

4.0 PLANNING AND DESIGN

4.2 PACT Space Module Core Design Strategies

4.2.1 Collaborative Work Environment

Teamwork environments that are derived from open office work environments designed with enhanced acoustic elements provides collaborative workspace for PACT teamlet members as well as extended care team members. Removing functional silos and transforming individual offices into an open environment places team members in close proximity to each other. This design increases access, coordination, communication, and continuity of care. The open environment supports consultation and issue resolution with other care providers in real time as it facilitates peer-to-peer interaction that is common and productive. This includes quick small team huddles as well as rapid, efficient, smooth hand-offs.

Multiple teamlets are accommodated in the Teamwork Zone provided by a single PACT Space Module (Figure 4.2-2). Different staffing models with collocation of various numbers of teamlets and allied clinical staff are supported. The collocations can be readily reconfigured as needed. The recommended depth of the PACT Space Module patient corridor is +/- eight Patient Care Rooms. This depth minimizes both patient and family travel distances while maintaining a workable number of PACT teamlets per module.

NOTE:

The number of extended care team members will vary from site to site and project specific space planning will need to account for these staff and their workloads. The PACT Space Criteria used for the VA- Space and Equipment Planning System (SEPS) allows for a base presence of allied staff. These numbers are based on field observations of common practice and need to be evaluated and determined at each specific site. The criteria provide consultation and teamwork space of an average of one extended team member per teamlet in the space allocations. Optimally, these extended care providers will be collocated with the PACT teamlets.

For more information on Teamwork and Teamwork Support Zones see Section 4.3.

Guidelines for Collaborative Work Environment:

- Utilize an open plan in the “Off-stage” staff Teamwork Zone to enhance communication among PACT teamlets.
- Provide touchdown zones for extended care staff to hotel and for PACT teamlets to huddle (Figure 4.2-3).
- Limit PACT Space Module to a maximum depth of eight patient care room units to minimize travel distances.

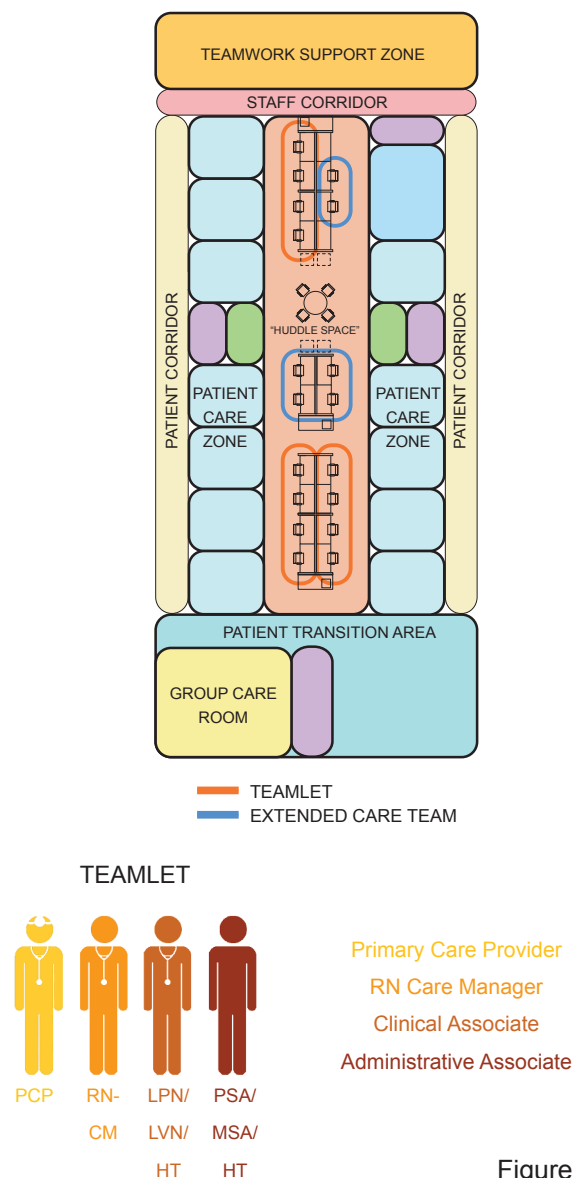


Figure 4.2-2
4-5 Teamlets per PACT Module