

EMPLOYEE EDUCATION SYSTEM
PERFORMANCE WORK STATEMENT
‘THE JOINT COMMISSION RESOURCES INC. ‘THE JOINT COMMISSIONS PERSPECTIVE’
NEWSLETTER SUBSCRIPTION/LICENSURE

1. **Background:** ‘The Joint Commissions Perspective’ Newsletter is a resource for health care executives, managers, and frontline staff regarding Joint Commission accreditation. It is a blend of news, strategies, and tools—straight from The Joint Commission and is a standard tool healthcare facilities seek for Joint Commission accreditation requirements, performance measurement, and patient safety information all in one place. It includes the essential content from JCR’s other newsletters—creating the most comprehensive, authoritative, monthly resource on accreditation, performance measurement, and patient safety.
2. **Scope:** The contractor shall provide the webmaster for the Veterans Healthcare Administration’s (VHA) webmaster for the Office of Quality and Performance Accreditation webpage (OQP) one monthly .PDF documents (The Joint Commission Resource Inc. ‘The Joint Commissions Perspective’) to post to its VHA firewalled webpage. The webmaster for Office of Quality and Performance (OQP) Accreditation Webpage will post the .PDF ‘The Source’ newsletter for VHA employee viewing and/or printing on the intranet as part of VA’s continuous Joint Commission survey readiness program. Contractor shall provide access to archived newsletters dating back to January 2000.
3. **Period of Performance:** The period of performance shall be for one calendar year starting on the contract award date. The government will require four additional one-year successive option periods thereafter.

Government Recognized Holidays. The following Holidays are observed:

New Year Day	Labor Day
Martin Luther King Day	Columbus Day
Presidents' Day	Veterans' Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day

4. **Place of Performance:** N/A

5. **Tasks/Deliverables:**

- 5.1. EES requires contractor to provide rights to post “Joint Commission Resources Inc.” monthly .PDF newsletter (The Joint Commissions Perspective” Newsletter ’). This newsletter will be posted to the VHA’s internal ‘Office of Quality and Performance (OQP) Accreditation’ webpage for general use access.
- 5.2. Contractor shall provide the Office of Quality and Performance Accreditation Webmaster and the EES Project Manager with an email containing the required .PDF formatted newsletter as soon as they are available each month, but no later than the seven calendar days after it has Contractor has finalized the .PDF newsletters.

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Tasks	Quality Standards	Acceptable Quality Level	Means of Measurement	Penalties/ Incentives
Provide the Office of Quality and Performance (OQP) Accreditation webmaster and the EES Project Manager the .PDF file of the required newsletter for posting on the OQP Accreditation Intranet site for VA employees to view and/or print.	.PDF file to be provided via email no later than seven calendar days after finalization of newsletter.	90% of time .PDF file to be provided to OQP on time	Delivery/Receipt of email containing required .PDF newsletter.	Option year(s) to be awarded.
Rights to Post .PDF newsletter	Exclusive rights for viewing and printing of .PDF files from the OQP Accreditation website.	All Newsletters from 2000 to most current editions	Monthly electronic newsletter posted to OQP Accreditation website.	Option year(s) to be awarded.