FedBizOpps

**Sources Sought Notice**

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**CLASSIFICATION CODE**

**SUBJECT**

**CONTRACTING OFFICE'S**

**ZIP-CODE**

**SOLICITATION NUMBER**

**RESPONSE DATE (MM-DD-YYYY)**

**ARCHIVE**

**DAYS AFTER THE RESPONSE DATE**

**RECOVERY ACT FUNDS**

**SET-ASIDE**

**NAICS CODE**

**CONTRACTING OFFICE**

**ADDRESS**

**POINT OF CONTACT**

(POC Information Automatically Filled from

User Profile Unless Entered)

**DESCRIPTION**

**See Attachment**

**AGENCY'S URL**

**URL DESCRIPTION**

**AGENCY CONTACT'S EMAIL**

**ADDRESS**

**EMAIL DESCRIPTION**

**ADDRESS**

**POSTAL CODE**

**COUNTRY**

**ADDITIONAL INFORMATION**

**GENERAL INFORMATION**

**PLACE OF PERFORMANCE**

**\* = Required Field**

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Rev. March 2010

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INSTRUMENTATION SERVICES SPS

VA SOUTHERN NEVADA HEALTH CARE SYSTEM

93721

36C26118Q0014

10-11-2017

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811219

Department of Veterans Affairs

VA Sierra Pacific Network (VISN 21)

VA Central California Health Care System

855 M Street, Suite 1020

Fresno CA 93721

Department of Veterans Affairs

VA Southern Nevada Healthcare System

North Las Vegas VA Medical Center

6900 North Pecos Road

North Las Vegas, NV

89086

USA

**THIS IS A SOURCES SOUGHT ANNOUNCEMENT ONLY.**

**No Solicitation is currently available.**

All information contained in this Sources Sought Announcement is preliminary, as well as subject to modification, and is in no way binding on the Government. The Government will not pay for any information submitted in response to this request. The information requested will be used solely within the Department of Veterans Affairs to facilitate decision making and will not be disclosed outside of the Government. The determination of a procurement strategy, based upon the comments submitted in response to this Sources Sought Announcement, is solely within the discretion of the Government.

The applicable North American Industry Classification System (NAICS) Code is 811219, Other Electronic and Precision Equipment Repair and Maintenance, and the small business size standard is $20.5M.

Potential Offerors must be registered in the System for Award Management (SAM) to be eligible for an award (See Internet Site <https://www.sam.gov/portal/public/SAM/>). Potential Offerors must also have a current Online Representations and Certification Application on file with SAM. Service Disabled Veteran Owned and Veteran Owned Small Businesses must be registered and verified in the Department of Veterans Affairs Vendor Information Pages (VIP) (See Internet Site <https://www.vip.vetbiz.gov/>).

**Brief Description of Services**

**Background/Regulatory Information:**

1. **Per Centers for Medicare and Medicaid Services memorandum dated December 20, 2013,**
	1. Hospital Facilities, supplies and equipment must be maintained to ensure an acceptable level of safety and quality
	2. A hospital may adjust its maintenance, inspection, and testing frequency and activities for facility and medical equipment from what is recommended by the manufacturer, based on a risk-based assessment by qualified personnel
	3. Hospital electing to adjust facility or medical equipment maintenance must develop policies and procedures and maintain documentation supporting their Alternate Equipment Management (AEM) program. They must adhere strictly to the AEM activities and/or frequencies they establish.
2. **Per Centers for Disease Control (CDC) Guidelines for Disinfection and Sterilization in Healthcare Facilities, 2008**
	1. **Category II recommendation:** to inspect equipment surfaces for breaks in integrity that would impair either cleaning or disinfection/sterilization. Discard or repair equipment that no longer functions as intended or cannot be properly cleaned, and disinfected or sterilized.
	2. **Category 1B recommendation:** Provide comprehensive and intensive training for all staff assigned to reprocess semi-critical and critical medical/surgical instruments to ensure they understand the importance of reprocessing these instruments. To achieve and maintain competency, train each member of the staff that reprocesses semi-critical and/or critical instruments as follows:
		1. provide hands-on training according to the institutional policy for reprocessing critical and semi-critical devices;
		2. supervise all work until competency is documented for each reprocessing task;
		3. conduct competency testing at beginning of employment and regularly thereafter (e.g., annually); and
		4. review the written reprocessing instructions regularly to ensure they comply with the scientific literature and the manufacturers' instructions

**3. Scope.**

VA Southern Nevada Healthcare System is requesting the following:

1. **Work shall be accomplished on weekdays between the hours of 0700-1530 in order to facilitate patient care.**
2. **At least 97% of all work will be done on-site at VA Southern Nevada Healthcare System via a mobile service. The remaining 3% may need to be serviced in our Lab to ensure proper repair. All welding needed must be completed on campus**
3. **Technical staffs must be certified by either the International Association of Healthcare Central Services Materials Management (IAHCSMM) or the Certification Board for Sterile Processing and Distribution (CBSPD).**
4. **Mobile On-Site services will be provided over 6 service visits annually. These service visits will be scheduled with the customer contact and occur roughly every other month. Additional on-site services may be needed based on demand. Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**
5. **A quantity of 5 Sterilizer chambers will be cleaned and removed all stains on-site over 2 service visits annually. These service visits will be scheduled with the customer contact and occur roughly every 6 months. Additional on-site services may be needed based on demand. Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount..**
6. **A quantity of 50 Case Carts will be serviced on-site over 6 service visits annually (6 days of service total annually). These service visits will be scheduled with the customer contact and occur roughly every other month. Additional on-site services may be needed based on demand. Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**
7. **All other rolling stock items (Ring Stands, IV Poles, Backtables, Etc) can also be serviced on-site per customer request. Please keep in mind that this may require additional service visits. Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**
8. **Vendor will provide preventative maintenance, specialty repair and services to include but not limited to the following devices:**
	1. Case Carts
	2. IV Poles
	3. Mayo Stands
	4. Back Tables
	5. General Stainless Equipment (Rolling Stock)

**Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**

1. **As part of the inspection process, pictures of damaged instrumentation must be taken and uploaded to the web-based tool. These pictures will assist in documentation of work completed, and will also be utilized as a training aid to assist SPS staff to point out appropriate errors and assist in the inspection process.**
2. **Vendor must provide documentation and continued education to SPS staff that includes but is not limited to the following:**
	1. Provide at no additional cost to the government, Departmental evaluations that identify each touch point a device encounters in its usage cycle, as well as areas for process and care-and handling improvements
	2. Provide at no additional cost to the government, Targeted staff education based on repair trends and departmental issues
	3. Provide at no additional cost to the government, Competency validations, with proof of competency provided for individual training records
	4. Provide at no additional cost to the government, In-service education to SPS staff on issues such as cleaning, care and handling.
	5. Provide at no additional cost to the government, a yearly SPS Management Seminar that includes but not limited to:
		1. Site visit to engineering and repair facility
		2. Discussion of repair issues and proper care and handling of rigid endoscopes, flexible endoscopes, power equipment, and phaco handpieces
		3. Discussion of programs to enhance management and administrative effectiveness.

**4. Specifications**

Vendor will meet or exceed the following salient characteristics:

**On-site Repairs**

1. All on-site repairs will be performed utilizing a mobile laboratory.
2. **97%** percent of total workload will be performed within the mobile laboratory.
3. On-Site repairs will be done **over 6 site visits annually roughly every other month. Additional on-site repairs may be performed at the request of the medical center. Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**
4. 24-48 hours prior to service, vendor will provide SPS management with a list of equipment that are scheduled for maintenance. SPS will pull as many sets from this list as possible as not to jeopardize patient care.
5. On-site repair services will consist of the following for all **Case Carts**:
	1. Repair, alignment, adjustment, tightening and general renewal
	2. Cleaning and removal of all tape and burrs
	3. Welding seams as needed
	4. Proper Casters
	5. Bumper Material
	6. Latches
6. Tasks that cannot be performed via on-site repair may be taken to off-site lab for service. Items must be hand delivered back to **VA Southern Nevada Healthcare System**, SPS personnel. **Upon completion of the period of performance for each year, the VA and contractor will review actual repair volume to determine if a modification will be needed to adjust the costs for any variance between actual repair consumption and annual contract amount.**
	1. Dental Power Equipment Repair and Restoration
	2. Endoscopic Camera and Light cord Repair and Restoration.
	3. Surgical Hand Instrumentation not able to be repaired on-site.
	4. Sterilization Container Repairs not able to be repaired on-site

**Documentation and Inspection**

* + - 1. Verification of Complete **Case Cart inventory**
			2. Verification that equipment is in proper working order
			3. Visual Inspection of all equipment being maintained/repaired
			4. Proactive maintenance to maximize performance of instrumentation and provide for patient safety.
			5. Documentation reports must be provided via a web-based tool that allows the end user to schedule Preventative Maintenance and management of **case cart** and durable stainless equipment. Service dates should be color coded for quick identification of trays needing service. This web-based tool must allow the end user to create customized reports based on the name of the tray, quantity of equipment, the last service date, and the next service date.
			6. As part of the inspection process, pictures of damaged equipment must be taken and uploaded to the web-based tool. These pictures will assist in documentation of work completed, and will also be utilized as a training aid to assist SPS staff to point out appropriate errors and assist in the inspection process.

**Education and Training**

1. Provide at no additional cost to the government, Departmental evaluations that identify each touch point a device encounters in its usage cycle, as well as areas for process and care-and handling improvements
2. Provide at no additional cost to the government, Targeted staff education based on repair trends and departmental issues
3. Provide at no additional cost to the government, Competency validations, with proof of competency provided for individual training records
4. Provide at no additional cost to the government, In-service education to SPS staff on issues such as cleaning, care and handling. All Continuing education credit program must be approved through the International Association of Healthcare Central Service Material Management (IAHCSMM), Certification Board for Sterile Processing and Distribution (CBSPD), Association of Surgical Technologists (AST) and Ohio Nurses Association (ONA)
5. Provide at no additional cost to the government, a yearly SPS Management Seminar that includes but not limited to:
	1. Site visit to engineering and repair facility **{{Discuss the inclusion of this}}**
	2. Discussion of repair issues and proper care and handling of rigid endoscopes, flexible endoscopes, power equipment, and phaco handpieces
	3. Discussion of programs to enhance management and administrative effectiveness.

**Capability Statement**

The Government requests that interested parties provide the following capability information to the Contract Specialist, Parvinder Brar by email at: Parvinder.brar@va.gov by close of business **October 11, 2017**:

(a) Business Size (Large/Small)

(b) Business Socio-Economic Status (SDVOSB, WOSB, 8(a), HUBZone, etc.)

(c) SAM record ([www.sam.gov](http://www.sam.gov))

(d) VIP record (SDVOSB/VOSB firms only) (<https://www.vip.vetbiz.gov/>)

(e) DUNS number

(f) Ability and experience in managing similar projects. Include general information and technical background describing your firm's experience on contracts requiring similar efforts to meet the program objectives.

(g) List of Projects (Government and Commercial) that are similar in scope and size.

(h) Anticipated Teaming Arrangements (if any)

(i) GSA Contract Number if applicable.

Interested parties shall not submit more than 10 single-sided, type-written pages using 12-point font or larger. Published literature may be any number of pages.

The Government will use this information when determining its business type decision.

This synopsis is not to be construed as a commitment by the Government and no contract will be awarded as a direct result of this Sources Sought announcement.

**\*Failure to provide the information requested above (items (a) – (i)) will be considered non-responsive and will not be considered a viable source.**