

**1. Title: Getinge Service Contract**

**2. Purpose:** The Michael E. DeBakey Veteran Affairs Medical Center (MEDVAMC) hereby issues the following Sources Sought to Request Information (RFI). This RFI is to seek contractors with the capability to provide the Central Arkansas Veterans Healthcare System (CAVHS) with all labor for equipment inspection, adjustment, lubrication, trained personnel, installation of replacement parts and testing during scheduled preventive maintenance services. Seeking contractor with the capability to provide preventive and unscheduled maintenance on the government Getinge equipment 1) Cage Washer: Model# 3236LS / Serial# USR0821002 and 2) Sterilizer: Model# 733LS / Serial# 09K09959.

**3. Objective:** To find qualified and certified contractors with the capability to provide services to the government Getting equipment 1) Cage Washer: Model# 3236LS / Serial# USR0821002 and 2) Sterilizer: Model# 733LS / Serial# 09K09959

**NOTE:** Contractor shall be an authorized vendor, trained technician, possess licenses and certification for proprietary equipment and services to meet all government requirements and objectives. All Questions shall be answered in Section 5 for the government to consider contractor with the capability to meet the government requirement.

**4. Place of Performance:** Equipment located at VA Medical Center, 4300 West 7<sup>th</sup> Street, Little Rock, AR 72205.

**5. Responses Requested:** The MEDVAMC requires the following questions answered in this RFI: Questions that are not provided shall be considered non-responsive to the Request for Information.

a. Is the contractor a Getinge authorized vendor with certified technicians to meet all government requirements and objectives in the Draft Statement of Work (See Attached)?

**Contractor shall attach authorization letter to be viewed by the government to be considered as part of the Market Research and responsive to this Sources Sought notice.**

b. Does the Contractor possess the capability to obtain software if required for Government Getinge equipment?

**Contractor shall attach authorization letter and capability to be viewed by the government to be considered as part of the Market Research and responsive to this Sources Sought notice.**

c. Does the Contractor possess all license/certification for Getinge to service proprietary equipment?

**Contractor shall attach license/certification to be viewed by the government to be considered as part of the Market Research and responsive to this Sources Sought notice.**

d. Contractors shall also provide their point(s) of contact name, address, telephone number, and email address. In addition, contractors shall provide the company's business size, and Data Universal Numbering System (DUNS) Number.

e. Is your company a small business, SDBs, HUBZone, or 8A concern? Please provide proof of qualifications.

f. Provide in your capability statement a list of active contracts for commercial, federal, state, and local governments. List Contracts shall provide communication on the government requirement illustrating the capability for comparison.

g. Is your company available under any Government Wide Agency Contract (GWAC), General Services Administration Schedules (GSA), Indefinite Delivery Indefinite Quantity (IDIQ), and/or Blanket Purchase Agreement (BPA)? If so, please list the contract number and a brief summary of the products and services provided.

h. Provide a brief summary of your potential approach to this type of contract and meeting the specific requirements per the draft Statement of Work and your experience managing similar contracts with similar requirements for the MEDVAMC.

6. **Opportunity:** The MEDVAMC, is seeking information from potential contractors on their ability to provide this service and possess OEM license and certification. **THIS IS A REQUEST FOR INFORMATION (RFI) ONLY.** Small Business Concerns are encouraged to provide responses to this RFI to assist the MEDVAMC in determining potential levels of competition available in the industry.

**Contractor shall possess the capability to provide all requirements and objectives.**

7. **Instructions and Response Guidelines:** RFI responses are due by March 6, 2018 at 11:00 am (CST); size is limited to 8.5 x 11 inches, 12-point font, with 1-inch margins in Microsoft Word format via email to [john.walker15@va.gov](mailto:john.walker15@va.gov) **All Questions shall be submitted by March 1, 2018 2:00pm(CST) via email to [john.walker15@va.gov](mailto:john.walker15@va.gov)** Telephone requests or inquires will not be accepted.

The subject line shall read: 36C25618Q9211 Service Contract for Getinge Equipment

NO SOLICITATION EXISTS AT THIS TIME. There is no page limitation on subparagraphs 5(a) - 5(h). All **Questions shall be answered** to be considered as part of the Market Research for capable contractors to meet the government requirements.

Please provide additional information you deem relevant in order to respond to the specific inquiries of the RFI. Information provided will be used solely by MEDVAMC as "market research" and will not be released outside of the MEDVAMC Purchasing and Contract Team.

This RFI does not constitute a Request for Proposal (RFP), Invitation for Bid (IFB), or Request for Quotation (RFQ), and it is not to be construed as a commitment by the Government to enter into a contract, nor will the Government pay for the information submitted in response to this request. All information contained in this RFI is preliminary as well as subject to modification and is in no way binding on the Government.

In accordance with FAR 15.201(e), responses to this notice are not offers and cannot be accepted by the U.S. Government to form a binding contract. If a solicitation is released, it will be synopsized in the Federal Business Opportunities (FedBizOpps) website or GSA. It is the responsibility of the interested parties to monitor these sites for additional information pertaining to this RFI, or future RFP.

## **8. Contact Information:**

Contract Specialist, John Walker

Email address: john.walker15@va.gov

Your responses to this notice are appreciated.

THIS NOTICE IS NOT A REQUEST FOR COMPETITIVE QUOTES; however, any firm that believes it can meet the requirements may give written notification prior to the response due date and time. Supporting evidence must be furnished in sufficient detail to demonstrate the ability to perform the requirements.

### **DRAFT STATEMENT OF WORK**

Getinge Rack Washer and Steam Sterilizer

#### **1. EQUIPMENT /SOFTWARE IDENTIFICATION:**

NAME/DESCRIPTION OF EQUIPMENT:

MANUFACTURER – Getinge USA, Inc.

EQUIPMENT – Rack Washer and Steam Sterilizer

MODEL – 1) Rack Washer: 3236LS

2) Steam Sterilizer: 733LS

SERIAL NUMBER – 1) USR0821002

2) 09K09959

LOCATION – Central Arkansas Veterans Healthcare System (CAVHS)

4300 West 7<sup>th</sup> Street

Little Rock, AR 72205

**2. CONFORMANCE STANDARDS:** - Contractor shall ensure that the equipment functions in conformance with the latest edition of the Original Equipment Manufacturer (OEM) Service Manual.

a. Contractor shall provide preventive and unscheduled maintenance on the Getinge Cage Washer (Model# 3236LS / Serial# USR0821002) and Sterilizer (Model# 733LS / Serial# 09K09959), to perform periodic maintenance inspections (PMI) per year, according to Getinge recommendation (One [1] annual Preventive Maintenance (PM) and Four [4] quarterly Preventive Inspections (PI) / Unscheduled Maintenance).

b. Contractor shall provide all labor for equipment inspection, adjustment, lubrication, installation of replacement parts (OEM only) and testing during scheduled preventive maintenance inspections.

c. Contractor shall utilize only OEM parts to perform scheduled maintenance activities.

d. Contractor shall utilize only OEM parts to make repairs while performing unscheduled maintenance.

e. Contractor shall provide all labor for repair calls between preventive maintenance inspections which are the result of equipment failure.

- Includes: furnishing required replacement parts necessary to maintain equipment as to operate to full equipment specifications.
- Does NOT include: Consumable parts or products (unless specified in special instructions), e.g. door gaskets, charts, inks, detergents, sterilization monitors.

f. Contractor shall provide a Getinge Authorization Letter to demonstrate they are authorized and certified to perform maintenance and repairs on this equipment.

g. Contractor shall not be considered government employees for any purpose.

#### **4. OPERATIONAL COVERAGE:**

- a. Normal Business Hours: 8:00 a.m. to 4:30 p.m., Monday thru Friday (excluding Federal Holidays).
- b. Some tasks may require work to be performed after normal business hours.
- c. Work will be daily, and supplemented with the provision for a 24-hour emergency call-out service at no extra charge.

**5. PARTS:** The Contractor shall utilize only OEM parts to meet contract requirements. The contractor shall provide pricing for all parts [except -if applicable - those parts specifically listed as being EXCLUDED]. The Contractor shall submit a list of any excluded parts under the service contract at the time of repair.

**6. SERVICE MANUALS/TOOLS/EQUIPMENT:** The VAMC shall not provide tools, (test) equipment, service manuals or service diagnostic software to the contractor. The contractor shall obtain, have on file, and make available, all operational and technical documentation (such as; operational and service manuals, schematics, and parts list) which are necessary to meet the performance requirements of this contract. The location and listing of the service data manuals, by name and/or the manuals themselves shall be provided to the CO upon request.

**7. DOCUMENTATION/REPORTS:** The documentation shall include detailed descriptions of the scheduled and unscheduled maintenance (i.e., Emergency repairs) procedures performed, including replaced parts and prices (for outside normal working hour services) required to maintain the equipment in accordance with Section 2, Conformance Standards or the manufacturer's specifications. Such documentation shall meet the guidelines as set forth in the Conformance Standards section.