

### TECHNICAL ACCEPTABILITY QUESTIONNAIRE

Please mark the appropriate response to each question as it relates to your ability to meet the requirements of the Statement of Objectives (Solicitation Attachment 1). All references are to specific paragraphs of the Statement of Objectives:

<u>Requirement</u>		<u>Ref.</u>	<u>Agree</u>	
			YES	NO
1	Contractor will perform all scheduled services between 8:00am and 5:00pm, Monday through Friday (excluding Federal holidays)	III	<input type="checkbox"/>	<input type="checkbox"/>
2	Contractor will provide 24/7 telephone technical support at no additional charge	V1	<input type="checkbox"/>	<input type="checkbox"/>
3	Contractor will provide preventive maintenance in accordance with manufacturer's specifications/recommendations	V2	<input type="checkbox"/>	<input type="checkbox"/>
4	Contractor will provide complete onsite repair service at no additional cost to the Government	V4	<input type="checkbox"/>	<input type="checkbox"/>
5	Contractor will provide a 98% uptime guarantee	V5	<input type="checkbox"/>	<input type="checkbox"/>
6	Contractor will provide coverage for all glassware at no additional cost to the Government	V6	<input type="checkbox"/>	<input type="checkbox"/>
7	Contractor personnel working on this contract will be in compliance with all security and qualification requirements	VI	<input type="checkbox"/>	<input type="checkbox"/>
8	Contractor will comply with all Data requirements	VI	<input type="checkbox"/>	<input type="checkbox"/>
9	Contractor will comply with all Confidentiality, Security, and Privacy requirements	VII	<input type="checkbox"/>	<input type="checkbox"/>