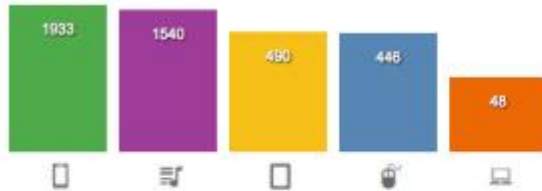
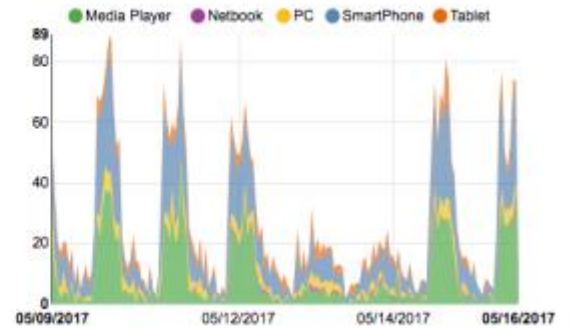


VA Central Iowa Healthcare System - Des Moines, IA

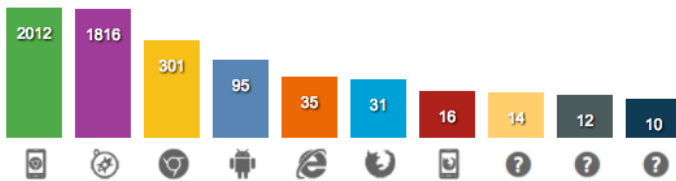
Total Usage by Device Type



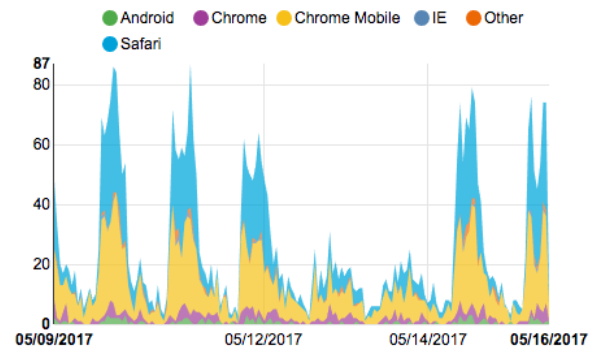
Usage by Device Type



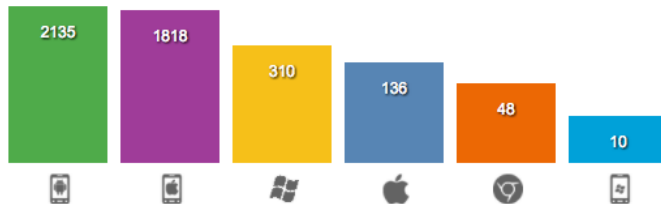
Total Usage by Browser type



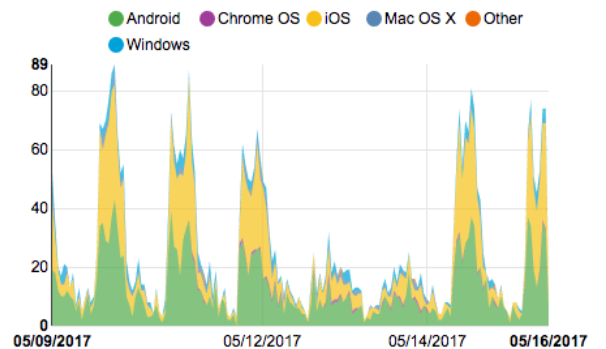
Usage by Browser type



Total Usage by OS

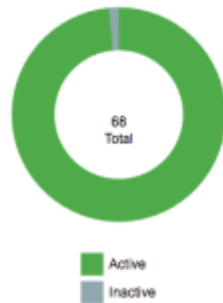


Usage by OS

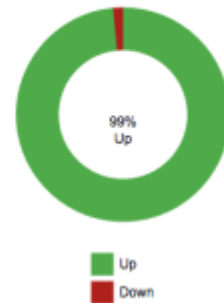


Equipment

Active vs Total Equipment



Equipment Health

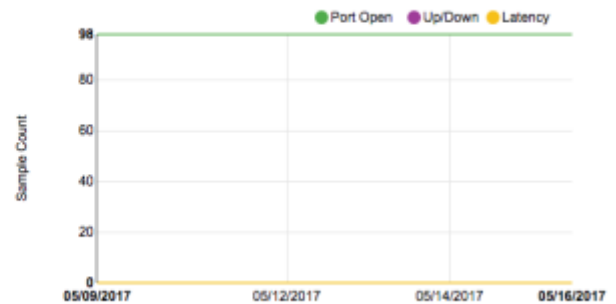


Equipment Down



Down

Sample Status



There is one open case targeting one AP (AP19-Bldg6Rm201). Its in a waiting customer status.

Here is the case log:

- gained access to SW11
- rebooting SW
- SW rebooted AP still offline AP unreachable from SW
- sent email to site contact michael morgan as per site notes
- "Good morning Michael. The Access Point - AP19-Bldg6Rm201 is showing offline on our end. We already rebooted SW11 but the AP is still showing offline. Please let us know if someone on your team is onsite who can possibly assist us to troubleshoot this AP. We might need to check the physical connection/cabling and power cycle the AP. Case # 1536083 can be referenced to this issue. Thank you."