## Solicitation Number: 36C10A18Q0124 VA Records Center Vault Warehouse Labor Support Services Solicitation Questions and Answers

Outlined in this document are responses to questions received relative to the VA Records Center Vault Warehouse Labor Support Services Request for Quotation (RFQ) 36C10A18Q0124. Please be advised that any information contained herein is for informational purposes only, is offered in response to specific questions posed by prospective Offerors, and is subject to change throughout the question and answer process. Accordingly, in the event that there is any discrepancy between the information contained within this document, any subsequent Question and Answer document(s), and/or the Solicitation, Offerors are hereby advised that the terms and conditions contained within the final Solicitation control. If indicated in the Question and Answers provided below, updated information will be incorporated into the Solicitation by an amendment to the Solicitation. Offerors are notified that all comments provided to the Government have been reviewed and considered by the Government but may not be specifically addressed herein.

- Q1: Is this solicitation for a new contract or a recompete of the contract? If there is an incumbent, what are the service dates of each contracted employee? This questions strikes at pricing knowledge that only the incumbent has relevant to paid vacation rates on 1-year of service versus 8-years or more of service?
- A1: Warehouseman Working Team Lead: 9 years
  Warehouseman: Five individuals that have each served 1, 2, 4, 8 and 16 years respectively.

<b>Employee Position</b>	Service Start Date
Warehouseman	10/8/2002
Warehouseman	5/9/2016
Team Lead	1/9/2009
Warehouseman	12/1/2014
Warehouseman	9/15/2010
Warehouseman	4/3/2017

- Q2: What is the number of contracted employee accidents which have occurred during the incumbent's period of performance (assuming this is a recompete of the contract) by contracted year? Is there currently a requirement for endorsement / interaction with OSHA's VPP program?
- A2: Average one per year. No requirement for OSHA's VPP program.
- Q3: What is the total list of new employee tasks that must be trained on within the first 90-days? Does the VA have task, standards of performance, evaluation criteria listing for each of the required training tasks?
- A3: Contractor immediately trains on safety utilizing its own materials. Immediate VA required training includes: Privacy and Cyber Security Training, Emergency Evacuation Procedures, and written SOPs for inventory storage, recalls, refiles, mailing and leak checks. New staff are expected to be proficient in performance of all duties to meet metrics of the PWS within 90 days.

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Q4: Please confirm the dates required for submission of personal names to the COR for security purpose with Executive Order 13495 which mandates the Contractors must give incumbent employees 10-days to accept the right-of-first-refusal.

A4: NLT 15 days after award – PWS schedule of deliverables will be updated at award accordingly.

Q5: Is the government paying for all NACI background checks?

A5: It is the responsibility of the Contractor.

Q6: Has a contractor performed similar work to this for the government in the past? If available, please provide the incumbent contract number.

A6: Yes, under VA118A-12-C-0036, however the scope of work has been significantly reduced for this action.

Q7: Is it possible for interested bidders to see the inside of the facility before the solicitation closing date?

A7: A site visit is not planned for this solicitation. Photos below are being provided to identify where work shall be performed.



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