

WORKLOAD HISTORY PROJECTIONS

VHA T-21 Implementation Guide



VHA T21
Implementation Guide

As of 9/30/16, enrollment in the current Westmoreland County CBOC is 6,680 with an estimated growth rate of 1% annually. As of this date, there were 10,056 Veterans residing in Westmoreland County according to data pulled from the VHA Support Service Center.

All these veterans are not actually “enrolled” with VA or receive treatment at the Westmoreland CBOC.

There are eight (8) Priority Groups to which Veterans are assigned after enrolling. Applications for all eight (8) groups are input into VISTA by the CBOC for reporting and accountability purposes, but those Veterans in Priority Group 8, who applied after 1/17/03, are ineligible and will not receive services by the Contractor. Veterans are not "assigned" to a CBOC but may choose either to be seen at VA or to be enrolled in a CBOC. VA will notify eligible Veterans about the availability of the Westmoreland CBOC and the services to be provided there.

The numbers of Veterans residing in the counties identified above and estimated number of visits per patient per year as stated above are estimates and are to be used for information purposes only. VA in no way guarantees the accuracy of the estimates. Contractor fully understands and agrees that costs for any additional visits above the estimated average visits per unique Veteran patient and all primary care services as specified in the Description/Specifications/Work Statement Section are borne by the Contractor, and are included in the capitation rates agreed to by the Contractor in the Schedule of Services and Prices/Costs section.

Patients have the right to receive primary care other than from VA or a CBOC. The VA, however, encourages patients to have only one primary care provider; and it is VA's expectation that the patient is seen at the VA CBOC at least once per twelve (12) month period, or as often as deemed clinically appropriate by the Veteran's VHA CBOC Primary Care Provider.