

**Questions and Responses to Solicitation VA257-17-Q-1016
STVHCS Pharmacy Courier Services**

Question: Please provide any/all allowable details of the current contract, to include the actual total contract amount (including any modifications) and, the name and address of the incumbent contractor.

Response: Contract Number: VA257-15-C-0151
Contractor: DalyWorks, LLC
11717 120th St. S.
Baker, MN 56580
Current Total Contract Value: \$409,950.60 (Base, Options & Modifications)
Note* - this contract is for pathology laboratory and pharmacy courier services

Question: As there may be no site visits for viewing the collection & delivery locations independently, are there any controlled entry points?

Response: Yes, all STVHCS facilities have controlled entry points. Contractors shall not attempt to gain access into facilities without prior approval. As stated in the solicitation, there is no site visit for this solicitation.

Question: Will there be any biological or nonbiological materials/items that require special handling or conveyance (climate controlled, stability control, special handling measures, etc.)?

Response: There will be no biological shipments. Some pharmacy deliveries may contain items that are required to be controlled at an approximate room temperature of 74 degrees Fahrenheit. The Statement of Work will be revised to add this requirement.

Question: Will the contractor be required to sign for items, maintain audits/records for collections and deliveries, etc.?

Response: Driver will sign for all out patient pharmacy pick up/deliveries at (window U105) at Audie L Murphy VA Hospital, and will be relieved of custody of items once delivered to PTRP housing, Data point (Dental) and will be scanned into custody. The government will maintain the records for the courier shipments made under the contract. The Contractor is not required to maintain any records for the shipment collections or deliveries.

Question: (Incumbent) Will the RFQ be amended due to the error discovered, or are the Tuesday runs (Line Items 0001, 0002, 0003) still needed?

Response: Yes, the RFQ will be amended. The frequencies for Line Items 0001, 0002 and 0003 will be changed to an as-needed/on-call basis. The quantities for these line items will be noted to be estimated quantities.

Question: Please confirm the totality of the performance requirement in Attachment 1 on page 3 of the SOW, *Paragraph 5.2. Schedule*

Response: A breakdown in communication between the government and the incumbent Contractor identified that the services on Line Items 0001, 0002 and 0003 had not been used with any regular frequency. The solicitation is to be amended to change the frequencies of these services.

Question: Can all of the supplies fit in one car?

Response: The pharmacy supplies will fit into one car. The logistics supplies, however, may not fit into one car. The totality of a weekly logistics shipment (multiple items) may fill the approximate size of a pallet (40" x 48"). Logistics shipments will not contain any equipment, hardware, furniture, or large bulky items.

Question: How many pharmaceutical supplies will be picked up at 8? How many will be dropped off at 4?

Response: The pharmacy supply shipments have been amended to an as-needed basis; the pick-up time is on an on-call basis. The pharmacy supply shipments will vary by the patient needs at the outlying STVHCS facilities. Pharmacy pick-ups will be from the outpatient window (U105), or inpatient location (Room P140). The totality of a single pharmacy shipment will be the approximate size of a fishing tackle box. The pharmacy anticipates approximately three (3) shipments a week to the PTRP housing facility, and one shipment a month to the STVHCS Dental Outpatient Clinic.

Question: What equipment is needed for the drivers? Do we need to supply containers for the pharm companies?

Response: Drivers need transportation and/or equipment that can transport pharmacy and logistics item/shipments at approximate room temperature of 74 degrees Fahrenheit. Courier drivers do not need to provide any containers. The pharmacy will provide a container (locked tackle box) for the shipments going to the PTRP housing facility or the STVHCS Dental Clinic.

Question: For item #5, can the driver drop off the packages to the Kerrville warehouse while also picking up the packages at the same location to take back to the ALMD warehouse?

Response: Yes, as long as the time requirements in the Statement of Work are met.

Question: Due to recurring increases/fluctuations in the retail price of gasoline, will the resultant contract contain a clause to allow Economic Price Adjustments?

Response: No. Acquisition planning for the requirement noted that the conditions for the use of a fixed-price contract with economic price adjustment (FAR Part 16.203-2) do not apply.