contractor shall not damage or endanger a portion of the Work or fully or partially completed construction of the Owner or separate contractors by cutting, patching or otherwise altering such construction, or by excavation. The Contractor shall not cut or otherwise alter such construction by the Owner or a separate contractor except with written consent of the Owner and of such separate contractor; such consent shall not be unreasonably withheld. The Contractor shall not unreasonably withhold from the Owner or a separate Contractor the Contractor’s consent to cutting or otherwise altering the Work.

E. Where coring of existing (previously installed) concrete is specified or required, including coring indicated under unit prices, the location of such coring shall be clearly identified in the field and the location shall be approved by the Project Manager prior to commencement of coring work.

3.3 FIREPROOFING

A. Where Nurse Call and/or Code Blue wires, cables and conduit penetrate fire rated walls, floors and ceilings, fireproof the opening.

B. Provide conduit sleeves (if not already provided by electrical contractor) for cables that penetrate fire rated walls and Telecommunications Rooms floors and ceilings. After the cabling installation is complete, install fire proofing material in and around all conduit sleeves and openings. Install fire proofing material thoroughly and neatly. Seal all floor and ceiling penetrations.

C. Use only materials and methods that preserve the integrity of the fire stopping system and its rating.

D. Install fireproofing where low voltage cables are installed in the same manholes with high voltage cables; also cover the low voltage cables with arc proof and fireproof tape.

E. Use approved fireproofing tape of the same type as used for the high voltage cables, and apply the tape in a single layer, one-half lapped or as recommended by the manufacturer. Install the tape with the coated side towards the cable and extend it not less than 25 mm (one inch) into each duct.

F. Secure the tape in place by a random wrap of glass cloth tape.

3.4 GROUNDING

A. Ground Nurse Call cable shields and equipment to eliminate shock hazard and to minimize ground loops, commonmode returns, noise pickup, cross talk, and other impairments as specified in CFM Division 26, Section 26 05 26 – Grounding and Bonding for Electrical Systems.

B. Facility Signal Ground Terminal: Locate at main room or area signal ground within the room (i.e. head end and telecommunications rooms) or area(s) and indicate each signal ground location on the drawings.

C. Extend the signal ground to inside each equipment cabinet and/or rack. Ensure each cabinet and/or rack installed item of equipment is connected to the extended signal ground. Isolate the signal ground from power and major equipment grounding systems.

D. When required, install grounding electrodes as specified in CFM Division 26, Section 26 05 26 –Grounding and Bonding for Electrical Systems.

E. Do not use "3rd or 4th" wire internal electrical system conductors for communications signal ground.

F. Do not connect the signal ground to the building's external lightning protection system.

G. Do Not "mix grounds" of different systems.

H. Insure grounds of different systems are installed as to not violate OSHA Safety and NEC installation requirements for protection of personnel.

3.5 PROOF OF PERFORMANCE TESTING

A. Intermediate Testing:

1. After completion of 30 – 40% of the installation, the system must be pretested, inspected, and certified. Each item of installed equipment shall be checked to ensure appropriate UL Listing and Certification Labels are affixed as required by NFPA -Life Safety Code 101-3.2 (a) & (b), UL Nurse Call Standard 1069 and JCHCO evaluation guidelines, and proper installation practices are

followed. The intermediate test shall include a full operational test.

2. All inspections and tests shall be conducted by an OEM-certified contractor representative and witnessed by TVE-005OP3B if there is no local Government Representative that processes OEM and VA approved Credentials to inspect and certify the system. The results of the inspection will be officially recorded by the Government Representative and maintained on file by the RE, until completion of the entire project. The results will be compared to the Acceptance Test results. An identical inspection may be conducted between the 65 - 75% of the system construction phase, at the direction of the RE.

B. Pretesting:

1. Upon completing installation of the Nurse Call System, the Contractor shall align, balance, and completely pretest the entire system under full operating conditions.
2. Pretesting Procedure:
   a. During the System Pretest the Contractor shall verify (utilizing approved test equipment) that the System is fully operational and meets all the System performance requirements of this standard.
   b. The Contractor shall pretest and verify that all PSM System functions and specification requirements are met and operational, no unwanted aural effects, such as signal distortion, noise pulses, glitches, audio hum, poling noise, etc. are present. At a minimum, each of the following locations shall be fully pretested:
      1) Central Control Cabinets.
      2) Nurse Control Stations.
         a) Master Stations
         b) Emergency Stations
      3) Dome Lights.
         a) Patient Rooms
         b) Corridors
         c) Intersectional
      4) Electrical Supervision Panels/Functions/locations.
3. The Contractor shall provide four (4) copies of the recorded system pretest measurements and the written certification that the System

is ready for the formal acceptance test shall be submitted to the RE.

C. Acceptance Test:

1. After the Nurse Call System has been pretested and the Contractor has submitted the pretest results and certification to the RE, then the Contractor shall schedule an acceptance test date and give the RE 15 working days written notice prior to the date the acceptance test is expected to begin. The System shall be tested in the presence of a TVE 005OP3B and OEM certified representatives. The System shall be tested utilizing the approved test equipment to certify proof of performance and Life Safety / Critical Service compliance. The tests shall verify that the total System meets all the requirements of this specification. The notification of the acceptance test shall include the expected length (in time) of the test.
2. The acceptance test shall be performed on a "go-no-go" basis. Only those operator adjustments required to show proof of performance shall be allowed. The test shall demonstrate and verify that the installed System does comply with all requirements of this specification under operating conditions. The System shall be rated as either acceptable or unacceptable at the conclusion of the test. Failure of any part of the System that precludes completion of system testing, and which cannot be repaired in four (4) hours, shall be cause for terminating the acceptance test of the System. Repeated failures that result in a cumulative time of eight (8) hours to affect repairs shall cause the entire System to be declared unacceptable.
3. Retesting of the entire System shall be rescheduled at the convenience of the Government and costs borne by the Contractor at the direction of the SRE.

D. Acceptance Test Procedure:

1. Physical and Mechanical Inspection:
   a. The TVE 005OP3B Representative will tour all major areas where the Nurse Call System and all sub-systems are completely and properly installed to insure they are operationally ready for proof of performance testing. A system inventory including available spare parts will be taken at this time. Each item of

installed equipment shall be checked to ensure appropriate UL certification labels are affixed.

b. The System diagrams, record drawings, equipment manuals, TIP Auto CAD Disks, intermediate, and pretest results shall be formally inventoried and reviewed.

c. Failure of the System to meet the installation requirements of this specification shall be grounds for terminating all testing.

2. Operational Test:

a. After the Physical and Mechanical Inspection, the central terminating and nurse call master control equipment shall be checked to verify that it meets all performance requirements outlined herein. A spectrum analyzer and sound level meter may be utilized to accomplish this requirement.

b. Following the central equipment test, a pillow speaker (or on board speaker) shall be connected to the central terminating and nurse call master control equipment’s output tap to ensure there are no signal distortions such as intermodulation, data noise, popping sounds, erratic system functions, on any function.

c. The distribution system shall be checked at each interface, junction, and distribution point, first, middle, and last intersectional, room, and bed dome light in each leg to verify that the nurse call distribution system meets all system performance standards.

d. Additionally, each installed emergency, patient, intersectional, room, and bed dome light shall be checked insuring they meet the requirements of this specification.

3. Test Conclusion:

a. At the conclusion of the Acceptance Test, using the generated punch list (or discrepancy list) the VA and the Contractor shall jointly agree to the results of the test, and reschedule testing on deficiencies and shortages with the RE. Any retesting to comply with these specifications will be done at the Contractor's expense.

b. If the System is declared unacceptable without conditions, all rescheduled testing expenses will be borne by the Contractor.

E. Acceptable Test Equipment: The test equipment shall furnished by the Contractor shall have a calibration tag of an acceptable calibration service dated not more than 12 months prior to the test. As part of the

submittal, a test equipment list shall be furnished that includes the make and model number of the following type of equipment as a minimum:

1. Spectrum Analyzer.
2. Signal Level Meter.
3. Volt-Ohm Meter.
4. Sound Pressure Level (SPL) Meter.
5. Oscilloscope.

3.6 SYSTEM GUARANTEE PERIOD OF SERVICE

A. Contractor’s Responsibility:

1. The Contractor shall guarantee that all provided material and equipment will be free from defects, workmanship and will remain so for a period of one year from date of final acceptance of the System by the VA. The Contractor shall provide OEM’s equipment warranty documents, to the RE (or Facility Contracting Officer if the Facility has taken procession of the building), that certifies each item of equipment installed conforms to OEM published specifications.
2. The Contractor's maintenance personnel shall have the ability to contact the Contractor and OEM for emergency maintenance and logistic assistance, remote diagnostic testing, and assistance in resolving technical problems at any time. This contact capability shall be provided by the Contractor and OEM at no additional cost to the VA.
3. All Contractor maintenance and supervisor personnel shall be fully qualified by the OEM and must provide two (2) copies of current and qualified OEM training certificates and OEM certification upon request.
4. Additionally, the Contractor shall accomplish the following minimum requirements during the two year guaranty period:
   a. Response Time during the Two Year Guaranty Period:
      1) The RE (or Facility Contracting Officer if the system has been turned over to the Facility) is the Contractor’s ONLY OFFICIAL reporting and contact official for nurse call system trouble calls, during the guaranty period.
      2) A standard work week is considered 8:00 A.M. to 5:00 P.M. or as designated by the RE (or Facility Contracting Officer), Monday through Friday exclusive of Federal Holidays.

3) The Contractor shall respond and correct on-site trouble calls, during the standard work week to:
   a) A routine trouble call within one (1) working day of its report. A routine trouble is considered a trouble which causes a pillow speaker or cordset, one (1) master nurse control station, patient station, emergency station, or dome light to be inoperable.
   b) Routine trouble calls in critical emergency health care facilities (i.e., cardiac arrest, intensive care units, etc.) shall also be deemed as an emergency trouble call. The RE (or Facility Contracting Officer) shall notify the Contractor of this type of trouble call.
   c) An emergency trouble call within four hours of its report. An emergency trouble is considered a trouble which causes a sub-system (ward), distribution point, terminal cabinet, or code one system to be inoperable at anytime.
4) If a Nurse Call component failure cannot be corrected within four (4) hours (exclusive of the standard work time limits), the Contractor shall be responsible for providing alternate nurse call equipment. The alternate equipment/system shall be operational within a maximum of 20 hours after the four (4) hour trouble shooting time and restore the effected location operation to meet the System performance standards. If any sub-system or major system trouble cannot be corrected within one working day, the Contractor shall furnish and install compatible substitute equipment returning the System or sub-system to full operational capability, as described herein, until repairs are complete.

b. Required On-Site Visits during the ***Two Year*** Guaranty Period
1) The Contractor shall visit, on-site, for a minimum of eight (8) hours, once every 12 weeks, during the guaranty period, to perform system preventive maintenance, equipment cleaning, and operational adjustments to maintain the System according the descriptions identified in this document.
2) The Contractor shall arrange all Facility visits with the RE (or Facility Contracting Officer) prior to performing the required maintenance visits.

3) Preventive maintenance shall be performed by the Contractor in accordance with the OEM's recommended practice and service intervals during non-busy time agreed to by the RE (or Facility Contracting Officer) and Contractor.
4) The preventive maintenance schedule, functions and reports shall be provided to and approved by the RE (or Facility Contracting Officer).
5) The Contractor shall provide the RE (or Facility Contracting Officer) a type written report itemizing each deficiency found and the corrective action performed during each required visit or official reported trouble call. The Contractor shall provide the RE with sample copies of these reports for review and approval at the beginning of the Acceptance Test. The following reports are the minimum required:
   a) The Contractor shall provide a monthly summary all equipment and sub-systems serviced during this guarantee period to RE (or Facility Contracting Officer) by the fifth (5th) working day after the end of each month. The report shall clearly and concisely describe the services rendered, parts replaced and repairs performed. The report shall prescribe anticipated future needs of the equipment and systems for preventive and predictive maintenance.
   b) The Contractor shall maintain a separate log entry for each item of equipment and each sub-system of the System. The log shall list dates and times of all scheduled, routine, and emergency calls. Each emergency call shall be described with details of the nature and causes of emergency steps taken to rectify the situation and specific recommendations to avoid such conditions in the future.
6) The RE (or Facility Contracting Officer) shall convey to the Facility Engineering Officer, two (2) copies of actual reports for evaluation.
   a) The RE (or Facility Contracting Officer) shall ensure a copy of these reports is entered into the System’s official acquisition documents.
   b) The Facility Chief Engineer shall ensure a copy of these reports is entered into the System’s official technical record documents.

B. Work Not Included: Maintenance and repair service shall not include the performance of any work due to improper use; accidents; other vendor, contractor, or owner tampering or negligence, for which the Contractor is not directly responsible and does not control. The Contractor shall immediately notify the RE or Facility Contracting Officer in writing upon the discovery of these incidents. The RE or Facility Contracting Officer will investigate all reported incidents and render

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