

SCHEDULE OF SERVICES AND PRICES/COST

The Department of Veterans Affairs (VA) has a requirement for contractor to furnish all necessary labor, material, parts, and equipment to perform full service maintenance and repair services on Government-owned Vertical Transportation Equipment (VTE). VTE is located at the Veterans Integrated Service Network 22 (VISN 22) Healthcare Facilities identified in Item 14 of the Description/Specifications/Work Statement section. The contract shall be effective for a base period of one year, with the Government having the option to renew for four additional one- year periods.

Base Year _____ through _____ (Dates shall be inserted by the Contracting Officer)					
ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	AMOUNT
A1.	Maintenance/Repair Service as required herein. VA West Los Angeles Healthcare Center	12	MO	\$	\$
A2.	Maintenance/Repair Service as required herein. VA Los Angeles Ambulatory Care Center	12	MO	\$	\$
A3.	Maintenance/Repair Service as required herein. VA Sepulveda Ambulatory Care Center	12	MO	\$	\$
A4.	Maintenance/Repair Service as required herein. VA Long Beach Healthcare System	12	MO	\$	\$
A5.	Maintenance/Repair Service as required herein. VA Loma Linda Healthcare System	12	MO	\$	\$
A6.	Maintenance/Repair Service as required herein. VA San Diego Healthcare System	12	MO	\$	\$
A7.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System	12	MO	\$	\$
A8.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System Community Living Center	12	MO	\$	\$
BASE YEAR ESTIMATED TOTAL					\$
A9.	VA West Los Angeles Healthcare Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____% Elevator Hydraulic _____% Geared Traction _____% Elevator Gearless Traction _____% Cart Lift _____% Dumbwaiter _____% Wheelchair Lift for each day the unit remains out of service.				

A10.	VA Los Angeles Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
A11.	VA Sepulveda Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
A12.	VA Long Beach Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
A13.	VA Loma Linda Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
	VA San Diego Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift				

A14.	_____% Dumbwaiter _____% Wheelchair Lift for each day the unit remains out of service.				
A15.	VA Southern Nevada Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____% Elevator Hydraulic _____% Geared Traction _____% Elevator Gearless Traction _____% Cart Lift _____% Dumbwaiter _____% Wheelchair Lift for each day the unit remains out of service.				
A16.	VA Southern Nevada Healthcare System Community Living Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____% Elevator Hydraulic _____% Geared Traction _____% Elevator Gearless Traction _____% Cart Lift _____% Dumbwaiter _____% Wheelchair Lift for each day the unit remains out of service.				
TOTAL FOR BASE YEAR: \$					

SCHEDULE OF SERVICES AND PRICES/COSTS (continued)

Option Year One _____ through _____ (Dates shall be inserted by the Contracting Officer)					
ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	AMOUNT
B1.	Maintenance/Repair Service as required herein. VA West Los Angeles Healthcare Center	12	MO	\$	\$
B2.	Maintenance/Repair Service as required herein. VA Los Angeles Ambulatory Care Center	12	MO	\$	\$
B3.	Maintenance/Repair Service as required herein. VA Sepulveda Ambulatory Care Center	12	MO	\$	\$
B4.	Maintenance/Repair Service as required herein. VA Long Beach Healthcare System	12	MO	\$	\$
B5.	Maintenance/Repair Service as required herein. VA Loma Linda Healthcare System	12	MO	\$	\$
B6.	Maintenance/Repair Service as required herein. VA San Diego Healthcare System	12	MO	\$	\$
B7.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System	12	MO	\$	\$
B8.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System Community Living Center	12	MO	\$	\$
OPTION YEAR ONE ESTIMATED TOTAL					\$
B9.	VA West Los Angeles Healthcare Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____% Elevator Hydraulic _____% Geared Traction _____% Elevator Gearless Traction _____% Cart Lift _____% Dumbwaiter _____% Wheelchair Lift for each day the unit remains out of service.				
B10.	VA Los Angeles Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____% Elevator Hydraulic _____% Geared Traction _____% Elevator Gearless Traction _____% Cart Lift _____% Dumbwaiter _____% Wheelchair Lift				

	for each day the unit remains out of service.				
B11.	VA Sepulveda Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
B12.	VA Long Beach Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
B13.	VA Loma Linda Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
B14.	VA San Diego Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				

B15.	VA Southern Nevada Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
B16.	VA Southern Nevada Healthcare System Community Living Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
TOTAL FOR BASE OPTION YEAR ONE: \$					

SCHEDULE OF SERVICES AND PRICES/COSTS (continued)

Option Year Two _____ through _____ (Dates shall be inserted by the Contracting Officer)					
ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	AMOUNT
C1.	Maintenance/Repair Service as required herein. VA West Los Angeles Healthcare Center	12	MO	\$	\$
C2.	Maintenance/Repair Service as required herein. VA Los Angeles Ambulatory Care Center	12	MO	\$	\$
C3.	Maintenance/Repair Service as required herein. VA Sepulveda Ambulatory Care Center	12	MO	\$	\$
C4.	Maintenance/Repair Service as required herein. VA Long Beach Healthcare System	12	MO	\$	\$
C5.	Maintenance/Repair Service as required herein. VA Loma Linda Healthcare System	12	MO	\$	\$
C6.	Maintenance/Repair Service as required herein. VA San Diego Healthcare System	12	MO	\$	\$
C7.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System	12	MO	\$	\$
C8.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System Community Living Center	12	MO	\$	\$
OPTION YEAR TWO ESTIMATED TOTAL					\$
C9.	VA West Los Angeles Healthcare Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift for each day the unit remains out of service.				
C10.	VA Los Angeles Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift				

	for each day the unit remains out of service.				
C11.	VA Sepulveda Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
C12.	VA Long Beach Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
C13.	VA Loma Linda Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
C14.	VA San Diego Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				

C15.	VA Southern Nevada Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
C16.	VA Southern Nevada Healthcare System Community Living Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
TOTAL FOR OPTION TWO YEAR: \$					

SCHEDULE OF SERVICES AND PRICES/COSTS (continued)

Option Year Three _____ through _____ (Dates shall be inserted by the Contracting Officer)					
ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	AMOUNT
D1.	Maintenance/Repair Service as required herein. VA West Los Angeles Healthcare Center	12	MO	\$	\$
D2.	Maintenance/Repair Service as required herein. VA Los Angeles Ambulatory Care Center	12	MO	\$	\$
D3.	Maintenance/Repair Service as required herein. VA Sepulveda Ambulatory Care Center	12	MO	\$	\$
D4.	Maintenance/Repair Service as required herein. VA Long Beach Healthcare System	12	MO	\$	\$
D5.	Maintenance/Repair Service as required herein. VA Loma Linda Healthcare System	12	MO	\$	\$
D6.	Maintenance/Repair Service as required herein. VA San Diego Healthcare System	12	MO	\$	\$
D7.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System	12	MO	\$	\$
D8.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System Community Living Center	12	MO	\$	\$
OPTION YEAR THREE ESTIMATED TOTAL					\$
D9.	VA West Los Angeles Healthcare Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift for each day the unit remains out of service.				
D10.	VA Los Angeles Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift				

	for each day the unit remains out of service.				
D11.	VA Sepulveda Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
D12.	VA Long Beach Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
D13.	VA Loma Linda Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
D14.	VA San Diego Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				

D15.	VA Southern Nevada Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
D16.	VA Southern Nevada Healthcare System Community Living Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
TOTAL FOR OPTION YEAR THREE: \$					

SCHEDULE OF SERVICES AND PRICES/COSTS (continued)

Option Year Four _____ through _____ (Dates shall be inserted by the Contracting Officer)					
ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	AMOUNT
E1.	Maintenance/Repair Service as required herein. VA West Los Angeles Healthcare Center	12	MO	\$	\$
E2.	Maintenance/Repair Service as required herein. VA Los Angeles Ambulatory Care Center	12	MO	\$	\$
E3.	Maintenance/Repair Service as required herein. VA Sepulveda Ambulatory Care Center	12	MO	\$	\$
E4.	Maintenance/Repair Service as required herein. VA Long Beach Healthcare System	12	MO	\$	\$
E5.	Maintenance/Repair Service as required herein. VA Loma Linda Healthcare System	12	MO	\$	\$
E6.	Maintenance/Repair Service as required herein. VA San Diego Healthcare System	12	MO	\$	\$
E7.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System	12	MO	\$	\$
E8.	Maintenance/Repair Service as required herein. VA Southern Nevada Healthcare System Community Living Center	12	MO	\$	\$
OPTION YEAR FOUR ESTIMATED TOTAL					\$
E9.	VA West Los Angeles Healthcare Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift for each day the unit remains out of service.				
E10.	VA Los Angeles Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: % Elevator Hydraulic % Geared Traction % Elevator Gearless Traction % Cart Lift % Dumbwaiter % Wheelchair Lift				

	for each day the unit remains out of service.				
E11.	VA Sepulveda Ambulatory Care Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
E12.	VA Long Beach Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
E13.	VA Loma Linda Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
E14.	VA San Diego Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				

E15.	VA Southern Nevada Healthcare System In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
E16.	VA Southern Nevada Healthcare System Community Living Center In the event the VTE is removed from service by the Government or the Contractor for more than 3 working days, billing for that month will be reduced by: _____ % Elevator Hydraulic _____ % Geared Traction _____ % Elevator Gearless Traction _____ % Cart Lift _____ % Dumbwaiter _____ % Wheelchair Lift for each day the unit remains out of service.				
OPTION YEAR FOUR FOR BASE YEAR: \$					
TOTAL FOR BASE YEAR AND FOUR OPTION YEARS: \$					

***TRAVEL** - Transportation charges for repairman are not be billable or paid as a separate line item.

DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

1. General Procedure

The contractor shall provide full maintenance of elevators, cart elevators, dumbwaiters and wheelchair lifts within the Veterans Integrated Service Network 22 (VISN 22). Full maintenance service, as defined in this solicitation, shall require the contractor assign skilled trained journeyman elevator mechanics and helpers for the purpose of regular and systematic inspection, cleaning, adjustment, lubrication, and repair of equipment. The Contractor shall determine the nature and extent of any trouble and shall determine the work required to restore vertical transportation equipment (VTE). Repair work on all breakdowns shall begin in accordance with the time requirements identified in the contract and proceed to completion in a timely and expedient manner until VTE is returned to service fully operational. All work is to be performed in accordance with normal commercial practices, and in accordance with ASME A17.1-2004: Safety Code for Elevators and Escalators.

2. Inspection of Premises

- A. Offerors are urged and expected to inspect each site to fully understand the nature of the work and the conditions under which the work is to be performed. Failure to visit the site will neither relieve the successful offeror from performing the work in the true intent and meaning of the specifications nor constitute grounds for a claim after contract award.

The site visit shall be conducted on the following dates for each site and requests for alternate dates shall not be accommodated:

VA West Los Angeles Healthcare Center Date: June 4, 2012 Room: 3 rd Floor Conference Room Building Number: 218	VA Long Beach Healthcare System Date: June 11, 2012 Room: Conference Room Building Number: 5
VA Sepulveda Ambulatory Care Center Date: June 5, 2012 Room: 144 Building: 1	VA San Diego Healthcare System Date: June 13, 2012 Room: BB107 Building Number: 11
VA Los Angeles Ambulatory Care Center Date: June 5, 2012 1 st Floor Lobby	VA Southern Nevada Healthcare System Date: TBD Building: 1
VA Loma Linda Healthcare System Date: June 7, 2012 Room: 1D104 Building Number: Main Hospital	VA Southern Nevada Healthcare System Community Living Center Date: June 15, 2012 Building: 5

- B. If the offeror finds that extra repair work is necessary to place the elevators in an acceptable condition, the offeror shall note the problem and the costs of such repair with the proposal. If such a written statement is not submitted, this shall be construed as the Contractor accepting the condition of the elevators for normal operation. If requested by the Government, the extra work shall be completed within the first month of the awarded contract, but shall be on a separate purchase order and shall not be part of this contract. Latest inspection reports shall be provided,

if requested in writing, and there is reasonable expectation that the requestor shall submit a proposal.

3. Preventative Maintenance Inspections and Repair Service

- A. The contractor shall perform on-site preventive maintenance inspections (PMI) and intervening repair services for the equipment listed herein. The Resident Mechanics and helpers shall be equipped with the necessary parts, tools, data tags, materials, and any additional human resources (Repair Team) to conduct the repair in an efficient manner. Therefore, the contractor shall provide sufficient repair crews in order to meet the downtime requirements contained herein. The contractor shall be responsible for obtaining expert assistance, such as, Motion Control, if needed to affect efficient and timely repair. A \$500.00 assessment in Liquidated Damages per day by the Government shall be applied in addition to any other Liquidated Damages for failure to diagnose and take appropriate action. The contractor shall ensure that all equipment maintained or serviced be in optimum operating condition upon completion of maintenance and repair.
- B. The contractor guarantees all equipment covered in this contract shall be in optimum working condition at the contract expiration date. Any conditions determined to be pre-existing upon contract expiration shall be repaired within thirty (30) days. The VA reserves the right to make arrangements for repair with a third party and costs of repairs which shall be deducted from any outstanding invoices submitted by the contractor of this contract. In the event that there are no outstanding invoices, the contractor shall be billed for any pre-existing conditions.
- C. PMI shall include, but are not limited to:
 - 1. Inspection of the following: signal devices, pump motor, hydraulic valve, packing, control equipment, wiring, car doors, gates, interlocks, guide rails, elevator communication system and car landing.
 - 2. Housekeeping: examine and clean controller, remove trash, clean dust from controller and filters, lubricate and replace worn parts.
 - 3. Painting: The exterior of machinery and other parts of the equipment subject to rust shall be kept properly painted and presentable at all times.
 - 4. Electrical Wiring and Conductors: All electrical wiring conductors and wiring enclosures extending to elevators, cart elevators, dumbwaiters, and wheel chair lifts from circuit breakers or main line switches in machine rooms.
 - 5. Roof Accesses: Roof Accesses to machine rooms from buildings shall be kept closed and locked. Do not block, open or leave rooms unattended.
 - 6. Emergency Car Top Exits: Car top access doors shall be kept closed and locked while elevators are in service and accessible to the general public.
 - 7. Hotwork: Contractor shall coordinate all hotwork and downtime required for maintenance with Engineering Service.

4. Contractor Submittals

Within fifteen (15) calendar days after notification of award, the contractor shall submit to the Contracting Officer, two (2) copies of the Preventive Maintenance Procedure (which shall be used during the PMI services of this contract) including proposed dates when PMI's shall be accomplished. These procedures are required by the Government as a condition of each facility's JCAHO accreditation. These copies shall be received before any invoice can be certified for payment.

5. Quality Control

The contractor shall develop and maintain a quality program to ensure maintenance and repair services are performed in accordance with ASME A17.1-2004: Safety Code for Elevators and Escalators, National Fire Protection Association, National Electronic Code, Uniform Building Code 70E (Personnel Protection), 72 (Fire Alarms), 101 (Life safety) VA design, criteria and construction specifications. The contractor shall develop and implement procedures to identify and prevent defective services from recurring. At a minimum, the contractor shall develop quality control procedures that address the VTE covered under this contract.

6. Schedule of Services

The following cleaning, lubrication, adjustment and preventive maintenance services shall be required in order to maintain proper operation of elevators, car lifts, dumbwaiters, and wheelchair lifts. Maintenance intervals called for in this contract and the manufacturer's recommendation shall constitute the minimum level of service required. The following guidelines reflect the estimated maintenance per elevator, cart lifts, dumbwaiter and wheelchair lift per week.

- A. Contact the Engineering Service COR (Contracting Officer Representative), to receive a report of malfunctions. Mechanics rounds shall be coordinated with the COR.
- B. Inspection rounds of each elevator, dumbwaiter, wheelchair lift, and cart lift for proper operation shall include but not limited to:
 - 1. Landing accuracy
 - 2. Power door operation, including proximity safety edges, mechanical safety edges, and photo electric eyes.
 - 3. Emergency stop, switch and bell.
 - 4. Ride each elevator, checking for unusual noises, vibration, or faulty operation (leveling and stopping).
 - 5. Assist the VA with testing medical emergency circuit operation in each elevator. Location of testing will be altered in order to periodically test all landings.
 - 6. Inspect machine rooms and equipment.
 - 7. Notify the COR of operational status of VTE. Report equipment removed from service, reason for outage, anticipated downtime and repair action to restore service.
 - 8. Check all lamps contained in illuminated hall, call stations, car control panels, position indicators, main and auxiliary power key switch panels, medical emergency circuits, directional arrows and any other lamps pertaining to the operation of the elevators, digital directional arrows (LED) and position indicators and replace burned out lamps.
 - 9. Confirm proper operation of emergency intercoms located in each elevator by contacting station PBX operator. Malfunctioning intercoms shall be immediately reported to the COR for repair. Elevator shall be removed from operation until repairs are completed.

10. Inspect elevator, cart lift, wheel chair lift, and dumbwaiter hoist ways. Car top lights and hoist way lights shall be checked, and burned out lamps replaced with Government furnished lamps. Inspect door self-closing, gibbs, and pickup rollers.

C. Monthly

1. Measure oil levels in tank and refill to full level.
2. Examine and correct valves, pump, tank, and lines for excessive leakage.
3. Examine piston and piston packing gland for excessive weepage and tighten or replace packing to correct.
4. Check piston for signs of leakage or rust.
5. Examine pit return line and confirm weepage return to main tank.
6. Check cab emergency lights. Contact the COR immediately to report inoperative parts.
7. Clean photo electric eye lens and confirm proper operation of photocell retraction circuit.
8. Janus chromaline operation and correct adjustments
9. Check safety edge device for proper retraction.
10. Check and lubricate governor tension weight sheave, and deflector sheaves located in secondary
11. Check controllers. Examine contacts for excessive arcing. Examine solid-state circuit boards for signs of overheating. Examine wiring harnesses for wear or damage and check alignment of moving parts.

D. Quarterly

1. Check tension and wear of car door operator belts, and Renova door operators.
2. Check retiring cam device, chains and fastenings.
3. Check adjustment of guide shoes and guide rail rollers.
4. Clean and apply light film of oil on selector drive tape or chain.
5. Inspect, test and clean new landing system devices.
6. Check main line fuses for deterioration/overheating. If deficiencies are found notify COR.
7. Check car and counterweight roller guides for excessive wear or flattening.
8. Check worms and gears for backlash, leaks and check oil level and refill as required.
9. Observe machine and motor oil ring operation.

E. Semi-Annually

1. Manually clean controller. Thoroughly examine relays, adjust contacts for wear. Check alignment of switches. Examine printed circuit boards. Check resistance tubes.
2. Check and test all solid state components and devices.
3. Check and lubricate door operator shaft bearing alignment and for proper operation and make all appropriate adjustments.
4. Check door gibbs for wear and missing firetabs.
5. Check door upthrust adjustment.
6. Check and clean contacts and switches in hall stations car and operating panels.
7. Check, lubricate and adjust door clutch mechanism pick-up rollers.
8. Add Gal mac and all new components on the Renova door operations
9. Disassemble, clean, and lubricate car top fans.
10. Check hitches and slack cable switch of selector drives units (Dumbwaiters).
11. Check, clean, and lubricate hoisting ropes, grooves, hitches, and equalize cable tension.
12. Clean and apply light film of oil on tape, cable/chain. Include leveling devices and door zone tapes

F. Annually

1. Motor bearing maintenance. (See motor manufacturer's instruction).
2. Examine fuses in controller fuse blocks. Confirm proper capacity against manufacturer's specification.
3. Check door closing force, which must not exceed seven (7) foot pounds.
4. Check door speeds in feet per minute.
5. Check door reading cable tension.
6. Inspect, lubricate, and adjust limit switches.
7. Examine traveling cable for wear and damage.
8. Check junction box cable at hoist way and car terminations.
9. Clean machine brake plunger using lubricant recommended by manufacturer.
10. Lubricate machine sheave shaft roller bearings.
11. Check all oil level and clean.
12. Remove relief plug and grease. (Ball bearing type).
13. Check controller overload settings and operations.
14. Check damping motor, speed regulator (pilot generator). Examine brushes and lubricate commutator bearings.
15. Examine guide rails, clips, bolts and brackets. Check for rust.

7. Safety Inspection/Testing

- A. This contract includes performance of periodic inspections and tests required by the safety code for elevators, dumbwaiters, wheelchair lifts and cart lifts. Tests shall be conducted at intervals not longer than six (6) months and shall include monthly, quarterly, semi-annual, annual and five-year tests of electric elevators, hydraulic elevators, and dumbwaiters. The Resident Technicians shall be equipped with the necessary tools, data tags, materials, and any additional human resources (Repair Team) to conduct the tests in an efficient manner. The contractor shall be present during inspections and shall be notified at least two weeks in advance of scheduled test dates by the COR or by the Elevator Inspector.
- B. Journeyman Elevator Mechanic (Non-resident mechanic and helper) will operate elevator during inspection, complete safety code (ASME A17.1-2004) testing under the direction of the contract elevator inspector, and complete routine and periodic testing called for in the inspection contract under the direction of the Inspection Contractor. The full service maintenance elevator contractor shall provide metal weights for five-year safety and load tests. Should a difference of opinion arise between the elevator maintenance contractor and the elevator inspection contractor regarding the need for service, repair, replacement of machinery and parts maintained under the terms and provisions of this statement of work, the written report of inspection submitted by the elevator inspection contractor shall govern.
- C. The contractor shall be required to submit a plan of correction to the Contracting Officer no later than 10 calendar days after receipt of an inspection report. All required repairs resulting from the inspection shall be completed within 30 calendar days after receipt of the inspection report.
- D. The following services shall be performed by the contractor in intervals specified in the American National Safety Standard Code for Elevator and Dumbwaiters Manual. The Contractor shall supply all equipment necessary for all tests. Tests include, but are not limited to, the following:
 1. Car safety and rated load
 2. Buffer acceptance test

3. Load and speed test
 4. Plunger return test
 5. Emergency light, telephone
- E. In addition to Item B above, one additional journeyman shall be provided for the VA Long Beach Healthcare System during the entire inspection process to assist in the testing process as deemed appropriate by the COR.

8. Parts/Equipment

- A. The contractor shall furnish only new standard or exchanged replacement parts which shall be of like technology and appropriate for use in a medical facility and meet the original equipment manufacturer specifications with non-proprietary parts.
- B. Replacement parts incorporated into repair become the property of the Government. Replaced parts are to be disposed of by the contractor after obtaining approval from the COR.
- C. Parts replaced shall be itemized as monthly no-charge items on the contractor's invoice and shall be identified by part number listed on the manufacturer's schematics or parts list.
- D. The contractor shall provide related surplus parts equipment for each site.
- E. The following parts inventory reflects the minimum levels required to be maintained and available on site:

1. LUBRICANTS/SOLVENTS

- (a) Adequate supply of all types of gear oils, greases, light oils, specialty lubricants, and other lubricants as needed to maintain the equipment in top condition without delay.
- (b) A minimum of thirty (30) gallons of hydraulic fluid for use in the facilities oil hydraulic units.
- (c) Adequate supply of all needed cleaning solvents and spray solvents to maintain the equipment in optimum operating condition.

2. COMMERCIAL PARTS/EQUIPMENT

- (a) FUSES: A minimum of ten (10) of each type of fuse used on the solid state and relay logic controls, motion controllers, door operators, and other elevator equipment.
- (b) BELTS: A minimum of two (2) of each type of door operator and pump unit belts used on the facilities elevators.
- (c) HARDWARE: An adequate supply of miscellaneous nuts, bolts, and other small hardware to maintain the elevators without delay.
- (d) SIGNAL LAMPS: An adequate supply of signal lamps of each type used by the facilities elevators. An adequate supply of generators and hoist motor brushes for each type of equipment located on the facility.

3. DOOR RELATED PARTS

- (a) HANGERS/ROLLERS: A minimum of four (4) of each type of door hanger roller assemblies used on the facilities equipment, including all parts associate with new door package such as clutch assembly
- (b) DOOR LOCK CONTACTS: A minimum of two (2) contact kits for both G.A.L. and MAC (MOLINE) door lock contact kits, include all components for the Renova/AMD door package.
- (c) GATE SWITCH CONTACTS: A minimum of four (4) set of each type of gate switch contacts used on the facilities elevators. Door Lock switch contacts minimum of 4 sets for new Renova door package.
- (d) A spool of 1/8" cable for repair of door relating assemblies.
- (e) One complete safety edge assembly for G.A.L. and MAC door equipment. (1) One complete Janus P-40 solid-state door detector assemblies for the VA Greater Los Angeles Health Care Facility (2 Janus P-40 solid-state door detector assemblies shall remain on the contractor premises at all times for other sites).

4. PICK UP ROLLERS: A minimum of twelve (12) of each type of pick up roller used on the facilities elevators. (Including all parts for the Renova new door package 12 each.)

- (a) Gibs: An adequate supply of each size of door gib to maintain the facilities elevators. One (1) spare MAC 104 door control board complete. An adequate supply of solid - state door control boards and components as needed to maintain the facilities elevators.
- (b) Spirators: A minimum of three (3) spring- loaded door spirators.

5. HOISTWAY EQUIPMENT: A minimum of three (3) of each type of counterweight and car guide rollers used on the facilities elevators, including ElSCO rollers. An adequate supply of magnetic and optical leveling inductors and switches needed to maintain the elevators, Including magnets and door zone also the leveling sensors.

6. SIGNAL FIXTURE EQUIPMENT

- (a) An adequate supply of pushbuttons, stop switches, contacts, contact blocks, and other components for each type of pushbutton used by the facilities elevators.
- (b) A minimum of two (2) spare emergency service key cylinders for hospital emergency key switches.
- (c) A reasonable supply of hall lantern and passing gongs for the various types of signal fixtures. One (1) spare telephone, including the 30 volt solid state/ digital PI boards.

7. CONTROL EQUIPMENT

- (a) An adequate supply of the following control parts for each type of control located on the facility:
- (b) Contacts, contact arms, relay coils, residual shields, shunts, and other components associated with mechanical relays, including all fuses, tracs diodes and resistors to repair new drive equipment such as Magnetek A/C diodes and D/C diodes.
- (c) Control resistors.
- (d) Control timers and capacitors (both mechanical and solid state).
- (e) Plastic encapsulated relays and reverse phase relays.
- (f) Tachometer/parts, Including encoders and speed sensors and solid state control boards.

9. Orders

All orders for service shall be placed by the Contracting Officer or COR. The repairmen shall report to the facility Engineering Department prior to start of work and after completing the services required.

10. Pre-scheduling

All repairs requiring more than four (4) hours downtime shall be pre-scheduled in writing and approved by the COR.

11. Reporting/Documentation

- A. For services to be performed during normal working hours, the contractor shall report upon arrival to the VA facility (see place of performance Item #14) and check-in with the Engineering Department. A \$500 assessment in Liquidated Damages shall be applied by the Government for non-compliance.
- B. The contractor shall notify the COR of all projected downtime and estimated time for repairs.
- C. After the work is completed, the contractor shall submit in writing to the VA Healthcare System Facility Engineering Department a complete report of service rendered. As a minimum, the field service ticket shall contain, but not be limited to the following:
 - 1. Full names of employee(s) performing work
 - 2. Date work performed
 - 3. Actual time work started
 - 4. Actual time work ended
 - 5. Building number
 - 6. Elevator, dumbwaiter, wheel chair lift and cart lift serviced
 - 7. Nature of work and status of action taken
 - 8. Replacement parts installed or ordered
- D. For repairs or services required during other than normal working hours, the contract service technician is required to report upon arrival to the Engineering Department prior to repairs. The contract service technician is also required to complete a field service ticket of services rendered and leave it with the Engineering Department. Both the check-in and check-out procedures defined above are mandatory and shall be strictly enforced.

12. Service Calls

Offeror's shall provide in the spaces below; name, location, and telephone number of where service calls are to be placed:

Name and Title: _____
Telephone Number: _____

Additionally, the telephone number of two (2) responsible officials of the Contractor shall be entered below:

Name and Title: _____
Telephone Number: _____

Name and Title: _____
Telephone Number: _____

One of these officials shall be available seven days a week, 24 hours a days, including weekends and national holidays.

13. Emergency Calls

Prompt emergency call back service twenty-four (24) hours per day, seven (7) days per week shall be provided in response to request (telephonic or otherwise) from the COR or his/her designee in case of a shutdown or any emergency trouble arising between scheduled service calls. The service person shall respond (with telephonic call to the COR) and be on site and ready to commence repairs within one (1) hour following placement of a call for service. The service person shall, upon arrival, notify the Engineering Mechanic of his/her presence on station. The Government shall be the sole judge in determining whether emergency call back service is necessary and/or if delay in arrival time is acceptable. Resident mechanics shall respond immediately to calls for entrapment during working hours.

Methods of communication between the contractor staff and the Government shall be exchanged without pre-approval from the Contracting Officer.

Emergency call backs as described above shall be limited as specified by each facility:

FACILITY	No. of Emergency Call Backs Per Option Year	FACILITY	No. of Emergency Call Backs Per Option Year
VA West Los Angeles Healthcare System	15	VA Long Beach Healthcare System	18
VA Los Angeles Ambulatory Care Clinic		VA San Diego Healthcare System	
VA Sepulveda Ambulatory Care Center		VA Southern Nevada Healthcare System	12
VA Loma Linda Healthcare System	12	VA Southern Nevada Healthcare System Community Living Center	

14. Place of Performance

VA West Los Angeles Healthcare System 11301 Wilshire Blvd. Los Angeles, CA 90073	VA Long Beach Healthcare System 5901 East Seventh Street Long Beach, CA 90822
VA Los Angeles Ambulatory Care Clinic 351 East Temple Street Los Angeles, CA 90012	VA San Diego Healthcare System 3350 La Jolla Village Drive San Diego, CA 92161
VA Sepulveda Ambulatory Care Center 16111 Plummer Street North Hills, CA 91343	VA Southern Nevada Healthcare System 6900 N. Pecos Rd. North Las Vegas, NV 89081 Building 1
VA Loma Linda Healthcare System 11201 Benton Street Loma Linda, CA 92357	VA Southern Nevada Healthcare System Community Living Center 6900 N. Pecos, Rd. North Las Vegas, NV 89081 Building 5

15. Contractor Personnel

- A. DO NOT SEND: The Government reserves the right to accept or reject the contractor's staff for the rendering of services. Complaints concerning a contractor's personnel performance or conduct shall be dealt with by the Contractor, COR with the final decision being made by the Contracting Officer.
- B. PERSONNEL ASSIGNMENTS: It is the responsibility of the Contractor to determine and assign the appropriate quantity and type of personnel to affect repairs, upgrades, modifications and/or maintenance, however, the Government reserves the right to accept or reject said assignment. Issues concerning acceptability shall be dealt with by the Contractor and the COR with the final decision being made by the Contracting Officer. The contractor shall also specify and outline the duties of the mechanic and helper (i.e., who replaces motors, pumps, units, and packing).
- C. Approval of the elevator contractor will be contingent upon his being able to provide a permanent and satisfactory maintenance service branch, which shall render services within one hour of receipt of notification. The contractor shall submit the names and addresses of his authorized branch or service department which shall render services to the installations, together with certification that the quantity and quality of replacement parts stock on hand is sufficient to guarantee continued operation of the elevator installation.

16. Contractor Qualifications

- A. Approval by the Contracting Officer is required for products or services of proposed manufacturer, suppliers and mechanics and shall be contingent upon submission by the contractor of a certificate stating the following:
 - 1. The elevator contractor is currently and regularly engaged in maintenance and repair of elevator equipment as one of its principle services, and has mechanic personnel and facilities

to maintain and repair elevator equipment specified herein, and the capability of meeting the time requirements specified herein.

2. The contractor shall not substitute/replace the resident mechanic without reasonable notification to the Contracting Officer and COR, and written approval has been provided by the Contracting Officer and COR.
3. Approval of the elevator contractor shall be contingent upon being able to provide a permanent and satisfactory maintenance service branch, which shall render services within one hour of receipt of notification. The contractor shall submit the names and addresses of the authorized branch or service department which shall render services to the installations, together with certification that the quantity and quality of replacement parts stock on hand and is sufficient to guarantee continued operation of the elevator installation.

17. Personnel Qualifications

- A. Resident Mechanics have technical qualifications of at least five (5) years (post apprenticeship) of successful experience, trained supervisory experience, and are appropriately certified.
- B. Mechanic helpers have at least three (3) years experience in elevator maintenance and repair work. Documentation shall be submitted with offer indicating training, and experience.
- C. The offeror shall provide (with proposal documentation) proof of mechanics qualifications, such as training records, indicating, at a minimum, that Resident Mechanics have the same or equivalent training.
- D. The contractor shall provide (with their proposal documentation) in accordance to paragraph 17(C) for all back-up Resident Mechanics. At any time during the contract performance the contractor shall be required to submit qualification documentation for back-up mechanics and obtain approval, in writing, by the Contracting Officer or COR prior to commencement of any work.
- E. All contractor mechanics must be certified by the State of California.
- F. All mechanics shall provide a certificate of completion indicating they have successfully passed an examination of a nationally recognized training program for VTE (National Elevator Industry Education Program (NEIEP) or equivalent), or a certificate of completion of a registered apprenticeship program.

18. Work Schedule

- A. Resident Mechanics, and mechanic helpers at some facilities, must be on site at least eight (8) hours per day, five (5) days per week, not including holidays and in accordance with the matrix below:

VA West Los Angeles Healthcare System 2 Full-time Mechanics: 6:00 AM -2:30 PM 1 Full-time Helper 8:00 AM -4:30 PM (Fluctuates between mechanics)	VA Long Beach Healthcare System 1 Full-time Mechanic: 7:30AM- 4:00 PM 1 Full-time Helper: 7:30AM- 4:00 PM
VA Los Angeles Ambulatory Care Clinic 1 Full-time Mechanic: 7:30AM – 4:00 PM Tuesday and Thursday	VA San Diego Healthcare System 1 Full-time Mechanic 7:00 AM - 3:30 PM Monday through Thursday
VA Sepulveda Ambulatory Care Center 1 Full-time Mechanic 7:30AM – 4:00 PM Monday, Wednesday, Friday	VA Southern Nevada Healthcare System 1 Full-time Mechanic: 7:30AM – 4:00PM
VA Loma Linda Healthcare System 1 Full-time Mechanic: 7:30am- 4:00 PM	VA Southern Nevada Healthcare System Community Living Center 1 Full-time Mechanic 7:30 AM – 4:00 PM

- B. The contractor is not required to provide service on the following National holidays, except for emergency services in accordance with Item Number 13 of the Description/Specifications/Work Statement.

- C. National holidays observed by the Federal Government:

New Year's Day	1 January
Martin Luther King's Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	4 July
Labor Day	First Monday in September
Columbus Day	Second Monday in October
Veterans Day	11 November
Thanksgiving Day	4th Thursday in November
Christmas Day	25 December

If a holiday falls on Sunday, the following Monday will be observed as the National Holiday. When a holiday falls on a Saturday, the preceding Friday is observed as a National Holiday by U.S. Government agencies. Also included would be any day specifically declared by the President of the United States as a National Holiday.

- D. This is an all-inclusive firm fixed-price contract. The Contractor shall not invoice, nor be paid for any overtime or holiday or weekend emergency call back services.

19. Applicable Deductions

- A. In the event an elevator, cart lift, dumbwaiter, or wheelchair lift is removed from service for more than three (3) consecutive work days for a non-scheduled repair, billing for that month shall be reduced in accordance with Line Items A9 through A16, B9 through B16, C9 through C16, D9 through D 16, and E9 through E16. Notwithstanding 52.212-4(f), in the event downtime exceeds the three (3) consecutive workdays for scheduled or non-scheduled repairs, and is due to the unavailability of special parts, the deduction may not apply. Special parts are those parts that are not normally or customarily available to elevator service companies. The Contracting Officer has final decision, if the COR and Contractor do not agree to the deduction.
- B. In the event three (3) or more malfunctions traceable to the same problem occur on a unit within one month, a reduction by the prorated rate (for each elevator) of the monthly maintenance amount will be made for each occurrence in excess of three malfunctions.
- C. In the event of downtime and the contractor fails to obtain a repair crew (within 24 hours), billing for that month will be reduced by the prorated rate (for each elevator) of the monthly maintenance amount.
- D. Failure to respond in a timely manner on site or with a telephone call-back in an emergency service call situations, shall result in a \$100.00 reduction of the monthly maintenance amount for each documented occurrence.
- E. In the event the mechanic or helper fails to work, and the contractor fails to send a substitute, the hours missing shall be deducted from the invoice. Failure to provide similarly qualified substitutes may be grounds for termination in accordance with 52.212-4(m), Contract Terms and Conditions – Commercial Items, Termination for Cause.

20. Changes

The awarded contractor is advised that only the Contracting Officer, acting within the scope of the contract has the authority to make changes which affect the contract in terms of quality, quantity, price or delivery. In the event the contractor effects any such change at the direction of any person other than the Contracting Officer, the change shall be considered to have been made without authority and no adjustment shall be made in the contract price to cover any increase in costs incurred as a result thereof.

21. Badges and Parking

- A. All contractor personnel shall be required to wear identification (I. D.) badges issued by the healthcare facility's VA police station during the entire time they are on the VISN 22 Healthcare Facilities grounds.
- B. It is the responsibility of the contractor's personnel to park in the appropriate designated parking areas. Parking information is available from the each medical facility police station. VISN 22 Healthcare Facilities shall not validate or make reimbursement for parking violations of the contractor's personnel under any circumstance.

22. Misuse and Abuse

- A. The COR may authorize, with written approval from a Contracting Officer, repair work, including parts, resulting from misuse, abuse, accident or negligence and not included in the PMI inspections or intervening service calls and are to be considered outside the scope of this contract and shall be paid under a separate contract.

- B. The Government reserves the right to request the manufacturer's invoices for parts. The contractor shall comply with this request within seven (7) calendar days, unless a request is made to and granted by the COR or Contracting Officer.

23. Access to Technical Support

In order to limit/reduce the downtime of the elevators, the Contractor's mechanic shall have direct unlimited access to manufacturer's technical support for the equipment listed in Attachment 1, Elevator Equipment List at no additional cost to the Government. Each medical facility's assigned mechanic shall have direct unlimited access to manufacturer's technical support throughout the life of the contract. This requirement shall apply to any additional equipment that may be added to this contract by modification.

24. Keys

Under no circumstances are Contractor Personnel to remove keys from VA premises, other than the Resident Engineer.