1. **Question**: Where is the equipment currently located?
   * **Answer**: The equipment is located at the VA Aspire Center, 2121 San Diego Avenue, San Diego CA 92110
2. **Question**: Does “…materials, parts…” include computer repair parts such as memory, hard drives, motherboards, LCD panels, etc.?
   * **Answer**: See amendment for changes.
3. **Question**: Is the contractor responsible to provide printer repair parts such as pickup rollers, duplex modules, fusers, etc?
   * **Answer**: See amendment for changes.
4. **Question**: Are the computers, monitors, keyboard/mouse, and printers fully functional and in working order at present time?
   * **Answer**: Yes, all items are in working condition.
5. **Question**:  Does the Facility provide its own consumables, ie. Paper, ink, toner, etc?
   * **Answer**: Yes, the VA provides all consumable products.
6. **Question**: Would you reconsider the requirement to “Resolve software application downtime within 30 minutes”?
   * **Answer**: See amendment for changes.