

### Past Performance Information

OFFEROR INSTRUCTIONS: A separate record must be completed for each Past Performance Information and Survey; Offeror must directly send to the evaluator, requesting they complete and return as indicated on the attached Past Performance Survey, no later than, **September 01, 2017** to [Nandini.johnson@va.gov](mailto:Nandini.johnson@va.gov) . Further, Offeror must include a copy of each requested Past Performance Information page with proposal submission.

Name of Offeror being evaluated:
Address of Offeror:
Contract Details (i.e. Contract #/ Delivery or Task Order #, Title, Location, etc)
Evaluator's Full Name:
Evaluator's Position held or function in relation to project:
Evaluator's Company/Organization Name, Address and Phone number:
Evaluator's email address:
Please complete and return to: <a href="mailto:nandini.johnson@va.gov">nandini.johnson@va.gov</a> No Later Than: <b>12:00 pm September 01, 2017 PST</b>



Q6. Rate the contractor's personnel management practices.	O A S M U
Q7. Quality Control: Rate the overall quality of contractor's work.	O A S M U
Q8. To what extent did the contractor meet performance schedule?	O A S M U
Q9. What extent was contractor flexible in responding to changing needs?	O A S M U
Q10. To what extent was the contractor reliable?	O A S M U
Q11. To what extent was the Contractor responsive to technical directions?	O A S M U
Q12. Have any cure notices, show cause letters, suspension of payment, or termination been issued? If yes, explain on the following page.	Yes No
Q13. Would you award another contract to this contractor? If no, explain on the following page.	Yes No
Q14. Was the customer satisfied with the service provided? If no, explain on the following page.	Yes No
Q15. To what extent did contractor notify you of problems of potential issues?	O A S M U
Q16. Was the contractor professional and courteous in its interaction with you?	Yes No
Q18. Did the contractor respond promptly to requests?	Yes No
Q19. Did the contractor meet all expectations under the contract?	Yes No

**Past Performance Survey – Remarks Section**

Evaluator's Additional Remarks regarding services:	
Signature of Evaluator:	Date of Evaluation:
Print Name of Evaluator:	

**Please email scanned copy directly to**  
[nandini.johnson@va.gov](mailto:nandini.johnson@va.gov)  
**Do NOT return survey to the company you are evaluating.**