

**THIS IS A SOURCES SOUGHT NOTICE ONLY. THIS IS NOT A REQUEST FOR QUOTE.**

The NCO 12, Great Lakes Acquisition Center, 115 S. 84<sup>th</sup> Street, Suite 101, Milwaukee, WI 53214, is performing market research to determine if there is enough qualified: (1) Service Disabled Veteran Owned Small Business (SDVOSB); (2) Veteran Owned Small Business (VOSB); or (3) Small or emerging small business firms, or (4) Large business firms, to provide a Staff Duress System for the Oscar G. Johnson VAMC in Iron Mountain, Michigan.

**General Requirements:**

**Background**

The Oscar G. Johnson VAMC has a need to upgrade its aged duress system for the main campus, as well as all community based clinics. The duress system is a vital tool for staff protection and security. It alerts police to a staff member in physical duress, whether by an angry patient or other agitated person. Currently, the system being utilized is very aged technology that is out of life expectancy and support. Unfortunately, not all staff / areas have duress buttons, which is a safety risk. In addition, the hundreds of small, battery operated push button remotes that are currently deployed throughout the facility and clinics are in constant need of new batteries. The facility experiences chronic loss issues with the small independent buttons as well. This old system is a continual drain on finances as well as the hours of manpower to meticulously manage. The strategy is to move to an approved network computer based solution that alerts police from every end user's computer keyboard. This will resolve the problems of dead batteries, lost duress buttons, and complete staff coverage.

**Scope**

This requirement will be a base, plus four (4) option year contract for the Oscar G. Johnson VAMC in Iron Mountain, MI. The base year is to acquire, install, configure, test, and train on the new duress system. The option years are to capture the recurring annual software support agreement requirements. VA PIV compliance mandatory.

This solution shall be approved for use on the VA network. This solution shall be favorably listed in the Technical Reference Model (TRM) at: <http://trm.oit.va.gov/SearchPage.aspx>. This is a non-negotiable point and all offerors not favorably listed in TRM will be disqualified and not considered. A "pending" status in TRM will also disqualify an offeror from consideration.

The contractor shall furnish and install a virtual server based software platform to provide a comprehensive network based solution. The VA will provide the virtual server / network / PC's. The software solution shall have PC-based keyboard alarm hotkeys that operate logged on, logged off or locked with a monthly test feature. The solution shall be turnkey and come with all licenses, software, output compatibility with onsite police radios, training, remote service, warranty and software support. Each phase of the project must be coordinated with the Primary Point of Contact and will be discussed in detail with the successful Contractor during the pre-work orientation. The Contractor shall be responsible to provide all services associated with the furnishing, installation, and integration of this software with VA existing systems. The system shall also be able to broadcast out to all end user PC's for emergency notifications.

All interested firms who can meet the requirements stated above should respond, in writing, **INCLUDING ALL THE FOLLOWING:**

1. Company name.
2. Address.
3. Point of contact (name/title/telephone number/e-mail address).
4. FSS / SEWP Contract number, if applicable.
5. DUNS number.
6. Tax ID number.
7. Indication of which business category (SDVOSB, VOSB, Small Business or Large Business) for which the organization qualifies.
8. A capability statement that addresses the organizations qualifications and ability to provide the requirement depicted above.
9. Documentation from manufacturer (i.e. correspondence from manufacturer) of your firm being an authorized distributor for the manufacturer.

Submit responses to the Contracting Officer, Thomas Chesak, at [thomas.chesak@va.gov](mailto:thomas.chesak@va.gov) no later than 10:00 a.m. (Central Standard Time), 05 January 2018.

*36C252-18-Q-0379 Staff Duress System for Oscar G. Johnson VAMC shall be referenced on all correspondence regarding this announcement.*

**TELEPHONIC INQUIRIES WILL NOT BE ACCEPTED.**

The NAICS Code 334290, Other Communications Equipment Manufacturing, is applicable to this acquisition; the size standard is 750 employees. Interested firms are reminded that in accordance with FAR 4.12, prospective contractors shall complete electronic annual representations and certifications in conjunction with FAR 4.11 required registration in the Systems for Award Management (SAM) database prior to award of a contract. The Government will use responses to this notice to make an appropriate acquisition decision. This is the only notice; no other copies of this notice will be provided.