

STATEMENT OF WORK

1. Introduction

This document is the Statement of Work between the VHAGLA Center of Innovation located at 16111 Plummer Street, Building 25, Office B-110, North Hills, CA 91343, and Cleverbridge incorporated, the merchant of record for this transaction at 350 North Clark, suite 700, Chicago, IL 60654, United States. Cleverbridge Corporation will provide a comprehensive software package and software maintenance for use by Center of Innovation qualitative analysis team for the purposes of analyzing and interpreting qualitative research data.

1.1 Background

The VHAGLA Center of Innovation in affiliation with VHAGLA Medical Centers promotes improved healthcare for veterans by collecting research evidence concerning healthcare provider behavior, organizational characteristics of healthcare systems, factors that influence healthcare provider behavior and by designing health systems interventions to improve provider practice. The purpose of this research is to implement improved healthcare behavior into actual practice.

2. Scope

Cleverbridge will provide an upgrade of our current Atlas.ti commercial Multi-user licenses to be installed on the Center of Innovation server. Fifteen (15) licenses will be provided. The server is housed in a secure building accessible only by trained and certified VA IRM staff.

3. General Requirements

Atlas.ti software is to be used by Center of Innovation qualitative analysis purposes of data structure, storage, coding and basic analytics. Atlas.ti allows for:

- Data Collection
- Data Transcription
- Data Interpretation
- Qualitative Data Analysis

The program allows Center researchers to conduct qualitative analysis to look into the behavior of people through examination of a multitude of artifacts and utterances. Data analyzed include a huge variety of formats and typically consist of interviews (stored in audio, video, or written records) or questionnaires. The desired information is extracted from the collected data with various techniques and analyzed for trends and other features.

Processing this vast amount of data, coding original data sources, keeping track of interrelations and even visualizing their importance in your coding scheme is best accomplished by the use of dedicated qualitative analysis software. ATLAS.ti is arguably the most powerful of the available qualitative analysis software packages today.

These are some of the powerful new features:

- Under the hood: Clean separation of data layer, application logic, and user interface, latest technology for safe and reliable performance.
- Unicode throughout
- Undo/Redo (100 steps)
- Direct import of Twitter, Endnote, Evernote data
- Powerful Visual Query Editor for creating and modifying SmartCodes and SmartGroups
- Full project search (former “Word cruncher”) significantly improved with dynamic fade-in/fade-out hit categories
- Elegant and tremendously useful new network layout options
- Network groups
- Memo comments
- State-of-the-art, highly intuitive user interface with ribbons, tabbed views, flexible navigation areas.
- All tool windows can be freely positioned
- Multiple documents
- More powerful “margin” than ever, many new interactive functions.

The Center of Innovation will be purchasing a network maintenance renewal for all user network license. Cleverbridge Corporation will provide software updates, as well, as technical assistance.