

## Guide for Vendors On

### HOW TO USE THE VAECMS VENDOR PORTAL

# **Useful Links**

VAeCMS Vendor Portal (the production version): <a href="https://www.vendorportal.ecms.va.gov">https://www.vendorportal.ecms.va.gov</a>

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The VA Electronic Contract Management System (VAeCMS) is a comprehensive tool used by VA Acquisition staff to create and manage VA acquisitions. VAeCMS is used to manage the full acquisition lifecycle, including the announcement of solicitations to vendors and the receipt of vendor responses. There are three announcement mechanisms in VAeCMS: 1) VA Acquisition staff will continue to announce solicitations for full and open competition to FedBizOpps; 2) Solicitations against Federal Supply Schedule contracts and GWAC contracts can be posted through e-Buy; and 3) Solicitations against Multi-Agency Contracts (MAC), IDIQ contracts and other limited competition situations can be announced via the new VAeCMS Vendor Portal. Vendors can respond to solicitations posted through any of these means via the VAeCMS Vendor Portal, with the exception of solicitations posted via e-BUY. e-BUY postings do not appear in the Vendor Portal for vendor viewing.

This guide provides vendors with instructions on how to view and respond to solicitations and amendments via the VAeCMS Vendor Portal. Additionally, this guide includes instructions for viewing the Forecast of Contracting Opportunities reports. If you have any questions or need further assistance using the VAeCMS Vendor Portal, please do the following:



Table: of Contents;	
	Page
Editing Your Account Profile	<u>1</u>
Password Reset	<u>2</u>
Viewing Solicitations	<u>4</u>
Web-Based Q and A	<u>Z</u>
Submitting Responses	<u>9</u>
Responding to Amendments	<u>14</u>
Viewing FCO Reports	<u>16</u>
Frequently Asked Questions	<u>18</u>

6

As a user of the VAeCMS Vendor Portal, you have the ability to update certain information in your user account profile. It is suggested that you access your account profile to at least confirm that the email address is correct, as this is the address to which notifications about solicitations will be sent. This process steps you through how to access and update your VAeCMS Vendor Portal user account profile.

Step 1:	<ul><li>☑ Log on t</li><li>☑ Click on</li></ul>	o the VAeCM	IS Vendor Po	ortal (via <u>https://www.vendorportal.ecms.va.gov</u> );	
Step 2:	<ul> <li>Confirm/ NOTE: The</li> <li>Click on by hitting</li> <li>Click on by hitting</li> <li>NOTE: Be your accob been invite</li> <li>Update your user i asterisk</li> <li>Login ID:</li> <li>First Name: Middle Initial:</li> <li>Last Name: Work Phone: Other Phone: Fax: Administrator: If you wish to ch Current Password Update your secur</li> <li>Save</li> </ul>	'Update the ir         ie red asterisks         Save       to sav         g the So to close         s sure to confirm         unt profile to ser         ed to respond.         Information in the fields below         LHiPallet         Lori         A         Huang         intra         intra         intra         intra         intra         intra         intra         intra         intra         Huang         intra         intra	nformation. denote require re any chang ose without n your email ad nd notifications ow and then press the Sa Vendor: Address: City: State: ZIP Code: Email: Time Zone: the password fields belor	ed fields; ges or back out of the user profile screen saving changes. Idress. VAeCMS will use the email address in a of solicitations to which your company has	t Frof

*Congratulations!* You have successfully updated your VAeCMS Vendor Portal account profile.

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R e s P a s s

In the eve to reset yo	ent t our (	hat you have forgotten your Vendor P on password, by selecting the Forgot y	ortal password, you have the ability our Password link.
Step 1:		From the Vendor Portal login screen, Click on the " <i>Forgot your</i> <i>Password?</i> " link.	VENDOR PORTAL LOGIN User Name: FHJ\Aquilent Password: Log In
	V	Enter your Vendor Portal User Name and click the "Submit".	Vendor Portal Login         Enter your Vendor Portal user name and click the "Submit" button to get started
Step 2:			User Name: FHJ\Aquilent Submit Cancel Request a user account
Step 3:		Enter the answer to the selected security question below, and then clic the "Submit" button.	k VENDOR PORTAL LOGIN If you have forgotten your password, enter the answer to the selected security question below, then click the "Submit" button. Question: What is your Mother's maiden name? Answer: Paige Submit Cancel Request a user account
Step 4:	N	Once you have entered your answer to the selected security question, click "Done" to continue. An email will be sent to your email address with instruction.	Done An email has been sent to your email address with instructions on how to reset your password. Press 'Done' to continue.

Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this document. Page 2





*Congratulations!* You have successfully submitted a request for a password reset.

Once a solicitation has been posted to the VAeCMS Vendor Portal, you can view the solicitation if your company has been invited to respond. This process steps you through how to access and view a solicitation via the VAeCMS Vendor Portal.

**Step 1:** Log on to the VAeCMS Vendor portal (via <u>https://www.vendorportal.ecms.va.gov</u>), you will enter at the **Solicitation Listing** Page.

(Optional) If desired, you can filter the list of solicitations by status, using the following steps:

Select a solicitation status from the dropdown list. NOTE

All

Current Future

Closed Cancelled

Invited Solicitations:

Step 2: Response Submitted:

Awarded : Please refer to the FAQs section of this guide for an explanation of each solicitation status;

Click on Filter.

NOTE: To clear a filter, click on Show All

From the **Solicitation Listing** Page, you can see summary level information about the solicitation, including:

UNITED S DEPAR	tates FMENT O	F VETERA	NS AFFAI	rs 🚫				FHJ\Aqui Last Logi Failed Lo Logout	ilent n: 9/9/2010 gin Attempts	12:11:39 PM : 1
Home	Veteran Servio	es Business	About VA	Media Room	Locations	Contac	t Us	******		
DEPARTM	IENT OF VETI	ERAN AFFAIRS	S - VENDOR P	ORTAL						
Soli	icitations	Awar	rds	My Profile		Help	Library		EDI U	pload
SOLICITAT	TION LISTING									
Solicitation	Title Keyword /			Enter a keywo	rd, which will s	earch again	st all solici	tation titles,	or the Solicita	tion Numbe
Solicitation				To perform a v	vildcard search,	use the *	symbol (ex	cept as the f	irst character.	o 12:11:39 PM ts: 1 Cupload itation Number. er.) se the keyword: e the search to view all per solicitations. s Actions View Details View Details
				For example, t test*	o find test, tes	ts or tester	within soli	citation titles	s, you can use	the keywor
				To find all solid term: VA-101	itations with V *	A-101 as p	art of the S	olicitation #,	you can use t	he search
Posted Date		90	Days	Enter the nun solicitations, le	nber of days in eave the field b	the past be lank.	tween 0 ar	nd 365. If you	u would like to	view all
Solicitation	Туре:		~	Select the soli	citation type fr	om the drop	down list.			
Status:		Current 💌		Select the des	ired status. No	te that resp	oonses can	only be place	ed against ope	n solicitatio
Invited Solid	citations:			Show only sol	citations to wh	ich you hav	re been inv	ited.		
Response Su	ubmitted:			Show only sol	citations to wh	ich you hav	re responde	ed.		
				Filter Sh	ow All					
Solicitation	n Name Statu	s Start Time	Stop Time	Response Submitted	Q & A	Interested	Needs Attention	Leading Response	Total Responses	Actions
RFQ091210KS RFQ091210KS	PFBO1 Currer	nt 9/12/2010 9:17:35 PM (Eastern)	See Document	No	0/0	No	No			View Deta
RQ0373 RQ0373	Currer	9/9/2010 4:30:50 PM (Eastern)	See Document	No	0/0	No	No			View Detai
VADEV-101-10	-RQ-2334	8/30/2010 1:54:05	9/30/2010 1:00:00	No	0/0	No	No			View Dete



- Solicitation Name name/subject of solicitation
- Status status of the solicitation
- Start Time date and time at which vendors can begin to submit responses
- Stop Time date and time after which responses cannot be submitted
- Response Submitted indication of whether or not a response has been submitted by your company
- ☑ Q&A indication of how many questions and answers available about the solicitation
- Interested indication of whether or not you have requested to receive updates about the solicitation
- $\checkmark$ Needs Attention – A "yes" indicates that there was an amendment issued since your last response was submitted. See the "Responding to an Amendment" section of this guide
- ☑ Leading Response in a Reverse Auction, this column will display the lowest response submitted by any vendor thus far. See the "FAQs" section of this guide for additional information on Reverse Auctions.
- $\checkmark$ **Total Responses** – in a Reverse Auction, this column will list the total number of vendors that have submitted a response thus far. See the "FAQs" section of this guide for additional information on Reverse Auctions.
- Click on the <u>View Details</u> button.
- On the **Solicitation Details** page, under the Solicitation Documents section, click on the link for the associated file to open the solicitation document or any listed attachments. **NOTE:** After clicking on the file link, you may receive a File Download prompt. Click on "Open" to open the file or "Save" to save the file. Once opened, you can print the file(s), if desired; Step 4:  $\blacksquare$  If you would like to be notified of any changes made to the soliciation, such as an amendment, click on the link next to the "Interested" label. On the next screen click on Submit to be added to the list of interested vendors.

#### NOTE: The "Interested" vendor link only shows for Full and Open solicitations.



□ Congratulations! You have successfully viewed the solicitation including any attachments. Once the solicitation period begins (i.e. the solicitation has a status of "Current"), you can submit a response. See the *Submitting Responses* section of this guide for assistance with submitting a solicitation response.

Often times, as vendors, you may have questions regarding a solicitation that you are responding to via the Vendor Portal. Questions and answers can now be submitted via the Vendor Portal. Once you access the solicitation, you have the ability to submit your questions for which the VA will provide a response. Below are the steps to submitting question(s) within the Vendor Portal.



☑ Locate the prerequisite solicitation and click on the Link located under the Q&A column.





□ Congratulations! You have successfully conducted a web-based Q & A session.



Once the solicitation period begins, you can submit a response for the solicitation to which your company has been invited to respond. You can submit as many responses as desired; however, the VA Contracting Officer will only see the last finalized response submitted by your company. This process steps you through how to respond to a solicitation via the VAeCMS Vendor Portal.							
Step 1:         Log on to the VAeCMS Vendor portal (via <u>https://www.vendorportal.ecms.va.gov</u> ), you will enter at the Solicitation Listing Page.							
Step 2:	<ul> <li>(Optional) If desired, you can filter the list of solicitations by status, using the following steps:</li> <li>✓ Select a solicitation status from the dropdown list. NOTE: Please refer to the FAQs section of this guide for an explanation of each solicitation status;</li> <li>✓ Click on Filter. NOTE: To clear a filter click on Show All</li> </ul>						
Step 3:	DEPARTMENT O         Home       Veteran Service         DEPARTMENT OF VETI Solicitations       Solicitations         SOLICITATION LISTING       Solicitation Title Keyword / Solicitation #:         Posted Date:       Solicitation #:         Solicitation Type:       Status:         Invited Solicitations:       Response Submitted:         Solicitation Name       Status         RFQ091210KSPFB01       Currer         RC00373       Currer         VADEV-101-10-RQ-2334       Currer	F VETERANS AFFA	IRS weight of the second secon	III search against all solicitation rch, use the " symbol (exception tests or tester within solicitation rch, use the " symbol (exception tests or tester within solicitation h VA-101 as part of the Solicitation h VA-101 as part of the Solicitation in the grap between 0 and 3 id blank. If the past between 0 and 3 id blank. If the past between 0 and 3 id blank. Note that responses can only which you have been invited. Note that responses can only which you have responded. Interested Needs Attention R and Attention R attention	Line     EDI Upload       EDI Upload       EDI Upload	Respons	

- Solicitation Name name/subject of solicitation
- Status status of the solicitation

<u>1</u> 20		eCMS v4.22 Vendor's Guide	April 2011				
	⊠ S	tart Time – date and time at which vendors can begin to su	bmit responses				
	⊠ S	top Time – date and time after which responses cannot be	submitted				
	⊠ R s	esponse Submitted – indication of whether or not a re ubmitted by your company	esponse has been				
	⊠ N y	<b>eeds Attention</b> – A "yes" indicates that there was an amen our last response was submitted. See the "Responding ection of this quide	dment issued since to an Amendment"				
	S ✓ L re	eading Response – in a Reverse Auction, this column wil esponse submitted by any vendor thus far. See the "FA uide for additional information on Reverse Auctions	I display the lowest Qs" section of this				
	v T o th	<b>otal Responses</b> – in a Reverse Auction, this column will li f vendors that have submitted a response thus far. See the his guide for additional information on Reverse Auctions;	ist the total number e "FAQs" section of				
	Click on	the View Details button.					
	☑ Follow s	steps 5a - 7a to submit a new response;					
	☑ Follow S	Step 5a – 7a to submit a revised response from sc	ratch;				
Step 4:	Follow steps 5b – 7b to submit a revised response by copying the previously submitted response; or						
	Follow s	tep 5c to submit a No Offer response.					
	Optional: I soliciation p	f you want to ask the soliciation owner a que prior to placing your response:	estion about the				
	$\square$ Click on the link next to the "Questions" label Questions: <u>0</u>						
Step 4a:	On the Question and Answer listing page you may ask a question by clicking Ask a New Question						
·	🗹 Enter a	title and the details of your question and click	'e				
	☑ To see a solicitati answers	answers to questions submitted, you can click on t on listing page under Q&A or you may click either is link on the solicitation details page.	the link from the the question or				
Stop For	To submit a	a <u>new</u> response or a <u>revised</u> response from scratc	h:				
Step 5a:	🗹 On the S	Solicitation Details Page, click on Place New Respon	ise				



- ☑ Edit the **Response Name**, if desired;
- Edit the **Vendor Comments**, if desired;
- Edit the unit pricing for the line Item(s), if desired; and
- ☑ Edit the Item Level Vendor Comments, if desired

**NOTE:** When copying a previous response, the attachments to the response are also copied, so be sure to update them as necessary by following step 7b.

	Copy Response	se					
	Solicitation ID:	VA-101-10-005	4				
	Title:	Telephone Serv	rices				
	Type:	RFO					
	Status:	Current					
	Start Date:	10/8/2009 4:07	':41 PM (Eastern)				
	End Date:	12/31/2020 1:0	0:00 AM (Eastern)				
Step 6b:							
	Questions:	0	Interested: Yes				
	Answers:	<u>U</u>					
	Response Name:	(Required)	Ace Binding Proposal				
	Enter a descriptive this Response.	e name for					
			Th	nis proposal reflects 1	0% off of list	price.	~
	Vendor Comment	ts:					2
	Line Items:						
	Line Item Numb	er Description	Line Item Comment	Unit of Measure	Quantity	Unit Price	Vendor Comments
	0001	printers		ea	5.00	110.0000	
	0002	fax		ea	4.00	75.0000	
					Total:	\$850.00	

To remove attachments:

- Under the Response
   Attachments section, check
   the box under Remove; and
- Click on the <u>Remove attachments</u> link;

	File Name	Remove
Ace Binding Proposal.do	<u>cx</u>	Remove attachments
File to attach:	Browse.	Attach
NOTE: Adding or remov	ving an attachment will sa	ve this response.

Step 7b:

To add attachments:

- Under the **Response Attachments** section, click Browse.
- For each attachment, browse to locate the file, double-click on it and click



*Congratulations!* You have successfully submitted a solicitation response(s). Once the solicitation period closes, the VA Contracting Officer will see the last finalized response submitted by your company.

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Should a VA Contracting Officer submit an amendment to a solicitation that is still current, you will receive an email notification alerting you to the fact that an amendment has been released. You will want to logon to the VAeCMS Vendor Portal, view the amendment and submit a revised response if appropriate. This process steps you through how to respond to a solicitation amendment via the VAeCMS Vendor Portal.

From the **Solicitation Listings** Page, locate the solicitation; and

Click on the <u>View Details</u> link.

**NOTE:** If a solicitation is amended after your company has submitted a response, the "Needs Attention" column with indicate "Yes", which means you need to view the amendment and respond.

Step 1:

							[]			<b>\</b>		
Solicitation Namo	Statue	Start Timo	Stop Timo	Response	0.8 A	Interest		Needs		eading	Total	Actions
SUICILAUUT Name	Status	Start Time	Stop Time	Submitted	U OLA	linerest	Lau	Attention	R	sponse	Responses	ACUUIIS
VA-101-10-0054 Telephone Services	Current	10/8/2009 4:07:41 PM (Eastern)	12/31/2020 1:00:00 AM (Eastern)	Yes	0/0	<u>Yes</u>		Yes		/		<u>View Details</u>
VADEV-Pri-08-RQ-1330 Standard Solicitation - Pricing visible before close	Current	10/7/2009 4:33:07 PM (Eastern)	See Document	No	0/0			No				<u>View Details</u>

Any amendments will be listed under the *Associated Files* column on the **Solicitation Details** Page. Each amendment and any attachments should be closely inspected to determine the exact modifications that it includes.

ſ	Solicitation Documents			
I	Needs Attention	Solicitation Title	Date Submitted	Associated Files
	No	Telephone Services	10/8/2009 4:07:41 PM (Eastern)	VA-101-10-0054.DOC VA-101-10-0054.DOC

Step 2:

Submitting a revised response based on the amendment(s) automatically ackowledges the amendment(s) released since your last response was submitted.

If a new amendment modifies the line items of the solicitation, any previously submitted responses will no longer be line item compliant. Thus a new response will need to be submitted that matches the updated cost structure of the solicitation.

To <u>view</u> the amendment(s) and any attachment(s):

**Step 3:** I Click on the link for the associated file to open it; and

Click on "Open" or "Save" when prompted.



To <u>submit a revised response</u> (NOTE: If the amendment impacts the line items, you need to submit a revised response. ):

Step 4:

Follow steps 5a & 7a in the "Submit a Response" section of this guide to submit a revised quote from scratch;

-or-

Follow steps 5b & 6b in the "Submit a Response" section of this guide to copy the last submitted response.

□ *Congratulations!* You have successfully responded to a solicitation amendment(s) via the VAeCMS Vendor Portal.



April 2011

You will be able to review the current fiscal year's Forecast of Contracting Opportunities reports by clicking on the FCO Reports Link. The FCO Reports are filterable in a variety of different ways. This process steps you through how to view the FCO Reports via the VAeCMS Vendor Portal.

Note: These are the same reports viewable to the general public via the Office of Small Disadvantaged Business Utilization (OSDBU) website.

Step 1:       Go to the VAeCMS Vendor Portal Login screen (via <a href="https://www.vendorportal.ecms.va.gov">https://www.vendorportal.ecms.va.gov</a> );	à
<ul> <li>Click the <u>FCO Reports</u> link under Other Applications corner of the Ventor</li> <li>Step 2: <u>OTHER APPLICATIONS</u></li> <li><u>E-Authentication Server</u></li> <li><u>FCO Reports</u></li> </ul>	on the lower left hand endor Portal
Select the desired query from the links on the left Navigation Pane. Step 3:	Health Care Benefits Burial & Memorials OSDBU Home Main Entire VA FCO Query Centralized Facilities FCO Query (Map Version) State FCO Query (Text Version)
	VISN FCO Query (Text Version) Business Resources



*Congratulations!* You have successfully executed a VA Forecast of Contracting Opportunities report.

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We have provided responses to some of the questions frequently asked with respect to using the VAeCMS Vendor Portal.

#### How do I obtain a VAeCMS Vendor Portal account?

Contact the VA Acquisition Systems Helpdesk at <u>VA.Acquisition.Systems@va.gov</u> or (877) 634-3739.

#### What do the different solicitation statuses mean?

There are four possible solicitation statuses.

- **Current** means that the solicitation period has started and vendor responses can be submited.
- **Future** means that the solicitation has been released by the Contracting Officer but the solicitation period has not yet started and responses cannot yet be entered.
- **Past** means that the solicitation period has ended and responses can no longer be submitted.
- **Cancelled** means that the solicitation has been cancelled by the Contracting Officer and responses cannot be submitted.
- Awarded means that at least one award has been made from the solicitation.

#### Can more that one person from my company submit responses?

**Yes.** Anyone from your compnay with a VAeCMS Vendor Portal account may submit responses on behalf of your company. So, it is important to coordinate the submission of solicitation responses, so that the appropriate person is submitting the final response.

#### Are all solicitations submitted via the VAeCMS Vendor Portal?

**No**. The VAeCMS Vendor Portal is only used for solicitations for limited competitions (e.g. against Multiagency Contracts (MAC) and IDIQ Contracts). Solicitations posted to FedBizOpps are available in the VAeCMS Vendor Portal for viewing and response submittal.

#### Can I respond to any solicitation that I can view via the VAeCMS Vendor Portal?

**No**. You can only respond to those solicitations with a "Current" status.

# On the Solicitation Listing Page, under "Response Submitted" it indicates "Yes" but I have not yet submitted a response. Is this a mistake?

**No**. Remember that anyone in your company with a VAeCMS Vendor Portal account can submit responses on behalf of your company. So check with the other users to determine who has already submitted a response. Also, clicking "View Details" will allow you to view the details of the response that has already been submitted.

#### Can I see how my response compares to other vendors' responses?

It depends. In VAeCMS, VA Contracting Officers can choose between two different types of postings: a "Standard Solicitation" or a "Reverse Auction". With a "Reverse Auction", you will be able to see the amount of the lowest response submitted by any vendor thus far under the "Leading Quote" column. You cannot see which vendor supplied the lowest amount but you can see what the amout is. You will also be able to see how many vendors have submitted a response thus far under the "Total Quotes" column. For a "Standard Solicitation", you will not be able to see the lowest response submitted nor the number of vendors who have responded.

#### What is the purpose of a "No Offer" response?

Submitting a "No Offer" informs VA that your company has decided not to submit a response to the solicitation. In the comments section, you have the ability to supply information that will go back to the VA Contracting Officer, for example an explanation for why you are submitting a "No Offer" response (e.g. your company cannot provide the product or service being requested.)

#### How do I acknowledge an amendment?

Submitting a revised response after an amendment has been posted automatically acknowledges the amendment.

**NOTE:** If a new amendment modifies the line items of the solicitation, any previously submitted responses will no longer be line item compliant. In this case a revised response **must** be submitted that matches the updated cost structure of the solicitation.

#### Who will see my question once I submit it?

Once you submit a question, the Contracting Officer has visbility of your question and may submit a response. Any vendor who has access to the solicitation will be able to see the list of questions and answers; however, the author of each question will remain anonymous.



VAeCMS Vendor Guide prepared by: Department of Veterans Affairs Office of Acquisition, Logistics and Construction Enterprise Acquisition Systems Service (001AI-E) Please send comments to <u>VA.Acquisition.Systems@va.gov</u>