

Attachment B

Questions Request Form

#	SOW Reference	Question	Answer
1		The manufacturer offers a limited warrantee for parts. When was the current system installed?	10/01/16
2		The manufacturer offers extensive technical support. Three years of experience on this system unnecessarily limits the supply of technicians that can perform maintenance. The call box system is a fairly basic system for an experienced telecommunications technician. Will equivalent experience on similar systems be considered as relevant experience?	Yes
3		Will Government self-insure for extreme events, such as vandalism to multiple boxes or acts of God?	Yes
4		The SCLS FAR clauses are included in the RFQ, but the AWD was not. Is WD 15-5190 (Rev.-6) the correct AWD that will be included in a resultant contract?	Yes
5		Is it within the VA's expectations to have the cost of replacing all components, with the potential to fail, included in the firm-fixed price?	Yes
6		Could you provide details as to how old the Commend Blue Light Emergency Call Box System is, and when it was installed?	Yes, 10/01/16
7		Can you provide a performance, failure, and maintenance history on the existing system?	Yes
8		Are there any current or recent failures; if so, can you provide details?	No, there are No current or resent failures.
9		This requirement also includes wiring, however there is no quantification of the total footage of wiring within the existing system	Yes- See attached drawings to scale.
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