

Questions and Answers

1.1.4 Practices and Guidelines

Healthcare Laundry Accreditation Standards , established in 2006 (www.hlacnet.org) are the current industry standard for operation of a healthcare laundry and the handling and process of linen. They were developed in conjunction with JC, TRSA, CDC, HICPAC, OSHA, etc. An accredited laundry has been inspected and had to pass these stringent standards. Are these acceptable linen handling and processing standards for this solicitation? **YES**

1.12.4

a. How does the Government verify that the patient's property was lost or damaged by the Contractor or was in the Contractor's possession? **ALL PATIENT CLOTHING ARE TAGGED**

b. Is the Contractor responsible for personal items that should not have been sent to the laundry such as dentures, eyeglasses, wallets, medical devices and garments that are not washable but need special care? **TO BE RETURNED TO MEDICAL CENTER**

Section 5

Which of these items on the list are rental from the Contractor and which items are Government Owned Goods (COG)? **CONTRACTOR**

Packaging: HLAC Standards require functional levels of separation between linen consisting of a sanitized cart, interior poly liner and then a poly liner covering the linen. Is this HLAC standard acceptable packaging? (www.hlacnet.org, HLAC Standard 1.4, Transportation) **YES**

1.13.1

Counting in by piece of soiled linen would be in violation of Universal Precautions for Safe Linen Handling (CDC HICPAC GL EIC, 2003:II.G.III.A; OSHA: 29 CFR 1910.1030 (d)(4)(iv) (A), HLAC Standard Part 2, 1.2.2). Soiled linen must receive minimal handling, little or no shaking due to airborne pathogens. With the potential health risk, is counting by piece of soiled linen a Wilkes Barre VA requirement? **NO**

6.2.6

Rental linen items to the Government are filled on a par level basis that can be adjusted by the Government via an on-line ordering system from the Contractor bulk supply of linen. Each delivery will have ordered par level as determined by the Government.

Government Owned Goods are batch washed. Does this standard of replacement only apply to Government Owned Goods as rental linen is supplied by the Contractor from their bulk supply?
NO

6.3

a. Are there any costs to the Contractor associated with being able to walk specified areas, such as certification, on-site badges, etc? **NO**

b. If the bulk of the linen is rental from the Contractor, is it necessary to inventory the entire linen room on each visit and the hospital once a year? **YES**. Or is it the Wilkes Barre VA's intent to have linen that is entirely owned by the Government? **NO**

c. What par levels will the Government keep in stock of Customer Owned Goods and is there any penalty to the Contractor if the Government does not have sufficient par levels in stock to meet the delivery requirement? **N/A MEDICAL CENTER SHOULD HAVE 7 PAR LEVEL AT ALL TIMES.....INSUFFICIENT PAR LEVELS WILL RESULT IN A REDUCTION IN COST TO THE MECIAL CENTER**

7.3.1

What the testing and frequency of testing required in rating chlorine retention, whiteness index, tensile strength? Are these conducted by the Government or by the Contractor?
CONTRACTOR

Attachment 1

a. Will the following items be Contractor or Government Owned? **CONTRACTOR**

Sheet Stretcher	Queen Fitted Sheet	Mattress Pad	Kitchen Apron
Dish Towel	Huck Towel	Patient Obese Gown	IV Obese Gown
Bibs	Patient Robe	Patient Robe 5x	Special Robe
Hamper Bag	Dust Mops	Wet Mops	Rags, Cleaning
Luxury Bath Towel	Table Cloth		

b. Angel Cleaning Kits are the exclusive property of Angelica Laundry as are Angel Sliders in Attachment 1.1? How will vendors other than Angelica procure these items? **NOT KNOWN**

c. Will green napkins be a part of the linen mix for this solicitation? **YES**

Attachment 1.1 OR

a. Will the following linen OR items be Customer Owned or Contractor Rental? **CONTRACTOR**

OR Pillow Case Drapes Feels Like Home PJ Pants Angel Sliders

Feels Like Home Robes Feels Like Home Blanket

b. OR Towels

c. Is there a requirement for X-ray detectable chips in any OR linen? **YES**

d. Please identify specific standards for all OR linen. **N/A**

e. Please identify the pricing structure for all OR linen. **N/A**

END OF QUESTIONS